

PaperCut MF for Ambulatory Care

Security, compliance and efficiency

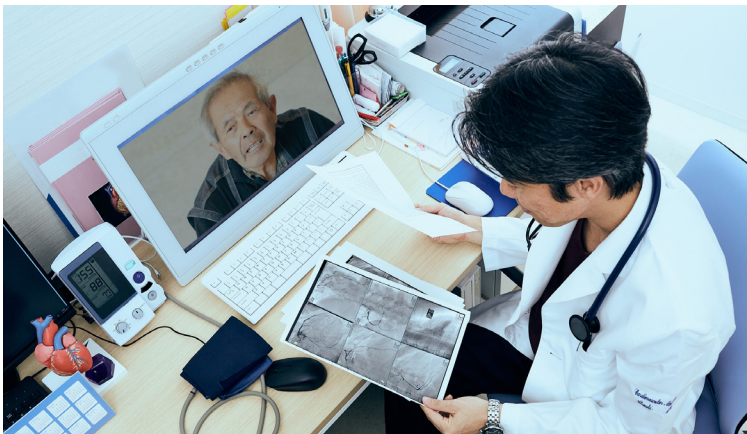
Ambulatory care healthcare professionals have to be flexible and adapt quickly, because their primary goal — patient care — is more than just a service. As a medical professional, you need the right technology to ensure your print infrastructure can keep up.

Ambulatory care has brought added convenience and improved patient care outside of the hospital. At the height of the pandemic, certain patient treatments were postponed, severely straining ambulatory operations and revenue. As behavioral and clinical facilities work to restore patient volume and recover their ambulatory operations, they have an opportunity to reposition for continued growth, especially as patients are more comfortable with telemedicine, virtual visits and acute care in the home.

Not only is technology necessary to support continued growth, it also helps with everyday responsibilities such as the management of multiple sites, transfer of information, regulatory compliance and ever-shifting CDC mandates.

Challenges

- Elective surgeries, appointments and check-ups were postponed due to the pandemic
- When restrictions on elective surgeries and check-ups were lifted, an immediate surge of appointments overwhelmed every department
- Forced to do more with less; nurses and aids were understaffed even before the pandemic and now many are retiring early due to workplace stress
- Transferring sensitive Patient Health Information (PHI) offsite, which is then printed through EMR (Electronic Medical Record) systems
- Managing printing environments at multiple sites
- Monitoring, auditing and reporting capabilities necessary to increase transparency without straining resources
- Supporting a new care model and meeting the printing needs of mobile healthcare professionals



Powerful Print Management Solutions for Healthcare

Secure Print Release and Find-Me Printing

Authentication at the device is a critical step in creating simple and secure access to printing resident information, especially with in-field workers with legacy, mixed fleet devices.

Secure print release combined with Find-Me printing, a roaming print service that allows users to retrieve print jobs at the closest device, looks like:

1. Users send print jobs to a single print queue.
2. When ready to pick up, they swipe their badge at the closest printer in order to confirm their identity and release their print job.
3. Their print job is released. And if the print job is never claimed, it is securely deleted.

Find-Me helps solve critical compliance measures for PHI and can remove the risk of steep fines.

EMR/EHR & Fax Integrations

PaperCut keeps it simple by providing full integration into the most popular EHR systems including Epic, Cerner and MediTech to name a few. By interoperating with your EHR system, you can conveniently send print jobs and track every job to a specific user to satisfy your compliance requirements. Also, PaperCut takes any faxing workflow and delivers a secure and reliable experience, with end points and address book lookups.

Mobility Print

PaperCut allows your field workers and in-home caretakers to print assessments and resident info from the field, whether on or off the

network. Worried about security? Your print job goes into a secured hold queue and will be waiting for you to release it once you get back to the office.

Visibility With Audit Logs, Reports and Watermarking

Digital signatures, watermarking and audit trails are built-in features to help you bolster the compliance standards you already have in place. PaperCut MF has 80+ standard reports that output to PDF, HTML and CSV and covers visibility to all sites, clinics, and staff. And because you can only manage what you measure, PaperCut's bill back and audit trail ties a bow on each department, broken down to a high level or with as much granularity as you need.



Print Driver Deployment

Adding new printers can be tedious. Print Deploy makes our "Clone-Configure-Deploy-Enjoy" approach easy by automating the time consuming, frustrating tasks of setting up print queues and deploying print drivers. It's perfect when you have multiple locations with few IT resources and need to have the right driver with the right person at the right time, even in a mixed computer environment (no matter the operating system or end-user permission level).

Contact us to learn how PaperCut MF can help support your Ambulatory Care needs.

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