



Shipbuilding Company Keeps Processes in Check with Touchless Temp Solution

COVID-19 has changed the way we work. Masks are required at a lot of locations and temperature checks are commonplace. Front desk employees have now had to add another task to their daily routine, ensuring that employees and visitors are following COVID protocol to keep everyone at work safe. If the company is big enough, then they might have to outsource the job to temporary personnel. See how this company was able to bring temperature checks in-house while keeping its employees safe.

Business Environment Challenges

A large shipbuilding company located in the Pacific Northwest, was looking for a simple and cost-effective solution to take their employees' temperatures and eliminate the need to assign staff or hire outside contractors to do so.

The Director of Security at the shipbuilding company contacted Sharp for a demo after a colleague at another company passed along some marketing materials from Sharp about LivMote™, a touchless solution for temperature, mask checks and screening questions. They had hired contracted guards to manually take the temps throughout the day of their 10,000 employees, with shift changes every eight hours. The cost was significant, which is why the company wanted to investigate a better, more cost effective method to screen employees.

Industry

Manufacturing

Challenges

- Contracted guards were hired, which were costly
- Required secure method on handling temp checks for labor unions
- Needed an efficient way to manage COVID-19 protocols

Solutions

- 26 LivMote Thermal Scanners

Results

- Reduced costs by eliminated the need for additional staff
- Capability to self-manage the installation process
- Ability to bulk upload users' information to their badges



Technology Solutions

The organization was looking for a simple solution, but they wanted to be able to customize the user experience for their employees. Security, cloud access and control of the system was also important to the organization, and they needed the solution to work with the company-provided ID badges.

Because the organization works with labor unions, maintaining HIPAA privacy was very important for them as well. They didn't want to store the actual temperature itself, just if the employee passed or failed the check. The LivMote solution was able to offer the company everything they needed, which made them choose Sharp over other competitive offerings.

Sharp won the bid with 26 LivMote units at 4 different locations in the Pacific Northwest. Sharp shipped the devices to the customer and they were able to install the units themselves.

Proven Results

The customer was very happy with LivMote since they wanted to self-manage the process.

They found it very easy to upload their user's information in bulk into an Excel spreadsheet and upload them into the LivMote database. As the company often deals with consultants, it must frequently add and remove badge access often. They felt this was as close to automating the process as it comes, rather than manually entering in each name which would take many hours to do.

LivMote pushes out updates either weekly or bi-weekly. After deployment, Sharp and the LivMote development team monitored the deployment jointly with the customer, to ensure everything was working properly with the uploaded badge information. The collaborative team was able to find and iron out any issues that arose as the implementation was solidified.

The customer is very pleased with the simplicity and cost savings the LivMote product provided them. The devices made complying with COVID-19 protocols easier and less costly.

For more information on LivMote, visit <https://business.sharpusa.com/Products/LivMote>



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