SHARP | SYNAPPX™

SYNAPPX MANAGE

Cloud Device Management for Security and Service Efficiency

Synappx Manage delivers a cloud-based monitoring and management platform for your Sharp smart office technology, which includes MFPs and displays. Synappx Manage allows IT administrators and service providers to oversee multiple devices from a single portal remotely. Its automated remediation features help improve response time, eliminating unnecessary investigation and minimizing impact on business operations.

IT ADMINISTRATOR BENEFITS

MONITORING | SECURITY | OPTIMIZATION & REMEDIATION | ANALYTICS

Manage Devices from Anywhere

Remotely oversee devices without having to physically touch the device.

An ideal solution for today's modern and distributed and flexible offices.

Do More with Less

Automate tasks like power management to minimize time spent on devices.

Faster deployment and increased device-readiness through central control.

Enhance Employee Experience

Make essential office technology available to employees whenever needed.

Remotely resolve issues to help achieve uninterrupted employee productivity.

Keep Your Printers Secure

Deploy and monitor consistent security policies for MFPs and printers.

Monitor device security and remediate them when violations are detected.

Sharp is ISO/IEC 27001:2013 certified and committed to deliver high level information security. ISO/IEC 27001:2013 is an international standard to manage information security.

Visit Sharpusa.com for more information

SYNAPPX MANAGE ENABLES SMARTER DEVICE MANAGEMENT FOR YOUR OFFICE EQUIPMENT.

Monitoring

» Sharp MFPs/Printers
» Agent or agentless connections
» Simple Network Management (SNMP) compliant 3rd party printers
» Sharp display devices
» Status monitoring
» Usage monitoring
» Consumable monitoring
» Security policy monitoring
» Email alerts

Security Management

» Security auto-remediation
» Security policy monitoring

Optmization & Remediation

» Automated power management
» Security auto-remediation
» Pre-configured driver distribution
» Cloning and storage data backup
» Input management for displays

Analytics

» Dashboard with most and least used device ranking
» Usage and fleet reports
» Security reports

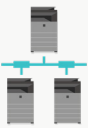
SERVICE PROVIDER BENEFITS

Authorized Sharp service providers can manage a fleet of devices on behalf of their customers. Synappx Manage helps service providers deliver faster remediations to optimize device performance while reducing service cost and technician visits.

REMOTE SERVICE

REMOTE SETUP

FIRMWARE MANAGEMENT

SYSTEM INTEGRATION
(METER, TONER, EVENT)

For more information including supported MFPs and printers as well as display models, please visit the Synappx Support Site.

OTHER RELATED OFFERINGS FROM SHARP

On-premise solution for IT customers: Sharp Remote Device Manager (SRDM) | Optimized service delivery for service providers: **MICAS**