



Managed IT Services

Future-Proof Your IT with
Sharp Expertise



Technology downtime doesn't just slow you down - it costs sales, customers and opportunities. Sharp's Managed IT Services give you 24/7 peace of mind with proactive monitoring, rapid response problem resolution and a team of experts focused on protecting your business, so you can get back to what you do best.

How We Help



Proactive IT Support – Stop small tech issues before they become costly headaches.



Fixed Monthly Fee – Predictable costs that are often cheaper than a single in-house hire.



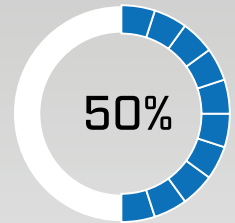
Expert Partnership – Certified technicians with the latest tools and knowledge.



Tailored Solutions – From cybersecurity to backup and recovery, we cover all critical needs.

"Sharp completely transformed the IT environment—from identifying vulnerabilities to helping streamline and secure everything. With their ongoing monitoring, help desk support, and onsite presence, we finally have visibility and control over our infrastructure."

– School District IT Director, New Mexico



of all cyberattacks globally strike small businesses¹



\$1M

The average (median) ransom payment.²

Let Sharp manage your IT, so you can manage your success.

1. Morgan, Steve. 2024 Cybersecurity Almanac: 100 Facts, Figures, Predictions and Statistics: The Past, Present, and Future of Cybercrime. Cybersecurity Ventures., 2. Sophos Ltd. The State of Ransomware 2025: A Sophos Whitepaper. June 2025. Sophos Ltd., <https://assets.sophos.com/X24WTUEQ/at/9brgj5n44hqvgsp5f5bqcps/sophos-state-of-ransomware-2025.pdf>.

Our Managed IT Services Portfolio

Expert, cost-effective IT management to deliver the ROI you expect



Cybersecurity

Proactive 24/7 threat detection, dark web monitoring and rapid incident response aligned with the NIST Cybersecurity Framework (NIST CSF) for industry best practices.



Help Desk Services

U.S.-based certified technicians solve problems fast — available nights, weekends and holidays so your team stays productive.



Remote Monitoring and Management

Our Network Operations Center (NOC) monitors and optimizes your servers, desktops and devices around the clock. We run routine updates, security scans and maintenance to keep your systems running at peak performance.



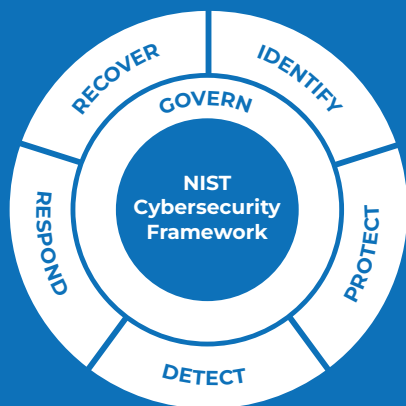
Dynabook Laptops and Device Management

Our enterprise-grade laptops designed for security, speed and reliability—perfect for remote and hybrid teams. We also handle updates and device management for complete end-to-end support.



Backup and Disaster Recovery

Continuous, secure data backups help prevent loss of critical information. In the event of hardware failure, corruption, or a natural disaster, we respond rapidly to restore your systems to keep your business running.



NIST Cybersecurity Framework in Action

- Identify risks before they strike.
- Protect data with layers of defense.
- Detect threats in real time.
- Respond quickly to minimize damage.
- Recover fast and get back to business.

www.nist.gov/cybersecurity



Why Choose Sharp?

- ✓ National coverage, local support.
- ✓ Proven expertise in protecting SMBs.
- ✓ IT solutions that grow with your business.

With Sharp, you get more than IT support. You get a partner focused on keeping your business secure, efficient and future-ready. Contact a Sharp IT expert to learn more.

SHARP

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