

Update procedure for Touch panel firmware of PN-C703B/C603D/70SC3

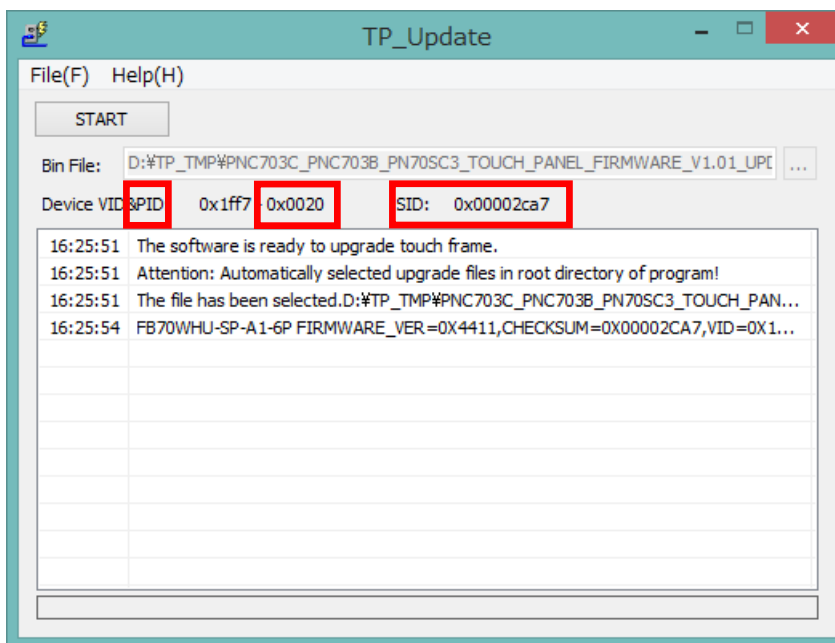
[Operating conditions of firmware updater]

OS	Windows 7, Windows8, Windows8.1, Windows10 32bit / 64bit
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※Mac OS is not supported.

[Update procedure]

1. Connect the USB cable of the touch panel to the computer.
The touch panel is automatically recognized when being connected to the computer.
※The update can be done even when the main unit is turned off.
2. Double-click an update tool (TP Update.exe) in the expanded folder.
When a pop up message, “User Account Control” is displayed, click “Yes” to start the update tool.
3. Check PID and SID displayed on the update tool.
If PID and SID are not displayed, pull out the USB cable.



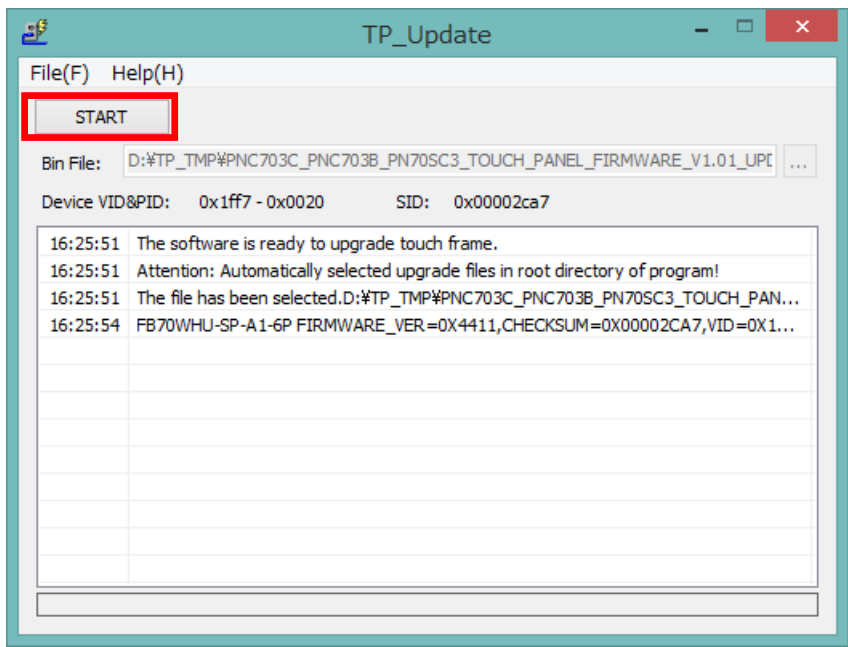
Check an applicable model on the PID and whether or not the update is necessary on the SID in the table below. (A version is not displayed.)

If the PID and SID are different from the following values, pull out the USB cable.

PID	SID	Version	The necessity of the update
0x0020 (=PN-C703B/70SC3)	0x0000dob8	1.01	No
	0x00002ca7	1.00	Yes
0x0021 (=PN-C603D)	0x0000e77d	1.01	No
	0x000061e0	1.00	Yes

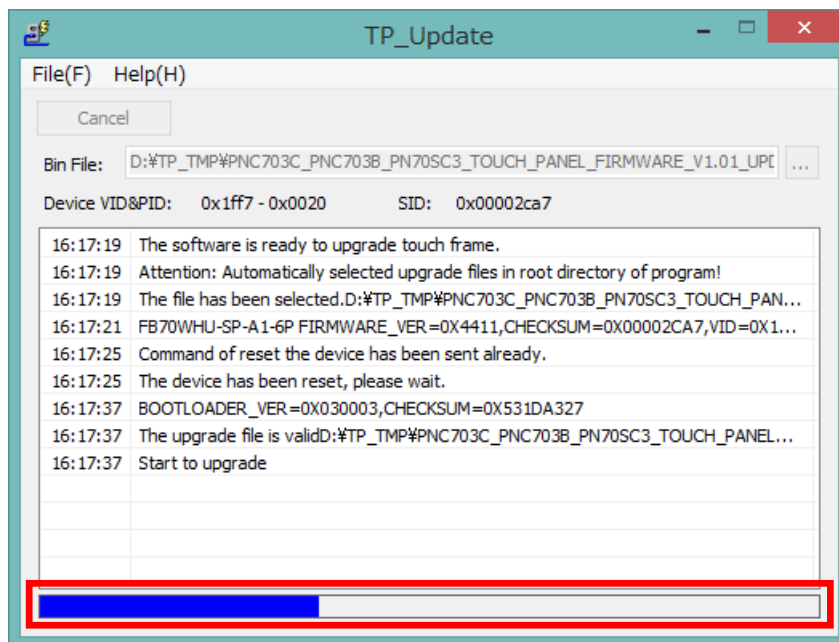
Click [×] on the top-right side to exit from the program when the update is not needed.

4. Click [START] button to start the firmware writing.
(Note) Please do not pull out the USB cable during the firmware writing.

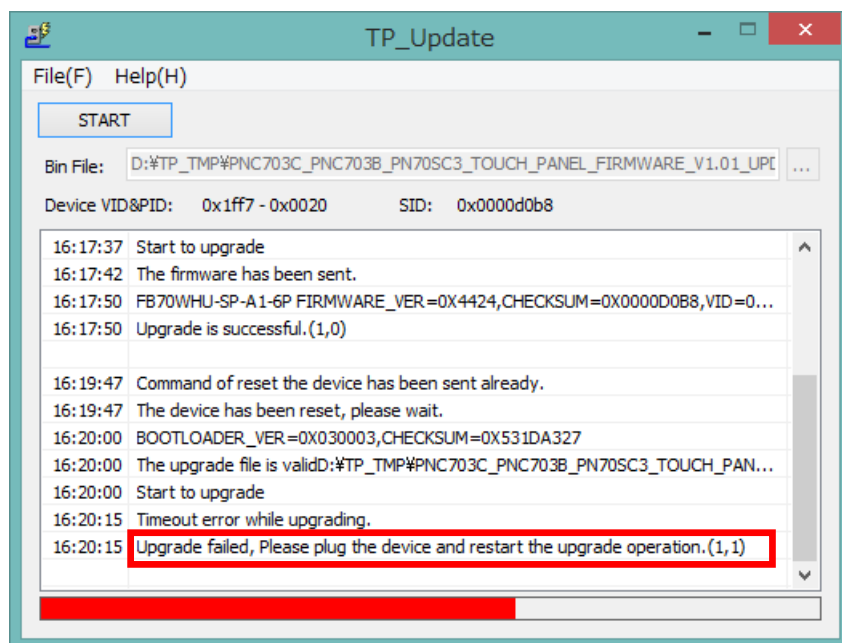


If it is connected to the other model,
In the PN-C series, if [START] button is clicked in accidentally connecting a model of a different inch size, the firmware update will start. In this case, please perform the update with the correct size in the update tool.

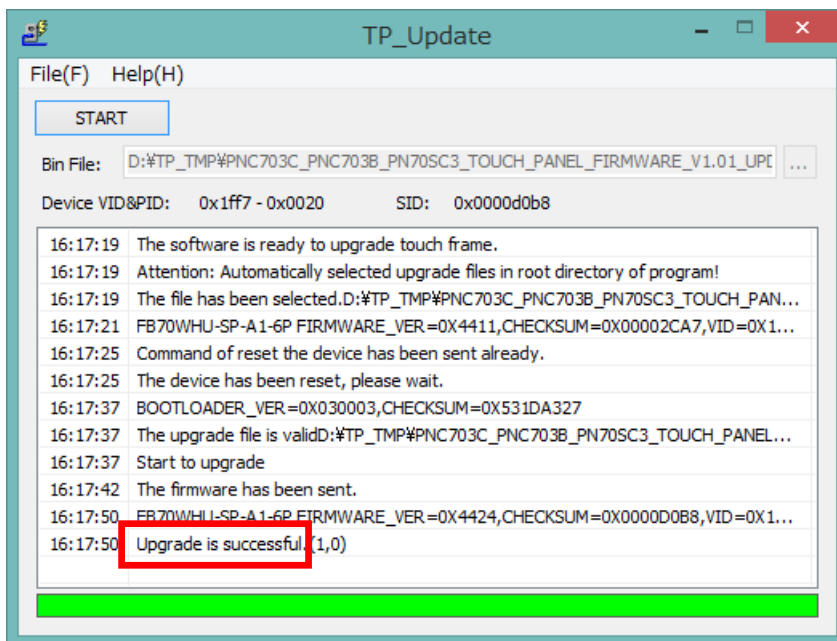
5. A progress bar appears during the firmware writing.



If an error occurs during the firmware writing,
If the USB connector comes off during the firmware writing, a message , “Upgrade failed” is displayed as follows. In this case, disconnect the USB connector and connect it again, and then click [START] button to start the update again.



- When the write is completed, a message, “Upgrade is successful” is displayed in the normal condition.



- After the firmware upgrade is completed, disconnecting the USB connector on the touch panel and connecting it again will operate the firmware in the new version, when a reboot of the main unit is not required.
- Click [X] on the top-right side of the update tool to exit from the program.