

Notes and limitations using the PN-ZCMS1 with web conferencing services/applications

Item	Overview
"Call" and "End call" buttons on remote control	The "Call" and "End call" buttons on the remote control included with the PN-ZCMS1 may not be usable depending on the application. *We have confirmed that the buttons can be used when using the corporate account of Teams for Windows.
Function to reduce or eliminate ambient noise in web conferencing services/applications	The function to reduce or eliminate ambient noise in the settings of the web conferencing service/application should be switched off. The PN-ZCMS1 has a noise reduction function that is constantly running, so duplication of the same type of function may cause other disturbances.
Resolution of the camera image displayed by the web conferencing service/application	Due to the specifications and limitations of the web conferencing service/application, the camera image may not support 4K display. In addition, the resolution of the transmitted camera images may be low due to network conditions.
Noise reduction function and installation environment	The noise reduction function of the PN-ZCMS1 does not reduce or eliminate all environmental noise. Depending on your installation environment, please take ambient noise into consideration, for example by installing partitions, etc.