

## AR-C360P

#### **Utilities Guide**



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#### **Document Name**

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### **Utilities**

#### **General Information**

Below is a list of all available utilities.

Following the list is a brief description of each utility.

The utilities you can use vary according to your computer platform.

There are two types of utilities:

- Non-Fiery Utilities: available via CD1.
- Fiery Utilities: available via CD2.

#### **Non-Fiery Utilities**

- Color Swatch Utility: see page 13
- 2. LPR Utility: see page 17
- 3. Network Extensions: see page 19
- 4. Sharp Admin Manager Utility: see page 23
- 5. PDF Direct Print Utility: see page 24
- 6. Print Job Accounting Utility: see page 27
- 7. PrintSuperVision: see page 124
- 8. Storage Device Manager: see page 128
- 9. Web Installer: see page 176

#### **Fiery Utilities**

- 1. Fiery Color Files: see page 177
- 2. Fiery ColorWise Pro Tools: see page 178
- 3. Fiery Command Workstation: see page 179
- 4. Fiery Downloader: see page 180
- 5. Fiery Hot Folders: see page 181
- 6. Fiery Mail Port: see page 182
- 7. Fiery Printer Delete: see page 183
- 8. ICC Profiles: see page 184

#### **Descriptions of Utilities**

#### **Non-Fiery Utilities**

1. Color Swatch Utility

This utility allows you to print color samples or swatches on your color printer. The swatches are used with your software program to select and reproduce color accurately. The swatches represent selected samples of the your printer's color palette and can be used to find the desired colors for your printed documents.

See "Color Swatch Utility" on page 13.

#### 2. LPR Utility

The LPR Utility allows you to print directly to a printer on the network without a print server. It creates a Printer Port, and installs a pop-up status box so you can monitor printer status.

The LPR Utility operates in Windows Me/98, Windows NT 4.0, Windows 2000, and Windows XP operating systems.

See "LPR Utility" on page 17.

#### 3. Network Extensions

This utility allows you to view (but not change) the status of the following on the **Status** tab:

- paper trays installed and the media assigned to them.
- total size and percentage used of disk/memory.
- · percentage of toner remaining.

See "Network Extensions" on page 19.

#### 4. Sharp Admin Manager Utility

This utility provides an easy way to configure your printer on a network.

See the online Configurator's Guide for details on how to use this utility. The Configurator's Guide is online and may be found on the CDs shipped with your printer.

#### 5. PDF Direct Print Utility

This utility allows you to send a selected PDF file directly to the printer.

This is faster and easier than printing through Adobe Acrobat.

PDF Direct Print also lets you set paper source, copies, 2-sided printing, print page range and other settings.

See "PDF Direct Print Utility" on page 24.

#### 6. Print Job Accounting Utility

The Print Job Accounting software, designed specifically for Sharp printers in a network environment, provides job accounting features that allow you to track printer usage, calculate printing costs, and specify access available to each client (user).

See "Print Job Accounting Utility" on page 27.

#### 7. PrintSuperVision

PrintSuperVision is a web-based application for managing printing devices connected to a network. PrintSuperVision provides access to networked printer data for monitoring, reporting and managing networked printers. It provides a full range of management functions for Sharp printers, and for other brands of printers as well.

See "PrintSuperVision" on page 124.

#### 8. Storage Device Manager

This utility allows you to manage the printer's internal flash memory and hard disk drive. It also lets you download files, overlays, etc. to the internal memory and hard disk drive.

See "Storage Device Manager" on page 128.

#### 9. Web Installer

This utility is a web-based application. It automates tasks for a network administrator.

- Discovering printers connected to a TCP/IP network
- Displaying discovered printers on a web page
- Sending users e-mail notification of the URL that permits the downloading of printer driver installation programs for discovered printers.

Administrators can use this utility to manage printers and users organized in groups, such as departments or floors.

See "Web Installer" on page 176.

#### **Fiery Utilities**

#### 1. Fiery Color Files

These are additional files available via CD2. You copy them from CD2 to your hard disk. Many of the files are PostScript files you can download and print using Fiery Downloader.

See "Fiery Color Files" on page 177 and the on-line EFI Software Installation Guide, Chapter 1, Installing color files from the User Software CD (CD2).

#### 2. Fiery ColorWise Pro Tools

This utility is the color management system built into the Fiery. It is designed to provide both casual and expert users with the best color output for a variety of purposes.

See "Fiery ColorWise Pro Tools" on page 178 and the on-line EFI Color Guide.

#### 3. Fiery Command Workstation

This utility provides graphical means to monitor, preview, and manage jobs on one or more Fiery servers. You can hide or rearrange the components in the interface to create custom layouts that meet your job management needs.

See "Fiery Command Workstation" on page 179 and the on-line EFI Job Management Guide, Chapter 2.

#### 4. Fiery Downloader

This utility allows you to send PostScript (PS), Encapsulated PostScript (EPS), Tagged Image FIle Format (TIFF), and Portable Document Format (PDF) files directly to the Fiery without using the application in which they were created. It also allows you to manage printer fonts on the Fiery.

See "Fiery Downloader" on page 180 and the online EFI Printing Guide, Chapter 4.

#### 5. Fiery Hot Folders

This utility allows you to store and reuse frequently used print options when printing PostScript and PDF files on the Fiery.

See "Fiery Hot Folders" on page 181 and the online EFI Printing Guide, Chapter 6.

#### 6. Fiery Mail Port

This utility provides a method to print and control the MFP remotely. Jobs are sent to the printer in the form of e-mail attachments.

See "Fiery Mail Port" on page 182 and the online EFI Software Installation Guide, Chapter 1, Installing the EFI Fiery Mail Port section.

#### 7. Fiery Printer Delete

This utility allows you to delete drivers.

See "Fiery Printer Delete" on page 183.

#### 8. ICC Profiles

The ICC Profiles provided with your printer allow you to match what you see on screen to what you see on your printed output. The profiles are customized for your Sharp printer. You may use the profiles when you use the ColorWise Pro Tools. You may also use the profiles with applications that support ICC standards.

See "ICC Profiles" on page 184, the on-line EFI Software Installation Guide, Chapter 1, Installing the ICC profiles . . . sections, and the online EFI Color Guide, Chapter 1.

#### **Installing the Utilities**

#### **Non-Fiery**

#### **Windows**

Load the utilities from the Menu Installer located on CD1.

#### Mac OS 9.x

#### **Important!**

These Utilities are unavailable for Mac OS 10.x.

- 1. Insert CD1 (supplied with your printer) into the CD-ROM drive.
- 2. Double-click the CD icon that appears on the desktop.
- 3. Open the MAC folder.
- Click PSDRV → English, then double click the Mac Installer icon.



5. Click **Continue** and accept the Software License Agreement.

6. Select **Custom Install** to access the Utility Installation.



Click the boxes beside the Utilities you wish to install, then click Install.

The Utilities install into the folder you specify during the installation process.

#### Mac OS 10.1 & 10.2

With the exception of Print Job Accounting, the utilities on CD1 are unavailable for Mac OS X and will only run on Mac 9.x or Classic OS.

Once the Print Job Accounting utility has been set up by your Network Administrator, it is transparent to the operation of the printer driver on your OS X system. See "Print Job Accounting Utility" on page 27.

#### Mac OS 10.3

With the exception of Print Job Accounting, the utilities on CD1 are unavailable for Mac OS 10.3 and will only run on Mac 9.x or Classic OS.

Once the Print Job Accounting utility has been set up by your Network Administrator, it is transparent to the operation of the printer driver on your OS 10.3 system. See "Print Job Accounting Utility" on page 27.

#### **Installing the Utilities**

#### **Fiery**

#### **Windows**

#### **Macintosh**

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI Software Installation Guide.

#### **Color Swatch Utility**

#### **General Information**

The Color Swatch Utility allows you to

- print color samples (swatches) on your color printer.
- create custom color swatches

The swatches are used with your software program to select and reproduce color accurately.

The swatches represent selected samples of the printer's color palette. Use the swatches to find the desired colors for your printed documents.

#### **NOTE**

- The Swatch Utility does not guarantee that the printer prints the same color as displayed on your monitor. Consider the displayed color as a reference.
- The printer may not be able to print the exact color that you desire.
- Your software may not be able to match colors using the swatch information. You may need to use other matching methods.
- The color swatch samples do not show all the colors your printer can print.
- Other factors influence how you see color: the color and finish of the paper, ambient light, even the color surrounding the one you are looking at.

#### How to Install

Load this program from the Menu Installer located on CD1.

#### **Additional Information**

For additional information, see the Swatch Utility Read-me file located in the Windows Programs list.

#### **Printing Color Swatches**

#### NOTE

- The color swatch samples do not show all the colors your printer can print.
- The Swatch Utility does not guarantee that the printer prints the same color as displayed on your monitor. Consider the displayed color as a reference.
- The printer may not be able to print the exact color that you desire.
- 1. Install the utility from CD1 using the Menu Installer (Windows).
- 2. Click Start → Programs → Color Swatch → Color Swatch Utility.
- 3. A swatch page displays, showing commonly used colors.

4. Select print to print sample pages.



**5.** Use the color blocks to pick the specific colors that you want to appear in your printed document.

Each color block, or sample, is identified with information your software package needs to reproduce that color accurately.

The numbers under each block specify the amounts of the primary colors—red (R), green (G), and blue (B)—that mix to form each particular shade.

The amounts are given as a numerical value between 0 and 255.

#### **Creating Custom Swatch Colors**

#### **NOTE**

The Swatch Utility does not guarantee that the printer prints the same color as displayed on your monitor. Consider the displayed color as a reference.

The printer may not be able to print the exact color that you desire.

If you don't find your desired color, you can create or customize colors:

Select Custom Swatch from the File menu.

- 2. On the pop-up window, there are 3 slide bars that allow you to customize swatches:
  - **Hue** bar changes the hue of the swatches, for example, red to green or blue to yellow.
  - Saturation bar changes vividness.
  - · Lightness bar changes darkness.
- **3.** Adjust the bars until you see the desired color. Color variations are created to help you find the best match.
- 4. Click OK.
- **5.** Print the custom swatch page.
- **6.** Repeat these steps until you find the desired printed color.
- **7.** For additional information, see the Swatch Utility Read-me file located in the Windows Programs list.

The file includes:

- Applying Color Value in your Application
- · Setting Monitor Color

#### **LPR Utility**

#### **General Information**

The LPR Utility allows you to print directly to a printer on the network without a print server. It creates a Printer Port, and installs a pop-up status box so you can monitor printer status.

The LPR Utility operates in Windows Me/98, Windows NT 4.0, Windows 2000, and Windows XP operating systems.

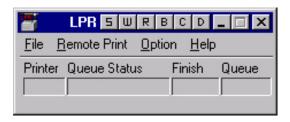
Load this program from the Menu Installer located on CD1.

#### How to Install

The LPR Utility supports TCP/IP. Your network administrator must set up an IP address and TCP/IP properties for your printer.

- To install the utility, insert CD1 into the CD-ROM drive.
   If CD does not AutoPlay, click Start → Run → Browse. Browse to your CD-ROM driver. Double-click Install.exe. Click OK.
- Click Network Software → Installation/Config → LPR Utility.
   Follow the on-screen instructions.

#### **LPR Status Box**



The LPR Utility Status Box displays the following information:

- **Printers**: Names of added printers (You can add up to 30 printers)
- **Status**: LPR Utility status (empty, connecting, sending, paused, checking status, not connected)
- Finish: Number of completed jobs.
- **Queue**: Number of jobs waiting to be printed.

# **Additional Information**For help using the LPR Utility, click on **HELP** in the program.

#### **Network Extensions**

#### Windows

Available on TCP/IP network connection only.

The Network Printer Status utility is available if your administrator has installed it.

If the utility is installed, the printer driver **Properties** dialog box changes.

- a new **Status** tab is added.
- an **Option** button is added to the **Device Option** tab.

This utility allows you to view (but not change) the status of the following on the **Status** tab:

- paper trays installed and the media assigned to them.
- total size and percentage used of disk/memory.
- percentage of toner remaining.

#### **Important!**

If you select **Automatic Status Update** in the **Status** tab, the driver automatically pings the printer for the latest status information every time you open the **Properties** dialog box.

This causes a significant delay until the Properties dialog box opens.

To avoid this, use the **Update Status** button in the **Status** tab to manually update the information on demand.

#### **General Information**

This utility creates an additional tab (STATUS) in the driver that allows the client to monitor the selected printer's status.

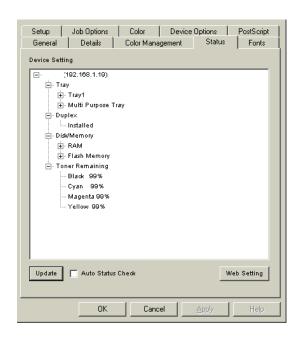
Load this program from the Menu Installer located on CD1.

#### Installation

- Insert the Drivers, Color, and Network Utilities disk into the CD-ROM drive.
  - If CD does not AutoPlay, click  $Start \rightarrow Run \rightarrow Browse$ . Browse to your CD-ROM. Double-click Install.exe. Click OK.
- 2. Click Network Software → Administration Tools → Network Printer Status. Follow the on-screen instructions.

#### Using

- 1. Click **Start** → **Settings** → **Printers**. Right-click the Sharp Printer icon. Click **Properties**.
- 2. Click on the STATUS tab.
- **3.** Click the **UPDATE** button to see device settings. The following screen displays:



#### Click on an item to see this information:

Trays: Paper Type, weight

Duplex: Installed/not installed

Disk/Memory: RAM size and % used;

Flash Memory size and % used

Toner Remaining: % toner remaining in all cartridges

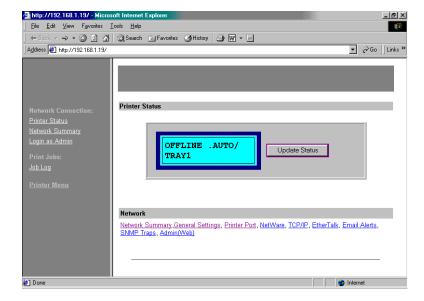
#### **Important!**

If you select **Automatic Status Update** in the **Status** tab, the driver automatically pings the printer for the latest status information every time you open the **Properties** dialog box. This causes a significant delay until the Properties dialog box opens.

To avoid this, use the **Update Status** button in the **Status** tab to manually update the information on demand.

#### **Checking the Printer Status**

Click the WEB SETTING button. The following screen displays:



Click on the items listed on the left to see:

- Network Summary
- · Login for Administrators
- · Job Login
- Printer Menu

To see real-time printer status, click the **UPDATE STATUS** button.

#### **Sharp Admin Manager Utility**

#### **General Information**

This utility provides an easy way to configure your printer on a network.

#### How to Install

Load this program from the Menu Installer located on CD1.

#### **Additional Information**

See the online Configurator's Guide for details on how to use this utility. The Configurator's Guide is online and may be found on the CDs shipped with your printer.

#### **PDF Direct Print Utility**

#### **General Information**

PDF Direct Print allows you to send a selected PDF file directly to the printer.

This is faster and easier than using Adobe Acrobat separately before printing.

PDF Direct Print also lets you set paper source, copies, 2-sided printing, print page range and other settings.

#### How to Install

Load this program from the Menu Installer located on CD1.

#### Additional Information

For additional information, see the PDF Print Direct **Help** file in the PDF Direct Print Utility.

#### **Requirements for Use**

- Supports version PDF 1.3 (Acrobat 4.0) or below.
- A font environment on your system.

#### **NOTE**

Some PDF files may not be able to print correctly.

#### **Using**

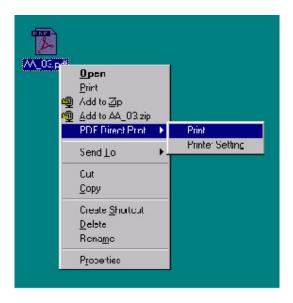
#### **NOTE**

The PDF Direct Print Utility works with version 1.3 (Acrobat 4.0) or below PDF files.

 Right-click on the file you want to print in Windows Explorer or

the file icon on the Desktop.

- 2. Click PDF Direct Print
- 3. Click Print.



4. The Start screen appears.

It allows you to change the settings of the following features:

- Select Print
- Paper Source
- Copies
- 2-sided printing
- Binding
- Collate
- Fit to page
- Print page range
- Restore Default
- Save Settings
- Print
- Cancel

- Help
- About
- **5.** If "ERROR:PDF to PS conversion failed" displays, the file contains an embedded font not installed on the system. Using Acrobat, delete the text that is embedded, or unembed the embedded font.

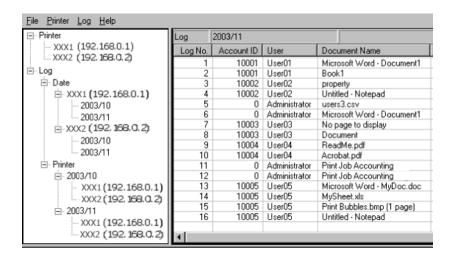
In Acrobat, select **Tool** →**Touchup** →**Text** attribute.

Remove the checkmark in the Embed box.

#### **Print Job Accounting Utility**

#### **General Information**

The Print Job Accounting software, designed specifically for printers in a network environment, provides job accounting features that allow you to track printer usage, calculate printing costs, and specify access available to each client (user).



#### **NOTE**

The screen shots in this User's Guide are generic. When you see XXX1, XXX2, etc., in a screen, they represent a specific model number which will vary depending on which models are being used in your system.

With Print Job Accounting, you can

- Control costs by limiting access to color printing for specific clients.
- Plan equipment allocation by monitoring exactly how much each client prints.

 Set up billing for individual clients based on their recorded usage.

#### **NOTE**

This software saves acquired log data on the printer's Hard Disk Drive.

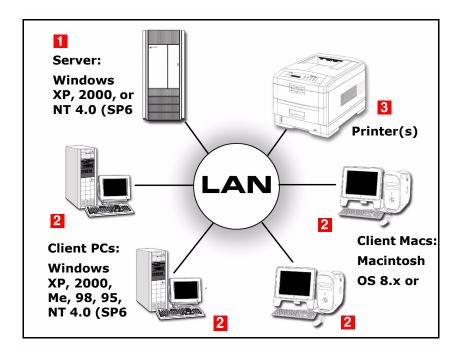
The Flash memory is relatively limited as to how much information can be stored on it.

The Hard Disk Drive has much greater memory capacity.

#### **Additional Information**

For more information, see the on-line help in the utility.

#### **Sample Network Diagram**



#### Requirements

#### **General Information**

The Print Job Accounting utility requires

- Server computer
   Using an appropriate Windows operating system.
- **2.** Client computers
  Using Windows and/or Macintosh operating systems.
- **3.** Connection to the printer(s) to be managed; either a direct connection (USB or Parallel) to the server, or a network TCP/IP connection.

#### **NOTE**

Print Job Accounting does not operate in NetBEUI or NetWare environments.

#### **Operating System**

#### Server (Windows Only)

The Print Job Accounting server software can be run under any of the following Windows operating systems, with the latest Service Pack installed.

- Windows XP
- Windows 2000
- Windows NT 4.0 (Service Pack 6 or later)

#### **Client Computers (Windows or Macintosh)**

The Print Job Accounting Client software can run under any of the following operating systems:

#### Windows

- XP
- 2000
- Me
- 98

- 95
- NT4.0 (Service Pack 6 or later)

#### Macintosh

- OS 8.1, 8.5.x, 8.6.x (Adobe PS 8.6 or greater required)
- OS 9.0, 9.0.4, 9.1.x, 9.2.x (LaserWriter 8.7 required)

#### Installation



#### Server Software

 Place the driver CD supplied with your printer in the CD-ROM drive on the Server computer. Wait for the Menu Installer to open.

If the CD does not AutoPlay, click Start  $\rightarrow$  Run  $\rightarrow$  Browse. Browse to your CD-ROM drive. Double-click Install.exe. Click OK.

- 2. Click Next to accept the terms in the license agreement.
- **3.** Select the language.
- **4.** Click Network Software → Administration Tools → Job Accounting → Server and follow the on-screen instructions.
- **5.** If you want to create log reports using Excel, install the report tools. Click **Report Tools**. Follow the on-screen instructions.

#### **Client Software**

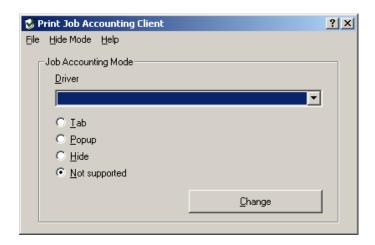
#### **NOTE**

The printer driver(s) must also be installed on the Client computers.

#### **Windows Client Computers**

- Place the driver CD supplied with your printer in the CD-ROM drive and wait for the Menu Installer to open.
   If the CD does not AutoPlay, click Start → Run → Browse. Browse to your CD-ROM drive. Double-click Install.exe. Click OK.
- 2. Click Next to accept the terms in the license agreement.
- **3.** Select the language.
- **4.** Click Network Software → Administration Tools → Job Accounting → Client. Follow the on-screen instructions.

**5.** When the installation finishes, the following window appears. See "Client Software" on page 106 for more information.



#### **Macintosh Client Computers**

Normally, the Job Accounting software is automatically installed when you install the printer driver.

To activate the Job Accounting Client software:

- 1. Select **Print Desktop...** on the File menu.
- Make sure that your printer model is selected. Click General. Select Plug-in Preferences.
- Open the Print Time Filters menu. Check Print Time Filters, JobType and JobAccounting.
- 4. Click Save Settings. Click OK.
- 5. Click Cancel.

# User Name Versus Account ID User Name

The User Name is displayed whenever print logs are displayed.

The User Name's sole purpose is to make it easy to see who has been printing.

The User Name is assigned when creating an Account ID. See page 73. It may be set up to represent an individual client or a group of clients. The User Name is associated with the Account ID number.

The User Name does have to be the same as the Windows Login User Name.

#### **Account ID**

The Account ID is the number Print Job Accounting actually uses to identify clients.

Account ID values of 1 through 1879048191 can be assigned.

Clients who do not have their own Account ID will be recognized as Unregistered ID(0).

Normally, one Account ID is assigned to each individual client.

One Account ID can be assigned to *multiple* clients. All of the print jobs will be combined as the same client when the System totals up.

Account IDs *must* be set for each individual registered printer connected to the Server.

The same Account ID can be used for more than one printer. Different limits can be set for each printer.

You can use Account ID to limit clients' access to printers.

#### **Permit Only Some Clients to Print**

Do not assign Account ID(s) to each and every client.

Assign Account ID(s) *only* to those clients who are permitted to print.

All other clients will be recognized as Unregistered ID(0).

Change the settings (limits) so Unregistered ID clients *are not* allowed to print.

#### **Permit Only Some Clients to Print in Color**

Do not assign Account ID(s) to each and every client.

Assign Account ID(s) *only* to those clients who are permitted to print in color

All other clients will be recognized as Unregistered ID(0).

Change the settings (limits) so Unregistered ID clients *are not* allowed to print in color, but are allowed to print in black.

# Set the Print Limits and Collect Print Logs by Department

Do not assign Account ID(s) to each and every client.

Assign an Account ID to each department. Specify the Group Name in place of User Name.

## Set Print Limits and Collect Print Logs for Each Client

Assign an Account ID to each individual client.

Do not assign the same Account ID to more than one client!

#### **NOTE**

All Account IDs must be set in the Server computer for each Client computer allowed to print to a specific printer.

#### Server Software

#### **Capabilities**

Use the Print Job Accounting server software

- to register printers and clients
- to set print limits
- to set up automatic generation of print logs.
- to set up automatic email of log reports to the Administrator

#### **Client Settings**

- Enable/disable print or color print.
- Set upper limits for items such as printed pages.
- Set up an account, allowing printing only within the limits set.
- Log selected items, including:
  - Date
  - User Name
  - Printer Name
  - Number of Printed Pages broken down by color versus monochrome
  - Paper Size
  - Simplex or Duplex Printing
  - Document Name

#### **NOTE**

The information on document names cannot be acquired while printing from some Windows applications or from a Macintosh.

# Server Software

# **Printer Settings**

- Set fees by sheets, paper sizes, and so forth.
- Set (all) print enabled/disabled or color print enabled/ disabled.
- Set upper limits for items such as printed pages.
- Set up an account, allowing printing only within the limits set.
- Set up Group(s) in which to include the printer

# **Reports (Print Logs) Settings**

- Export print logs as comma-separated value (.csv) files, which can be imported into many commercially available spreadsheet programs.
- Automatically email print logs to the Administrator monthly on a selected day.
- Customize items to be included in the log, setting them either manually (see page 92) or using one of the multiple Microsoft<sup>®</sup> Excel spreadsheet macros provided (see page 97).
- Acquire a print log for print jobs sent from a client directly to a printer, bypassing the print server.
- Accurately record printed pages through print logs even when a client has cancelled his/her print jobs or paper jams have occurred.

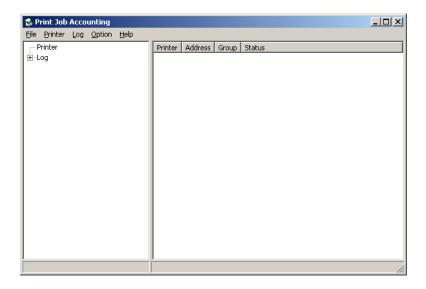
# **IP Address**



# Server Software Starting the Server Software

Click Start  $\to$  Programs  $\to$  Sharp  $\to$  Print Job Accounting  $\to$  Print Job Accounting.

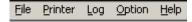
The following window appears:



# Server Software Pull-Down Menus

There are five Server Software Pull-Down Menus

- File Menu
- Printer Menu
- Log Menu
- Option Menu
- Help Menu



# File Menu

Exit	Close the application.

# **Printer Menu**

Add a Printer	Register a new printer.
Manages multiple printers as a group	Set up multiple registered printers as a group.
Delete a Printer/Printer Group <sup>a</sup>	Delete a registered printer or group of printers.
Change a Printer Group	Add or delete registered printers from a group.
Start/End Log <sup>a</sup>	Start/end the process of acquiring information for logs from the printer at the set interval time.
Acquire a Log <sup>a</sup>	Acquire a print log saved in the printer.b
Setting the Time <sup>a</sup>	Set the present time in the printer.c
Define Fees	Set up and select fees.
Properties	Set the printer properties.

- a. Before running, select the subject printer from the "Printer Tree" on the left side of the window.
- Select Log Menu → Refresh Display to update the information on the log pane after having run this menu.

c. Only do this if the printer has been turned on and off between the acquisition of logs. If the printer has been turned on and off, the correct time will not set in the printer until the next time printer logs are acquired.

# Log Menu

Display Logs <sup>a</sup>	Change the display from Total to Logs.
Display Total <sup>a</sup>	Change the display to
Export Report Log <b>S</b> <sup>a</sup>	Export the required fields for the report macro in a .csv file.
Export Logs <sup>a</sup>	Export the log as a .csv file.
Export Total <sup>a</sup>	<ul><li>Export totals as a .csv file, by</li><li>Printer</li><li>Account ID, or</li><li>Month</li></ul>
Delete the loga	Delete the selected log
Display Details	Switches back and forth between displaying only the default items in the log and displaying the entire detailed list of items in the log. <sup>b</sup>
Display/Export Item Settings	Select the items to be shown or exported as part of Log or Total display. See page 92 for more information. <sup>b</sup>
Refresh Display	Refresh the display.

- a. Before running, select the subject item from the "Log Tree" on the left side of the window. If you select "Log," all items will be subject to displaying/exporting. If you select one printer, only that printer will be subject to displaying.
- Select Log Menu → Refresh Display to update the information on the log pane after having run this menu.

# **Option Menu**

Setup ... Set up:

- · mail server
- · email address for Sender
- email address for Administrator
- where you wish to store logs
- closing date for logs (select the day of the month which determines when logs are considered previous month logs as opposed to current month logs).

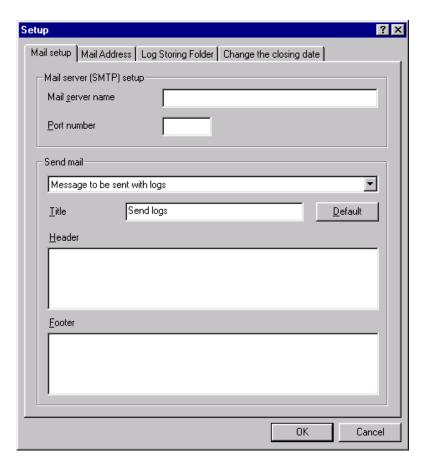
# **Help Menu**

Server ID	Display Server ID.
Help	Display the Help Topics window with tabs <ul><li>Contents</li><li>Index</li><li>Find</li></ul>
Version Info	Display version information.

# Email Notifications Setting Up

To set up monthly automatic email of selected print log data to the administrator, open the Job Accounting software, then:

Click Option → Setup.
 The following window appears:



- **2.** Set up the general information on the **Mail Setup** tab. This information includes
  - the mail server

- when an email is to be sent.
- the header and footer text to be included with the email.
- 3. On the Mail Address tab, enter the name and email address for
  - the sender
    - and
  - the administrator (receives the emails).
- **4.** On the **Log Storing Folder** tab, enter the path where the automatically exported logs are stored.
- 5. On the Change the closing date tab, enter the day of the month on which logs are to be closed.
  Log reports are automatically emailed to the administrator on the following day.
- 6. Click OK.

# Printer Groups Defining

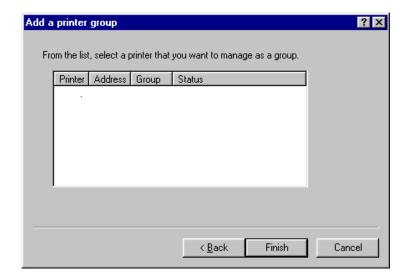
If you wish to create groups of printers:

From the main Job Accounting window, click
 Printer → Manages multiple printers as a group ...
 The following window appears:



2. Enter the Group Name of your choice. Click Next.

#### The following window appears:



#### NOTE

At this point, no printers have been registered, so none appear in the box. Printers can be added to established Groups as they are being registered. If you create a new group after registering printers, a list of the registered printers will appear in the box and can be highlighted for inclusion in the group.

3. Click Finish.

# **Printers**

# Registering

To use Print Job Accounting, you need to register printers to be managed in the Server Software.

Before starting, check that the printers are turned on and properly connected.

 From the main Print Job Accounting window, click Printer → Add a printer.

The following window appears:

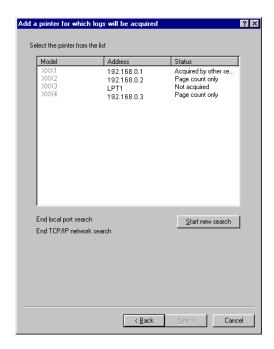


2. Select the appropriate box(es).

#### **NOTE**

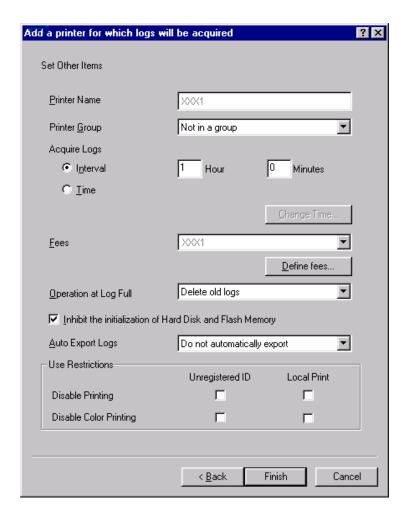
Only printers supported by this System are found. If the search is unsuccessful, verify that the printers are turned on, online, and properly connected.

- To have the software search out local and/or network printers, select Search printers and select Local Port and/or TCP/IP Network.
- To specify the printer address (local or network) manually, select Specify the printer by address and fill in the appropriate information.
- **3.** Click **Next**. Wait while the software searches for printers. A window appears, showing a listing of all the printers found. For example:



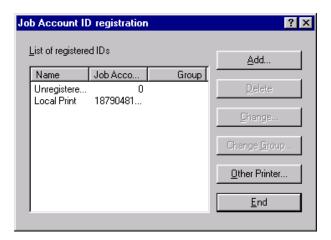
**4.** From the list of printers searched, select the printer you want to register. Click **Next**.

The following window appears:



- **5.** Set up the printer: See "Setting Up" on page 52.
- 6. Click Finish.

# The following window appears:



- **7.** Use this window to add User Account IDs for the printer. For more information, see step 3, ff., under "Account IDs" on page 73.
- 8. When done, click End. Click OK.

# **Printers**

# **Setting Up**

#### **General Information**

When you are setting up the printer, you determine the:

Printer Name: see page 52Printer Group: see page 52Acquire Logs: see page 53

• Fees: see page 59

Operation at Log Full: see page 53

• Inhibit the Initialization of HDD: see page 54

Auto Export Logs: see page 55Use Restrictions: see page 56

#### **Printer Name**

Type in a printer name containing up to 32 characters.

# **Printer Group**

If the printer is to be included in a group, select the group here.

#### NOTE

Groups must first be defined using Printer  $\rightarrow$  Manages multiple printers as a group ... in the main Job Accounting window. See page 46.

# **Printers**

# Setting Up

# **Acquire Logs**

You have two choices for when the logs are acquired.

by an interval of up to 24 hours (once a day)
 If this value exceeds 24 hours, it is set to 24 hours.

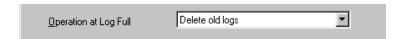
by up to five preset times per day
 Select Interval. Click Change Time ... to set times.

#### **Fees**

See "Fees" on page 59.

# **Operation at Log Full**

Here you can set what the printer does when the buffer for log storing becomes full and cannot store any more logs:



Cancel the job	Cancels the jobs once the buffer is full.
Do not acquire the log	Prints without acquiring logs once the buffer is full.
Delete old logs <sup>a</sup>	Deletes old logs and stores new logs.

a. The default setting.

# Printers Setting Up Inhibit the Initialization of HDD

Inhibit the initialization of Hard Disk and Flash Memory

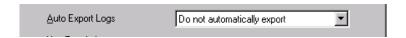
This controls whether or not the Hard Disk Drive and the Printer Flash Memory (if installed) can be initialized. If initialization is inhibited, a client cannot delete the log using the printer's front panel. Use this in order to prevent the logs stored in the printer from being deleted.

# **Printers**

# **Setting Up**

# **Auto Export Logs**

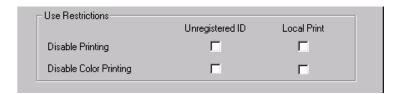
Sets whether or not, and how, log data will automatically be exported when it is acquired.



Do not automatically export <sup>a</sup>	Logs are not automatically exported.
Automatically export logs	Automatically exports logs in the format you select. See page 92.
Automatically export logs for report.	Automatically exports logs in a format which works with the Microsoft Excel macro reports. See page 97.
Mail logs to administrator <sup>b</sup>	Automatically exports logs in the format you select. See page 92. Sends an email to the Administrator with a copy of the log data attached. Logs are sent at the end of the day following the Closing date you specify.
Mail logs for report to administrator <sup>b</sup>	Automatically exports logs in a format which works with the Microsoft Excel macro reports. See page 97. Sends an email to the Administrator with a copy of the report attached. Logs are sent at the end of the day following the Closing date you specify.

- a. The default setting.
- b. To use this, you must first set up the email and closing date information. See page 44.

# Printers Setting Up Use Restrictions



You can set usage limits for unregistered clients (data sent without ID) and for local print (print from operator panel such as menu map or file list). When "Disable Printing" is set, clients cannot change other settings.

- Disable Printing: All printing is cancelled.
- Disable Color Printing: Color data printing is cancelled.

# **Printers**

# **Changing Settings**

- 1. From the main Print Job Accounting window, highlight the printer you wish to change.
- **2.** Click **Printer** → **Properties**. The following window appears:



- **3.** Make any desired changes in settings, on the various tabs:
  - Printer tab: change printer name, address, group
  - **User** tab: add new User IDs or change information for existing User IDs.
  - Option tab: modify log acquisition intervals/times, fees, Operation at Log Full, Inhibit initialization, Auto Export Logs, and Use Restrictions.
- 4. Click OK.

# **General Information**

Fees are set up when you set up the printers. See "Printers" on page 48.

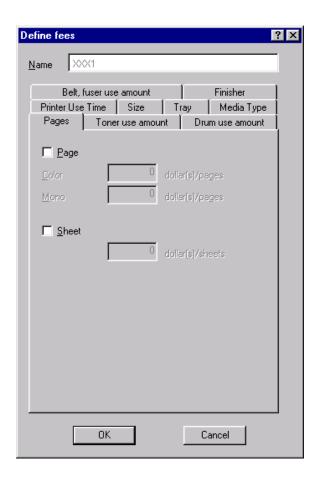
In the drop-down box, select a fee definition to be used.

Some fee settings are available with defaults.

To custom define settings for the printer, click Define fees ...

Click Add in the Defined Fees window.

# **Define Fees window**



# Types of Fees

# Cost per Page

#### Mono

"Pages tab" see page 61

"Toner Use Amount tab" see page 62

"Drum Use Amount tab" see page 64

#### Color

"Pages tab" see page 61

"Toner Use Amount tab" see page 62

"Drum Use Amount tab" see page 64

"Belt, Fuser Use Amount tab" see page 70

# **Cost per Sheet**

"Pages tab" see page 61

"Size tab" see page 67

"Tray tab" see page 68

"Media Type tab" see page 69

## **Automatic Calculation**

"Toner Use Amount tab" see page 62

"Drum Use Amount tab" see page 64

# Cost per Minute

"Printer Use Time tab" see page 66

# Stapler Use

"Finisher tab" see page 72

# Pages tab

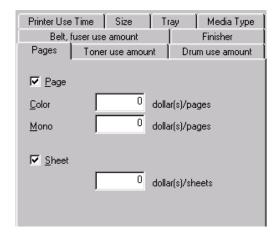
This is a tab in the Define Fees Window.

#### 

Select to set a fee to be charged for each page printed in color and for each page printed in mono.

# **⊘** Sheet

Select to set a fee to be charged for each printed sheet. In this case, the same fee will be charged for two-sided printing as for one-sided printing.



## **Toner Use Amount tab**

This is a tab in the Define Fees Window.

#### **▽** Toner use amount

Select to set a standard fee per page for color and for mono printing.

#### **Automatic calculation**

Use this to set up automatic calculation of fees for toner use and save it under the name you enter.

Once the settings are saved, they can be used for other printers.

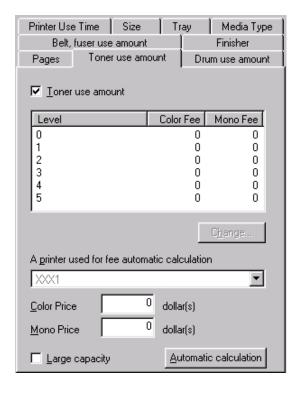
To do so, selecting the saved settings name in the **Fees** drop-down box in either the

"Add a printer for which logs will be acquired" window (**Printer**  $\rightarrow$  **Add a Printer**  $\rightarrow$  [click a printer]  $\rightarrow$  **Next**) or

the Option tab of the "Properties of printer from which logs are acquired" window ([click a printer in the Printer Tree]  $\rightarrow$  **Printer**  $\rightarrow$  **Properties**  $\rightarrow$  **Option**).

#### **Toner Use Amount tab**

This is a tab in the Define Fees Window.



# **Drum Use Amount tab**

This is a tab in the Define Fees Window.

#### **▽** Drum use amount

Select to set a standard fee per page for color and for mono printing.

#### **Automatic calculation**

Use this to set up automatic calculation of fees for drum use and save it under the name you enter.

Once the settings are saved, they can be used for other printers.

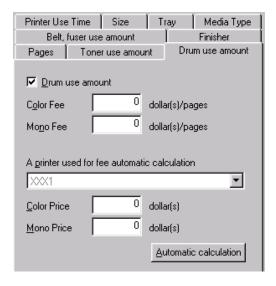
To do so, select the saved settings name in the **Fees** drop-down box in either the

"Add a printer for which logs will be acquired" window (**Printer**  $\rightarrow$  **Add a Printer**  $\rightarrow$  [click a printer]  $\rightarrow$  **Next**) or

the Option tab of the "Properties of printer from which logs are acquired" window ([click a printer in the Printer Tree]  $\rightarrow$  **Printer**  $\rightarrow$  **Properties**  $\rightarrow$  **Option**).

#### **Drum Use Amount tab**

This is a tab in the Define Fees Window.

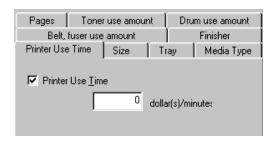


# **Printer Use Time tab**

This is a tab in the Define Fees Window.

# **▽** Printer Use Time

Select to set a fee for each minute of print time used.

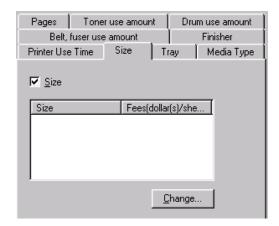


# Size tab

This is a tab in the Define Fees Window.

# Size

Select to set a fee per sheet printed which varies depending on the size of media used. Click **Change** to set fees for individual media sizes.

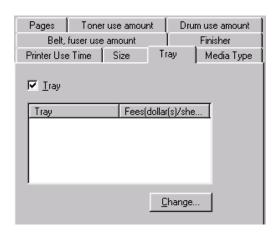


# Tray tab

This is a tab in the Define Fees Window.

# 

Select to set a fee per sheet printed, which varies depending on the tray used. Click **Change** to set fees for individual trays.

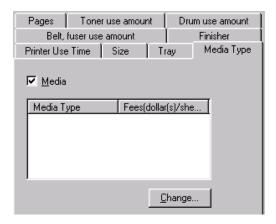


# **Media Type tab**

This is a tab in the Define Fees Window.

#### **✓** Media

Select to set a fee per sheet printed, which varies depending on the media used. Click **Change** to set fees for the different media, including transparencies, labels, letterhead, card stock, etc.



# **Belt, Fuser Use Amount tab**

This is a tab in the Define Fees Window.

# **⋈** Belt, fuser use amount

Select to set a fee per page for belt and/or fuser usage.

#### Automatic calculation

Use this to set up automatic calculation of fees for belt and fuser use and save it under the name you enter.

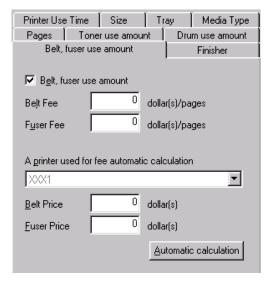
Once the settings are saved, they can be used for other printers.

To do so, select the saved settings name in the **Fees** drop-down box in either the

"Add a printer for which logs will be acquired" window (**Printer**  $\rightarrow$  **Add a Printer**  $\rightarrow$  [click a printer]  $\rightarrow$  **Next**) or

the Option tab of the "Properties of printer from which logs are acquired" window ([click a printer in the Printer Tree]  $\rightarrow$  **Printer**  $\rightarrow$  **Properties**  $\rightarrow$  **Option**).

# **Belt, Fuser Use Amount tab**

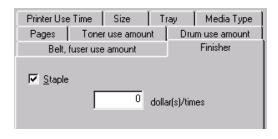


# Finisher tab

This is a tab in the Define Fees Window.

# 

Select to set a fee for each use of the stapler. Applies only when the optional finisher is installed on applicable models.



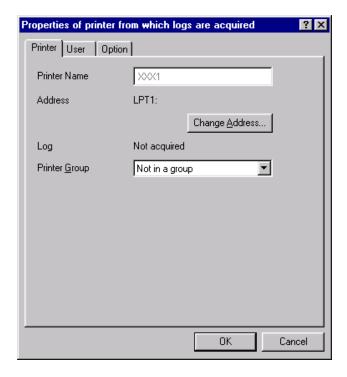
#### **Account IDs**

# **Adding**

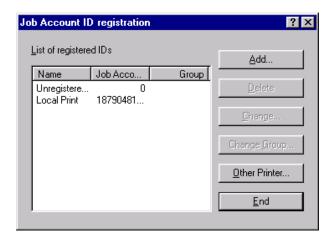
To add Account IDs for a Registered Printer:

From the main Print Job Accounting window:

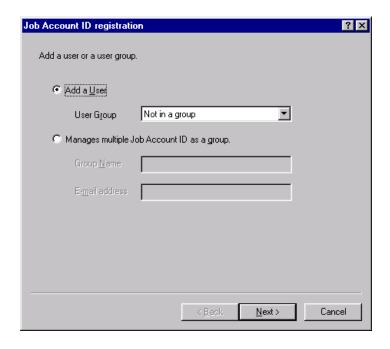
 Double click the printer for which you wish to set up Account IDs.



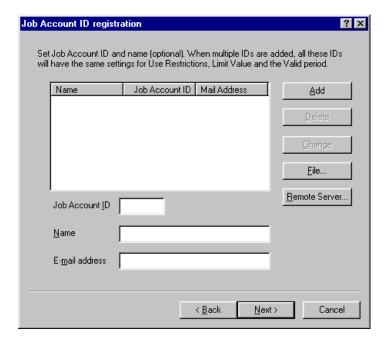
**2.** On the User tab, click **Register**. *The following window appears:* 



#### 3. Click Add.



**4.** Enter the appropriate selections. Click **Next**. *The following window appears:* 



#### 5. Establish the new Account ID:

- a. Enter the following information for the new Account ID:
  - Account ID number
  - Name.
  - Email address

If the user has limits set on their printing, enter their email address.

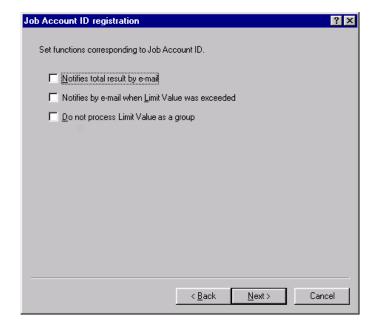
An email is automatically sent when the user exceeds the preset limit.

Another email is sent when the user can print again.

#### b. Click Add.

The new Name/ID appears in the box.

#### c. Click Next.



#### Choices are:

• Notifies total result by e-mail

Select to send this User an email summarizing their monthly usage of the printer.

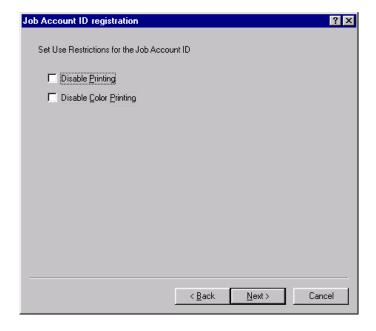
• Notifies by e-mail when Limit Value is exceeded

Select to alert this User by email when their set Limit Values have been exceeded, as well as when the limits have been reset and printing can be resumed.

• Do not process Limit Value as a group

Restricts the set Limit Values to the particular user. Applies only when the printer/user belongs to a group.

- d. Make your selections.
- e. Click Next.



#### Choices are:

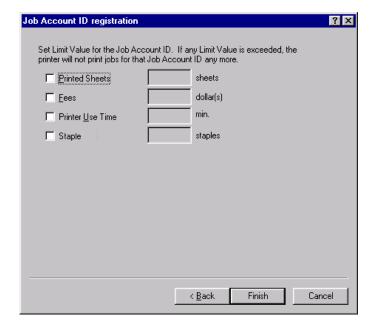
• Disable Printing

All printing is cancelled. When this is selected, other settings cannot be changed.

• Disable Color Printing

This Account ID cannot print color data. If they submit a color print job, it is automatically cancelled.

- f. Select any print restrictions for the Account ID.
- g. Click Next.



- **h.** Set limits per 24-hour period for the Account ID by any or all of the following:
  - Total pages
  - Total dollars
  - Total minutes
  - Total staples used

These limits are checked either at the selected interval or at the time setting for the log.

#### **NOTE**

Usage is checked only at the set interval time. If the limits are exceeded between checks, printing continues even though the limit has been exceeded. At the next interval check, the User is blocked from any further printing until the next 24-hour period starts.

If you have so designated (see above), the User is informed by email that they have exceeded their limits for that 24-hour period.

- i. Click Finish.
- **6.** Repeat the previous step for each Account ID to be added.
- 7. Click End. Click OK.

# Account IDs email Notifications

# Notifies total result by e-mail

Select to send this User an email summarizing their monthly usage of the printer.

#### Notifies by e-mail when Limit Value is exceeded

Select to alert this User by email when their set Limit Values have been exceeded, as well as when the limits have been reset and printing can be resumed.

#### Do not process Limit Value as a group

Restricts the set Limit Values to the particular user. Applies only when the printer/user belongs to a group.

#### **Account IDs**

## **Restricting Usage**

#### **Disable Printing**

All printing is cancelled. When this is selected, other settings cannot be changed.

#### **Disable Color Printing**

This Account ID cannot print color data. If they submit a color print job, it is automatically cancelled.

#### **Set limits**

Per 24-hour period for the Account ID by any or all of the following:

- Total pages
- Total dollars
- Total minutes
- Total staples used

These limits are checked either at the selected interval or at the time setting for the log.

#### NOTE

Usage is checked only at the set interval time. If the limits are exceeded between checks, printing continues even though the limit has been exceeded. At the next interval check, the User is blocked from any further printing until the next 24-hour period starts.

If you have so designated (see above), the User is informed by email that they have exceeded their limits for that 24-hour period.

#### **Account IDs**

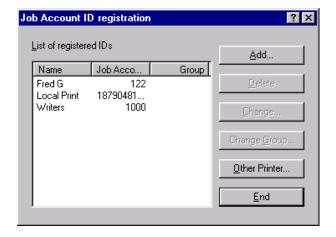
# **Importing from a Registered Printer**

Once you create an Account ID for a registered printer, you can import it into records for other registered printers/groups in the System.

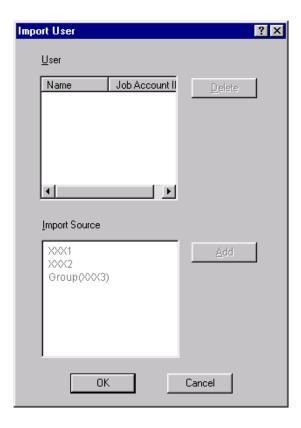
Importing the Account ID brings in the same settings (such as usage limits). Once the record is imported, you can change the settings for the account on the newly assigned printer (see below).

From the main Print Job Accounting window:

- 1. Double click the printer or group for which you wish to import Account IDs.
- **2.** On the User tab, click **Register**. The following window appears:

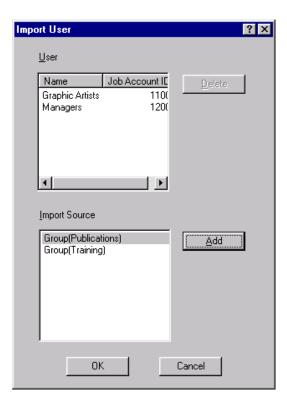


#### 3. Click Other Printer.



**4.** From the Import Source list, select a printer or group from which you want to import Account ID(s). Click **Add**.

Any IDs not already registered for the printer appear in the User box.



Click any Name/Account IDs that you do not wish to add. Click Delete. Click OK.

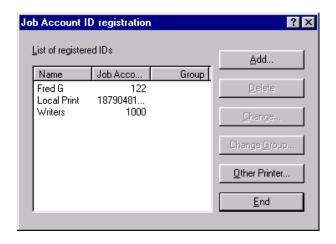
The selected Account ID(s) are imported into the List of registered IDs for the printer.

# **Account IDs**

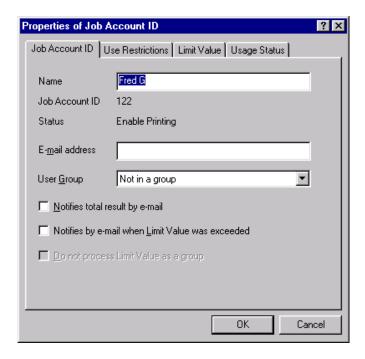
# Changing

From the main Print Job Accounting window:

- 1. Open the Printer Tree. Double click the printer for which you wish to change Account IDs.
- **2.** On the User tab, click **Register**. *The following window appears:*



**3.** Click the Name for which you wish to change settings. Click **Change**.



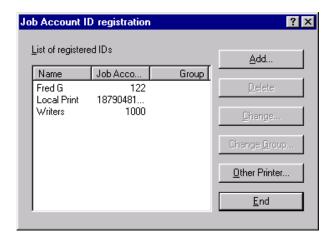
- 4. Make any desired changes. Click OK.
- 5. Click End. Click OK.

#### **Account IDs**

# **Deleting**

From the main Print Job Accounting window:

- Open the printer tree. Double click the name of the printer/ group for which an Account ID is to be deleted.
- **2.** On the User tab, click **Register**. The following window appears:



- 3. Click the Name for the Account ID to be deleted. Click Delete.
- 4. Click Yes to confirm the deletion.
- 5. Click End. Click OK.

# Reports Print Logs

#### NOTE

The Server computer must be running continuously, or at least be running at the scheduled time(s) each day, for the software to acquire the print job information.

#### Log Acquisition Interval

#### Set Up or Change

The log acquisition interval is normally set up when you register a printer. See "Registering" on page 48.

To change the log acquisition interval for a particular registered printer or group:

- 1. From the main Job Accounting window, click **Printer** to open the printer tree. Click the printer for which you wish to change the acquisition interval.
- 2. Click Printer → Properties.
- **3.** On the Options tab, make any desired changes under Acquire Logs. Click **OK**.

# **Print Logs**

#### Set Up Items Reported in the Log

To set up the items to be displayed in, or exported from, a log:

- 1. From the main Job Accounting window, click the printer/group for which you wish to set up the log display.
- 2. Click Log → Display/Export Item Settings.
- 3. Click one of the following selections
  - Log Display Items. See page 93.
  - Total Display Items. See page 94.
  - Log Export Items. See page 95.
  - Total Export Items. See page 96.

and set the items to be displayed and the sequence in which they will be displayed.

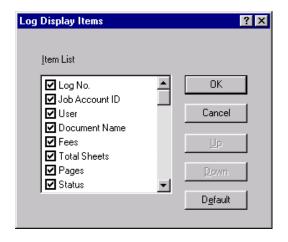
- **4.** Make your selections:
  - a. Items to be included have a check mark in their box.
    To delete or add an item, click the box next to it to toggle the check mark on and off.
  - **b.** To change the position of the item in the log, click the name. Click **Up** or **Down**.
- 5. Click OK.

## **Print Logs**

# Set Up Items Reported in the Log

## **Log Display Items**

Standard acquisition Log.

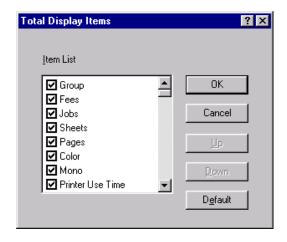


# **Print Logs**

# Set Up Items Reported in the Log

#### **Total Display Items**

Listing of totals for a registered printer.



## **Print Logs**

# Set Up Items Reported in the Log

#### **Log Export Items**

Items to be included in an exported log file. *The following window appears:* 



#### **Print Logs**

## Set Up Items Reported in the Log

#### **Total Export Items**

Items included in an exported file. The exported file lists the totals for a registered printer.



# **Excel (Reports Tool)**

The Job Accounting software can be used with Microsoft Excel to generate log reports using one of nine pre-programmed macros.

#### **Installing**

 Place the driver CD supplied with your printer in the CD-ROM drive on the Server computer. Wait for the Menu Installer to open.

If the CD does not AutoPlay, click Start  $\to$  Run  $\to$  Browse. Browse to your CD-ROM drive. Double-click Install.exe. Click OK.

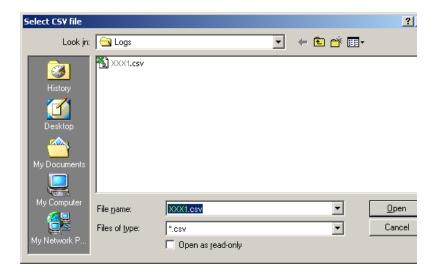
- 2. Click **Next** to accept the terms in the license agreement.
- **3.** Select the language.
- 4. Click Network Software → Administration Tools → Job Accounting → Reports Tool. Follow the on-screen instructions.

## **Excel (Reports Tool)**

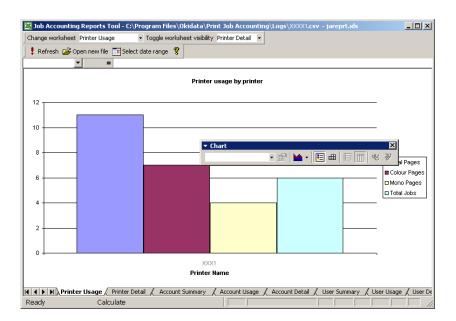
#### Using

# **Generating a Log Report Using Excel**

- 1. Make sure the Print Job Accounting server software is open and that a log has been acquired.
- 2. From the Start menu, click Sharp → Print Control → Open Print Control Reports.
- **3.** Click **Enable Macros**. *Excel opens. The following window appears over it:*



- **4.** Browse to the log file you wish to open. Click **Open**. *The file opens in Raw Data mode.*
- **5.** Select the worksheet you wish to view from the Change worksheet drop-down list (e.g., Printer Usage). The window changes to display the selected worksheet.



- 6. To print the data, press Ctrl-P.
- 7. When done, click 🗵 to close Excel

# Reports Excel (Reports Tool) Available Excel Macros

Macro	What is Included
Account Detail	Detailed information of each job for every Account ID, including:  • Account ID  • Job ID  • Date  • Document Name  • Paper Size  • Media Type  • Total Sheets  • Color Pages  • Mono Pages  • Total Costs  Note: To limit the columns displayed, click Fields. To limit the rows displayed, either limit the date range or click Accounts.
Account Usage	A chart of the data in the Account Summary worksheet.
Account Summary	Summary of information for each account.

Macro	What is Included
Printer Detail	Detailed information for each job sent to each printer, including:  Printer Name Job ID Date Account ID User ID Duplex Pages Total Sheets Color Pages Mono Pages Total Costs Note: To limit the columns displayed, click Fields. To limit the rows displayed, either limit the date range or click Accounts.
Printer Usage	A chart of data in the Printer Summary worksheet.
Printer Summary	The following information for each printer for which data is available:     Printer Name     Total Jobs     Total Sheets     Number of Color Pages Printed     Number of Duplex Pages Printed (appears only when optional duplex unit is installed)     Total Costs Incurred (as calculated by the Print Job Accounting software)

Macro	What is Included
User Detail	Detailed information for each job sent to the printer, broken down by User ID, including:  • User ID  • Job ID  • Date  • Document Name  • Paper Size  • Media Type  • Total Sheets  • Color Pages  • Mono Pages  • Job Cost
User Usage	Chart of data in the User Summary worksheet.
User Summary	Includes the following for each User ID:  • Total Jogs • Total Sheets • Color Pages • Mono Pages • Duplex Pages • Total Costs

# **Viewing Acquired Logs**

From the main Job Accounting window, click the [+] beside Log to expand the Log Tree.



**8.** Click the [+] beside the submenus to drill down to the log you wish to view.

#### **Date Submenu**

```
Lists the logs by date (year/month), then by registered printer.
```

#### **Printer Submenu**

```
Lists the logs by registered printer, then date.
```

- 9. To view a log:
  - Double-click an entry or
  - Click an entry. Click Log → Display Log.

# **Viewing Acquired Logs**

# **Items displayed (Log Entries)**

The items displayed in Print Log are as follows:

Column	Description
1200dpi <sup>a</sup>	Number of sheets printed in 1200 dpi
1200x600dpi <sup>a</sup>	Number of sheets printed in 1200 x 600 dpi
600dpi <sup>a</sup>	Number of sides printed in 600 dpi
Account ID	User Account ID
Color	Number of sides printed in color
Document Name	Document Name
Duplex Print	Simplex or Duplex
Envelope Feeder <sup>a</sup>	Number of sheets fed from Envelope Feeder
Log No.	The ID of the job.
Media <sup>a</sup>	Paper type used - Transparency etc.
Mono	Number of sides printed in Monochrome
Multi-Purpose Tray <sup>a</sup>	Number of sheets fed from Multi- Purpose Tray
Off-line time during printing <sup>a</sup>	Offline time during printing (if any)
Off-line time during processing <sup>a</sup>	Offline time during processing (if any)
Pages	Number of printed sides
Paper Size	Paper size used
Paper Type <sup>a</sup>	Paper type used - Light, Medium etc.

Column	Description
Sheets	Number of sheets of paper
Staple	Number of staples used
Status	Result - Printed, Rejected etc.
Time printing began <sup>a</sup>	Time the printing process started
Time printing ended <sup>a</sup>	Time the printing process ended
Time the log acquisition started <sup>a</sup>	Time the log was acquired from the printer (started)
Time the log was acquired <sup>a</sup>	Time the log was acquired from the printer (completed)
Time the process began <sup>a</sup>	Time the job processing started
Time the process ended <sup>a</sup>	Time the job processing ended
Total Sheets	Number of sheets of paper
Tray1 <sup>a</sup>	Number of sheets fed from Tray1
Tray2 <sup>a</sup>	Number of sheets fed from Tray2
Tray3 <sup>a</sup>	Number of sheets fed from Tray3
Tray4 <sup>a</sup>	Number of sheets fed from Tray4
Tray5 <sup>a</sup>	Number of sheets fed from Tray5
User	User Name

a. This item is not displayed by default. To display it, see "Set Up Items Reported in the  $\log$ " on page 92.

# Client Software Starting the Client Software

On the client computer, click Start  $\rightarrow$  Programs  $\rightarrow$  Sharp  $\rightarrow$  Print Job Accounting Client  $\rightarrow$  Change Job Accounting Mode.

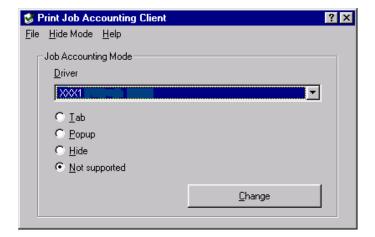


# Client Software Job Account Modes

There are four Job Account Modes:

- Tab Mode
- Popup Mode
- Hide Mode
- [Not supported] Mode

Decide which mode you wish to use.



#### **Client Software**

#### Job Account Modes

#### Tab Mode

In this mode, the tab for setting the User Name and Job Account ID will be displayed under Job Account Printer Driver Property. This mode should be selected when the computer is used by one person.

#### **Popup Mode**

In this mode, the dialog box for entering the User Name and Job Account ID will be displayed every time printing is run. A printer client enters their assigned User Name and Account ID to print. This mode is useful if several people share the same computer.

#### **Hide Mode**

In this mode, the System Administrator creates an ID file that describes the information on all clients. Next, each client clicks Import ID File on their computer. Then, each client specifies this file.

Printer clients need not know anything about their own Account ID.

This ID file describes the information on each and every client in one line, using the following format.

	Login User Nar	me, Account ID	{User Name}
--	----------------	----------------	-------------

Login User Name	User name entered when logging onto Windows.
Account ID	Account ID corresponding to the user name.
{User Name}	User name displayed in this System. This is optional. If this is unspecified, the Login User Name will be used as the User Name.

Use the extension ".csv" to save the file.

## **Client Software**

## **Job Account Modes**

### [Not supported] Mode

In this mode, all jobs to be printed will be recognized as  $Unregistered\ ID(0)$ .

### **NOTE**

## For Unregistered ID print jobs:

- you can set whether or not they are allowed to print.
- Document names are not displayed on the print logs.

## Printer Status IP Address

#### NOTE

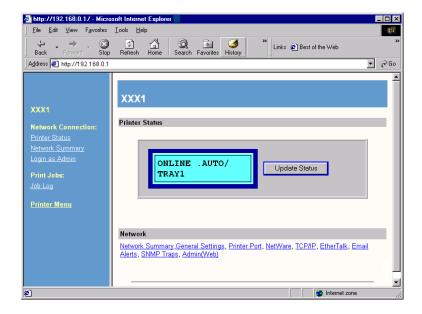
To find the IP address for the printer, do any of the following:

- $\bullet$  Open the Print Job Accounting software. Select the printer in the Printer Tree. Click Printer  $\to$  Properties.
- Use the printer's front panel display to navigate to the network menu.
- Print a list of menu settings

## Checking

- 1. Open Microsoft Internet Explorer.
- Type in the IP address for the printer (e.g., http:// 192.168.0.1).
- 3. Press Enter.

The following Printer Status window appears:



### 4. Select from

• Printer status: see page 112

• Network summary: see page 113

• Job Log: see page 114

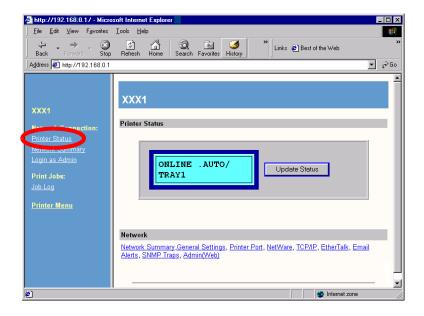
• Printer Menu: see page 115

## Checking

## **Printer Status**

The default opening screen.

To see real-time printer status, click the **Update Status** button.

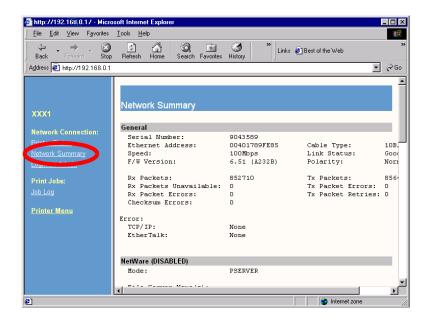


## Checking

## **Network Summary**

Clicking this will bring up a window with detailed information about the network, including

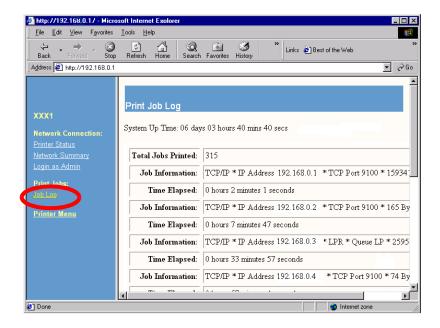
- General Settings
- NetWare
- TCP/IP
- JetAdmin
- LAN Server/DLC
- EtherTalk
- Port Configuration



## Checking

### Job Log

This displays the Print Job Log for the selected printer:

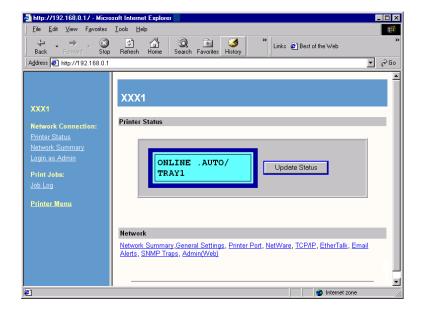


# Printer Status Changing Menu Settings

### **Printer Menu**

- 1. Open Microsoft Internet Explorer.
- 2. Type in the IP address for the printer (e.g., http://192.168.0.1).
- **3.** Press Enter.

  The following window appears.

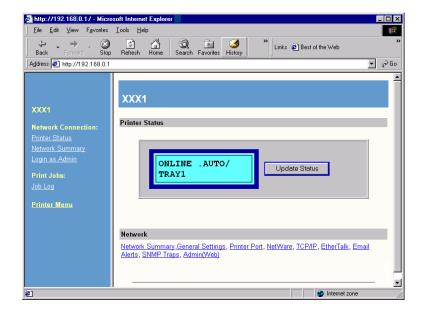


**4.** Click Login as Admin. The following window appears.



- **5.** You must log in before accessing the Printer Menu. Enter your User Name and Password.
  - If desired, click "Save this password in your password list." A checkmark appears in the box if this is enabled.
- 6. Click OK.

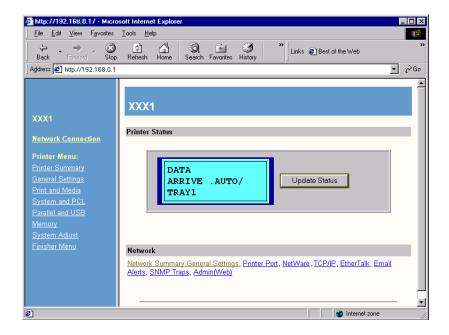
### The following window appears.



7. Click Printer Menu.

The following window appears.

Use this window to make changes in the printer's menu settings.



The left pane contains a list of selections for the menu setting groups:

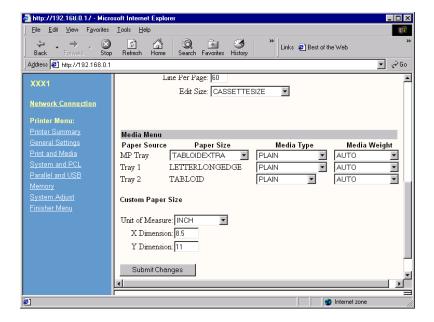
- Printer Summary
- General Settings
- Print and Media
- System and PCL
- Parallel and USB
- Memory
- System Adjust
- Finisher Menu (appears only if optional Finisher is installed)

### **Changing Menu Settings**

## **Web Page**

The System Administrator can make changes in the menu settings directly through the web page. For example:

- 1. Click Print and Media.
- 2. Make any changes desired.
- 3. Scroll down to the bottom of the screen. Click Submit Changes:



## **Troubleshooting**

### **Problems / Answers**

 The printer I selected is not shown in the list when I click Printer → Add a printer → Next.

If it is offline, the printer will not be shown. Check to see that the printer is online.

There are times the printer is not shown during printing. Wait for a while and try again. If it is still not shown, specify that printer's IP address in the **Specify the printer for which logs will be acquired** window before clicking **Next**.

The content of Log Pane (right side of window) is not updated.
 Click Log → Refresh Display.

The following message was displayed: "Cannot connect to the printer. Wait for a while and try again."

Check that the printer is not offline. This message is sometimes displayed during printing. Try again later.

3. The following message displays when I select Printer → Delete a Printer: "Cannot delete while log is being acquired."

With the printer selected in the Printer Tree, click  $Printer \rightarrow Start/End \ Log$  to cancel the process by which print logs are acquired from the printer. Click  $Printer \rightarrow Delete \ a$   $Printer/Printer \ Group$ .

4. The following message displays when I select Printer → Acquire a Log: "This processing cannot do between acquisition of a Log."

A print log is already being acquired from the printer at this time.

## **Troubleshooting**

## **Known Problems / Solutions**

- 1. When using Duplex printing with the PostScript driver, if the reverse side is blank it is not counted as a page.
- 2. Installer installs a file for the currency unit according to the system's standard Regional Setting. If the correct file is not installed, please check the Regional Setting. If you wish to set to the system standard, check "Set as system default local" under "Regional Setting."
- **3.** Printing with Network Menu's "PRINT SETTING" is handled as an unregistered client job, and will not be recognized as a local print job.
- **4.** PostScript printer drivers (Macintosh) do not store document names in the log.
- **5.** In applications that create their own PostScript codes when using the Windows PS driver, the Job Accounting command (Job Account ID, user name) will not be output. Examples of such applications include Adobe PageMaker and CorelDraw (when the "Use PPD" check box is checked in the Print dialog box.)
- **6.** If you print from Win2000 (Client) to Win2000 (Shared Printer Job account Mode already set), you have to remove the check from the "Enable advanced printing features" under the "Advanced" tab in the shared printer's Properties. Removing the check, however, will disable both the Booklet (PCL) and Page Order (PS) features.

## Uninstall Software Uninstall the Server Software

- 1. Select a printer in the left pane of the Server Software.
- 2. Select Start/end log from the Printer menu.

## **Important!**

At this stage the Server Software stops acquiring print logs from the printer at the set interval time. However, the printer will continue logging until it is deleted. Be sure to perform step 3 "Delete a printer" without fail before uninstalling the Server Software.

**3.** Select **Delete a printer** from the Printer menu. You are prompted as to whether or not you wish to delete the print log for the jobs that have been run by the printer you are deleting.

#### **CAUTION!**

Even if you select "No" at this point, unless you register the printer again, the print log for those jobs cannot be referenced.

If you need the log even after deletion of the printer, be sure to select Export Logs from the Log menu. Then, save the logs in a file before deleting the printer.

**4.** Click Start → Programs → Sharp → Print Job Accounting → Delete Print Job Accounting.

# Uninstall Software Uninstall the Client Software

On each Client computer, click Start  $\rightarrow$  Programs  $\rightarrow$  Sharp  $\rightarrow$  Print Job Accounting Client  $\rightarrow$  Delete Print Job Accounting client.

## **PrintSuperVision**

### **General Information**

PrintSuperVision is a web-based application for managing printing devices connected to a network. PrintSuperVision provides access to networked printer data for monitoring, reporting and managing networked printers. It provides a full range of management functions for Sharp printers, and for other brands of printers as well.

### How to Install

Load this program from the Menu Installer located on CD1.

### **Additional Information**

For more information, click on **Help** in the PrintSuperVision program.

### **Features**

- Provides real-time status of all your printers to monitor and report printer usage, manage consumables usage and replenishment.
- Administrator interface to the system is via a standard web browser enabling you to check on printer status and compatible multi-function devices from anywhere on the web.
- Performs initial discovery and configuration of printing devices connected to network.
- View groups of printers by list, floorplan or maps.
- Monitors devices over time, including maintenance data, and saves data for statistical reports.
- Sends mail alerts of events affecting device functionality.
- Generates reports on-screen or in XHTML, Excel and XML formats, plus Text and CSV formats.
- Integrates with Sharp's on-line web support.

## **Types of Users**

### **Guest Users**

A user, without username, can get basic information about devices, such as type, status and location of printing devices.

### Standard Users

In addition to guest user information, standard users can get information about printing resources, configure e-mail alerts, and get basic statistics reports.

## **Administrators**

Can manage devices, maps, alerts, user accounts, maintenance data, and create comprehensive statistics reports.

## **Typical Usage Scenarios**

- The network administrator in a large organization can get customized daily reports of the status of all printers (including usage reports).
- User accounts can be configured so that a person in each department can manage their local printers.
- The system can be set to alert the local user and the administrator of problems.
- The administrator can log into the PrintSuperVision system from any client machine and manage printers on different sites, looking at a map view to see instantly the status of all the printers.

### PrintSuperVision

- allows the administrator to track the cost of the printers.
- tracks maintenance.
- advises when to replace consumables, based on current printer usage (Sharp color printers).

## **System Requirements**

### Server Software

Pentium 75, 64MB or better with CD support running:

- Windows 98 with Microsoft Personal Web Server Version™, available for free download from Microsoft™ as Option Pack 4.0.
- Windows NT4 Workstation, SP6.0a, Microsoft Personal Web Server Version, available for free download from Microsoft as Option Pack 4.0
- Windows 2000 or NT4 Server SP6.0a, Microsoft IIS<sup>™</sup>, available for free download from Microsoft as Option Pack 4.0

### **Client Software**

- Microsoft Internet Explorer 4.01 or above
- Netscape Navigator 4.0 or above
- Recommended minimum screen resolution of 1024 x 768 pixels

## Storage Device Manager

### **General Information**

This Utility lets you manage the printer's hard disk and flash memory, and download fonts, macros and firmware.

for Windows

Storage Device Manager (SDM) provides a means of managing

- The printer's internal hard disk drive (standard): 20 GB [partitioned as Common, PCL and PostScript].
- The printer's flash memory (2 MB).

Using the software improves the internal performance of the printer. The software provides a tool for downloading files from the computer to the printer's memory, including

- Overlays such as logos, addresses, etc.
- Graphic files
- Forms such as letterheads, invoices, etc.

### **NOTE**

Storage Device Manager requires Microsoft Internet Explorer 4.0 or higher to run.

The printer's internal hard drive does not communicate directly back to the Storage Device Manager software.

Any error messages appear on the printer display. If things seems to be "stuck," go to the printer and check the display.

## **Summary of Functions**

- Create or modify a project.
- Download files to a printer.
- Add or remove printers being administered.
- Reboot the printer.
- Manage the Proof & Print and Secure Print spooler queues on the internal hard drive.
- Delete files from the internal hard disk or from the flash memory.
- View the status, configuration and variables for a printer.
- Print the PCL fonts list, or PostScript font list from a printer.
- Print one or more PCL format macros or PostScript forms (Overlays).

### **Installation**

Install Storage Device Manager from CD1 using the Menu Installer.

## Additional Information / Getting Help

#### **NOTE**

The printer's internal hard drive does not communicate directly back to the Storage Device Manager software. Any error messages appear on the printer display. If things seems to be "stuck," go to the printer and check the display.

The Storage Device Manager software contains an online Help system.

To access it from the main Storage Device Manager screen, click **Help Topics** from the **Help** pull-down menu.

To access it from other Storage Device Manager screens, click the **Help** button.

#### NOTE

Storage Device Manager requires Microsoft Internet Explorer 4.0 or higher to run.

## Network Administrator Functions General Information

On network systems, the Network Administrator

- oversees the Storage Device Manager software
- uses Storage Device Manager to manage and monitor the printer's internal hard disk and flash memory

The Administrator's Functions Feature lets you:

- set up the Administrative Password.
- establish 4-digit PIN numbers for each client, using any four numbers from 0 through 7 (8 and 9 cannot be used).
- reboot the printer.
- delete files (Show Resources is preferable).
- format the internal hard drive.

## Network Administrator Functions Notes and Cautions

### **NOTES**

### **PIN Numbers**

Clients can choose their own PIN numbers.

The administrator must know these PINs in order to access client information.

#### **CAUTION!**

### **Deleting Files**

With Show Resources, you can browse to the file, click it, click Delete, and then click OK to confirm the deletion.

Using Administrator Functions to delete a file requires that you print out a File List, then use the information in the File List to type in the exact path (case sensitive) to the file. The file is deleted without confirmation.

### **Format the Hard Drive**

You can also use Storage Device Manager to format the partitions on the printer's hard drive.

Remember: this erases the contents of the partition and can cause serious problems.

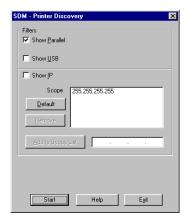
Use Show Resources and HDD Print Jobs to maintain the disk.

## **Using**

## **Opening the Program**

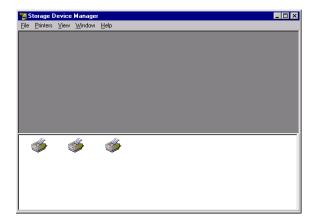
1. Click Start  $\rightarrow$  Programs  $\rightarrow$  Sharp  $\rightarrow$  Storage Device Manager.

The SDM - Printer Discovery dialog box opens.



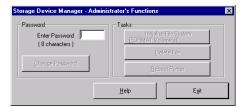
- **2.** Select the appropriate computer connection(s). Click **Start**. The printer searches for connected printers and places icons in the window at the bottom of the dialog box.
- 3. Click Exit.

## The Storage Device Manager dialog box opens.



## **Setting Up an Administrative Password**

 With the Storage Device Manager program open, click Administrator Functions in the Printers menu.



#### NOTE

Passwords consist of eight digits, letters or numbers, and are case sensitive.

- 2. Under Enter Password, type in the default password (p1xs7d0m). Click Change Password.
- **3.** Under New Password, type the 8-digit, alpha-numeric password of your choice.
- **4.** Under **Confirm New Password**, type the password again. *New Password Accepted appears*.
- 5. Click OK.
- 6. Click Exit twice.

## **PostScript**

### NOTE

Use PostScript forms if you are not experienced with PCL Macro commands.

Step 1: Create the Form

Step 2: Create a Project

Step 3a: Add Files to the Project

Step 3b: Delete Files from the Project

Step 4: Store the Files

Step 5: Save and Download the Project

Step 6: Test Print the Form

## **Important!**

Remember that file names and paths are case sensitive.

## **PostScript**

## Step 1: Create the Form

- 1. Create the document in your software application.
- Click File → Print. Make sure the Sharp PostScript driver is selected.
- 3. Select Print to file.
- 4. Engage the Encapsulated PostScript (EPS) output option.

### Windows Me/98

- Click **Properties** (or your application's equivalent).
- Click the PostScript tab. If it is not already selected, click Encapsulated PostScript (EPS).

### Windows NT 4.0

- Click **Properties** (or your application's equivalent).
- Scroll down to PostScript Options. Click it. Click PostScript Output Option. Select Encapsulated PostScript (EPS).
- 5. Click OK.
- **6.** Print the document to a file using the extension PRN.

## **PostScript**

## **Step 2: Create a New Project**

- 1. Open Storage Device Manager.
- 2. Click Projects → New Project.
  The Project dialog box opens.
- **3.** Click **Projects** → **Save Project**. Enter the path/name for storing the project on your hard drive or your network. Click **Save**.

### **PostScript**

### Step 3a: Add Files to the Project

- Click Projects → Add File to Project.
   The Open dialog box appears.
- Make sure PRN files (\*.prn) is selected in the Files of type drop-down list.
- **3.** Browse to the folder where the files are saved. Select the files you wish to add to the project. Click **Open**. The Information dialog box appears.
- 4. Click OK.

The files are saved as HST.

**5.** Repeat steps 1 through 4 until you have added all the files you wish to add to the Project.

## Step 3b: Delete Files from the Project

### **NOTE**

To delete a file from the project, click the file name. Click Projects →Remove File from Project.

## **PostScript**

## Step 4: Store the Files

### **Hard Disk Drive**

Storage Device Manager automatically saves the forms to the PostScript partition on the hard drive.

### Flash Memory

To store the forms in the Flash memory instead of on the hard disk drive:

- 1. Double-click the file name in the Project window. The Edit Component Name and ID dialog box appears.
- 2. Under Volume, type in %Flash0%. Click OK.

## **PostScript**

## Step 5: Save the Project and Download it to the Printer

- 1. Click Projects → Save Project.
- 2. Click Projects → Send Project Files to Printer.

  Command Issued appears.
- 3. Click OK.

## **PostScript**

## **Step 6: Test Print the Form**

- With Storage Device Manager open and the appropriate printer icon highlighted, click Printers → Test Form. The Test PostScript Form dialog box appears.
- Click the file name for the form you wish to print (you can get this from the File List printout). Click OK. Command Issued appears.
- 3. Click OK and wait for the form to print.

### **PCL**

## **Important!**

Unless you are experienced with PCL macro commands, it is best to stay with the PostScript Forms.

Here are the processes to producing PCL macros:

Step 1: Create the Form

Step 2: Create a Project

Step 3: Convert the Form

Step 4a: Add Files to the Project

Step 4b: Delete Files from the Project

Step 5: Check the Settings and Save the Project

Step 6: Download the Project

Step 7: Test Print the Form

**PCL** 

## **Important!**

Remember that file names and paths are case sensitive.

## **Step 1: Create the Forms in Your Software Application**

- 1. Create the document in your software application.
- Click File → Print and make sure the Sharp PCL driver is selected.
- 3. Print the document to a file using the extension PRN.

## Step 2: Create a New Project

- 1. Open Storage Device Manager.
- **2.** Click **Projects** → **New Project**. The Project dialog box opens.
- Click Projects → Save Project. Enter the path/name for storing the project on your hard drive or your network. Click Save.

#### **PCL**

### Step 3: Convert the Files to Binary (.bin) Format

Click Projects → Filter Macro File.
 The Filter Printer Patterns dialog box appears.



2. Make any adjustments in the settings.

### **Example**

If you create a black oval in MS Paint, and leave all the color command filters checked, the black oval prints as a black rectangle when the overlay is used.

To maintain the oval shape, turn off (deselect) the "Configure Image Data," "Palette ID," and "Palette Control" filters.

- **3.** Click **OK**.

  The Open dialog box appears.
- 4. Make sure Print spool files (\*.prn) is selected in the File of type drop-down list.

#### **PCL**

### Step 3: Convert the Files to Binary (.bin) Format

- **5.** Under **Look in**, go to the folder where the files are saved and double-click the file name.
  - The file is saved as a bin file. Filter File Created appears.
- 6. Click OK.
- **7.** Repeat steps 1 through 6 until you have converted all the files you wish to add to the project.

#### PCI

### Step 4a: Add Files to the Project

- Click Projects → Add File to Project.
   The Open dialog box appears.
- **2.** Highlight the.bin file you wish to add. Click **Open**. *The file name appears in the Project dialog box.*
- **3.** Repeat steps 1 and 2 until all the files you wish to include in the project appear in the Project dialog box.

#### **NOTE**

An alternate way to add files to the project is:

- 1. Open either My Computer or Microsoft Explorer.
- 2. Browse to the directory where the prn files are stored.
- 3. Select the files and drag them into the Project box.

### Step 4b: Delete Files from the Project

To delete a file from the project:

- 1. Click the file name.
- 2. Click Projects → Remove File from Project.

#### PCI

### Step 5: Check File Settings and Save the Project

 To check the settings for the bin files, double-click the file name.

The Edit Component Name and ID dialog box appears.

Here you can edit the

- file name
- ID number (the number you need to enter in the printer driver when printing overlays)
- volume:

0: = printer's disk drive PCL partition

1: = printer's disk drive Common partition

%disk0%: = printer's disk drive PostScript partition

2: = Flash memory PCL

%Flash0% = Flash memory PostScript

- path.
- 2. Click OK.
- When you're through reviewing the settings, click Projects → Save Project.

### **PCL**

### **Step 6: Download the Project**

- 1. Click Projects → Send Project Files to Printer. Command Issued appears.
- 2. Click OK.

#### **PCL**

### Step 7: Test Print the Form

- With Storage Device Manager open and the appropriate printer icon highlighted, click Printers → Test Macro. The Test Macro dialog box appears.
- **2.** Enter the ID number for the macro file you wish to print. You can get this from the File List printout.

Look under Volume 0.

Example: for 2:Sharp.BIN, enter 2

- **3.** Click **OK**. Command Issued appears.
- **4.** Click **OK** and wait for the macro to print.

# Printing the File List Using Storage Device Manager

To print a list of files in the printer's memory:

- 1. Open Storage Device Manager.
- 2. Click Printers → Print File Listing.

  Command Issued appears.
- 3. Click OK and wait for the File List to print.

### From the Control (Front) Panel

#### **NOTE**

To print the File List from the control (front) panel:

- Press MENU until INFORMATION MENU appears.
- Press ITEM (either + or -) until PRINT FILE LIST appears.
- Press SELECT.

# View and Delete Files HDD Print Jobs Feature

### **Internal Hard Disk Drive**

#### Flash Memory

The HDD Print Jobs feature allows you to view and delete the files (Proof & Print and Secure Print) stored on the printer's internal hard drive.

- 1. Open Storage Device Manager. Click the icon for the printer whose contents you wish to view.
- 2. Click Printers → HDD Print Jobs.

  The HDD Print Jobs dialog box appears.



Under Job Types, select Secure Jobs to view Secure Print jobs and/or

Proof and Print Jobs to view Proof & Print jobs.

#### 4. To view

the jobs stored for a particular client:

- a. Select View User Jobs under Access
- b. Type in the client's 4-digit User PIN
- c. Press Enter.
- all stored jobs:
- a. Select View All Jobs
- **b.** Type in your Administrator's Password
- c. Press Enter.
- **5.** Delete the files.

### **Important!**

You are not prompted to confirm the deletion.

- Click Cancel Job(s) to delete the files without printing them.
- Click Print Job(s) to print the files out before they are automatically deleted.

#### **Delete Files**

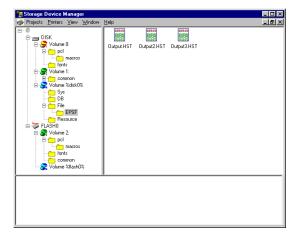
### **Show Resources Feature**

#### **Internal Hard Disk Drive**

### Flash Memory

Use the Show Resources feature to delete files from the internal hard drive and flash memory.

- 1. Open Storage Device Manager. Click the icon for the printer whose contents you wish to view.
- 2. Click Printers → Show Resources.



**3.** Click the file(s) to be deleted. Press Shift to select a span of files.

Press Ctrl to select additional files.

PCL Macro files are under

Volume 0 (internal hard drive)

or

Volume 2 (flash memory)

PostScript Forms are under

Volume &disk0% (internal hard drive)

or

%flash0% (flash memory)

- 4. Click Printers → Delete File(s).
- 5. Click Yes to confirm the deletion.
- 6. Close the dialog box.

### What are Overlays?

An overlay is a combination of graphics, fonts, or text that is stored and printed whenever required.

An overlay is stored in the printer's flash memory or on the hard disk.

An overlay is similar to a watermark. However, an overlay can be much more elaborate than a watermark.

#### Overlays can

- replace as pre-printed stationery
- add your logo or company address to a document
- create forms.

### When to Use Overlays

Use overlays to print letterheads, forms, or invoices.

Using overlays can reduce the need for pre-printed stationery.

### **Example of Using Overlays**

Use the Storage Device Manager to create and store three files in the printer:

- the company logo
- the company address
- the company mission statement.

Use the Overlay feature to place these files into your document.

You can use the files in many different combinations, according to your changing requirements.

### Requirements

#### **Read This First**

### **Important!**

- 1. An overlay may consist of more than one component file.
- 2. You *must* use the Shutdown Menu before turning OFF the printer.
- 3. If your software application has a collate print option, you *must* turn it OFF before you print overlays.
- 4. You cannot use overlays with the:
  - Windows 2000 PostScript driver
  - Macintosh driver
- 5. The message DISK FULL appears if there isn't enough memory for the data.

### **Hardware / Software Requirements**

• the Storage Device Manager software must be installed.

### **Required Actions**

Before overlays can be printed, they must be

- created in a software application
- saved as a print file
- downloaded to storage

### Requirements

### **Storage Requirements**

#### Locations

Use Storage Device Manager to store the overlays to the printer's:

hard disk drive

or

• flash memory

### **Maximum Available Space**

Hard Disk Drive

2 MB each for PCL Macros and PostScript Forms Flash Memory

about 0.5 MB each for PCL Macros and PostScript Forms

### **Windows PostScript**

### Creating Files for Overlays

#### **General Information**

The files to be used as overlays must be created, generated, and stored.

Then, other users can use settings in the printer drivers to use the files as overlays in documents.

- Create the document that you wish to use for Overlay printing (e.g. a letterhead).
- **2.** Use the printer driver to generate a PRN file (print file).
- **3.** Use the Storage Device Manager utility to convert this PRN file (print file) to a storable file format.
- **4.** Download the storable file to the printer.

An overlay can be created in any software application that can

- handle logos, letterheads, forms, etc.
  - and
- print to a file.

#### **How To**

- 1. Open the file you want to use as an overlay.
- 2. Click File → Print.
- **3.** Right-click the appropriate printer.

### **Important**

You must use Sharp PostScript driver to do this.

4. Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

5. Click Print To File.

A checkmark appears in the box.

- 6. Click the Job Options tab.
- 7. Click the Overlays... button.

- 8. From the drop-down menu, click Create Form.
- **9.** Click **OK** to close the dialog box.
- **10.** Click **OK**.
- 11. Click OK.
- 12. You are prompted to name the .prn file.
- **13.** You are prompted to select the location (where the file will be stored).
- **14.** The document prints. However, a hardcopy document doesn't print. The document is stored on the printer's hard disk.

### **Windows PostScript**

### Downloading the print file to use as an overlay

Once you have created a print (PRN) file on your PC's hard disk, you must download this file to the printer.

Use the Storage Device Manager to download the PRN file.

The Storage Device Manager software is included with the original software CDs that were supplied with your printer.

- 1. Launch Storage Device Manager.
- 2. Allow the program to discover (locate) the printer.
- 3. Click Project. Click New Project.
- 4. From the Project menu, select Add File to Project.
- **5.** Select the PRN file(s) that you created earlier.

**PCL:** This automatically generates a BIN file.

**PostScript**: This automatically generates a PostScript hst file.

### **Important!**

The BIN file is automatically assigned an ID number.

To change the ID number

- double-click the number
- enter a new one in the ID field.

Note the name that the file is assigned in the Storage Device Manager.

Names are case sensitive.

### **NOTE**

The assigned file name is very important! You must use this ID number or name when creating overlays in the printer driver.

You should change the ID number or name from the default value.

Note the new name for later use.

- **7.** Make sure the printer being used is highlighted in the lower window of the Storage Device Manager.
- **8.** Select the **Project** menu. Choose **Send Project Files to Printer**. This downloads the file to the printer.
  - If the file was downloaded successfully, "Command Issued" displays.
- 9. Close the Storage Device Manager.

### Windows PostScript

### Defining

- Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- **4.** Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- 5. Click the Job Options tab.
- 6. Click Overlay.
- **7.** Set up an Overlay Group. Click **New**. The Define Overlays dialog box appears.
- Under Group Name, enter a name for the group of overlays you are creating.
- 9. To select the pages that the overlay prints on,
  - In the Print on Pages drop-down list, select on which pages the overlay is to be printed,

or

- Select Custom and enter specific page numbers under Custom pages.
- **10.** Under **Overlay Name**, type in the name of the overlay file exactly as it was stored using Storage Device Manager (see the File List printout), including the file extension HST.

  Overlay file names are case sensitive.
- 11. Click Add.
- **12.** Repeat steps 10 and 11 to add additional overlays (maximum of three per group).
- 13. Click OK.
- 14. Click New.

To create additional overlay groups (up to 32 can be defined), repeat steps 7 to 14 above.

#### **Finish**

**15.** Click **OK**. Close the Printers dialog box.

### **Windows PostScript**

### **Printing**

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- **4.** Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- 5. Click the Job Options tab.
- 6. Click Overlay...
- 7. To define an overlay, click **Define Overlays**.
- 8. In the Overlay Name list, enter the file name of the overlay.

#### **NOTE**

The Overlay Name must be *EXACTLY* the same as the file name you noted in the previous section. This is the name under which the file is stored on the printer's hard disk drive. It is *case sensitive*.

- **9.** In **ID Values**, enter the ID of the file. Please refer to the instructions for the Storage Device Manager utility.
- Select the pages where the overlay prints. Use Print on Pages

or

**Custom Pages** to select specific page numbers in the document.

- 11. Click Add.
- 12. Click Close.
- 13. Repeat steps 8 though 12 for each overlay you wish to add.
- **14.** Under **Defined Overlay**, highlight the overlay name. Click the **Add** button to add the overlay to the list in **Active Overlays**.
- 15. Select Print Using Active Overlays.
- **16.** Click **OK**.

- **17.** Click **OK**.
- 18. Close the Default dialog box.

### **Windows PostScript**

### **Editing**

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- 4. Your action depends on your operating system.

Windows XP: Click Preferences.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- 5. Click the Job Options tab.
- 6. Click the Overlay tab.
- **7.** Click **Define overlays**.

  The Define overlays dialog box appears.
- 8. Under Defined overlays, click the overlay you want to edit.
- 9. Make your changes. Click Apply.
- 10. Click Close.
- 11. Click OK.
- 12. Click OK.
- 13. Close the Printers dialog box.

### **Windows PostScript**

### **Deleting**

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- **4.** Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- 5. Click the Job Options tab.
- 6. Click the Overlay tab.
- **7.** Click **Define overlays**.

  The Define overlays dialog box appears.
- 8. Under Defined overlays, click the overlay you want to delete.
- 9. Click Remove.
- 10. Click Close.
- **11.** Click **OK**.
- 12. Click OK.
- 13. Close the Printers dialog box.

#### Windows PCL

### **Creating Files for Overlays**

#### **General Information**

The files to be used as overlays must be created, generated, and stored.

Then, other users can use settings in the printer drivers to use the files as overlays in documents.

- 1. Create the document that you wish to use for Overlay printing (e.g. a letterhead).
- **2.** Use the printer driver to generate a PRN file (print file).
- **3.** Use the Storage Device Manager utility to convert this PRN file (print file) to a storable file format.
- **4.** Download the storable file to the printer.

An overlay can be created in any software application that can

- handle logos, letterheads, forms, etc.
  - and
- print to a file.

### **How To**

- 1. Open the file you want to use as an overlay.
- 2. Click File → Print.
- **3.** Right-click the appropriate printer.

### **Important**

You must use Sharp PCL driver to do this.

**4.** Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

5. Click Print To File.

A checkmark appears in the box.

**6.** Click the **Setup** tab.

- Under Driver Settings, make sure the appropriate driver setting is selected.
- 8. Click the Job Options tab.
- 9. Click Overlay.
- 10. Click Define Overlays.
- 11. At Name, enter the name for your overlay.
- **12.** Enter the other information, as necessary. Try to keep the overlay to a single sheet.

Don't use N-up, duplex, finisher options, etc. when creating an overlay. These can be added when printing the document that includes the overlay.

- 13. Click Add.
- 14. Click Close.
- **15.** Click **OK**.
- **16.** Click **OK**.
- 17. Click OK.
- **18.** The document prints. However, a hardcopy document doesn't print. The document is stored on the printer's hard disk.

#### Windows PCL

### Downloading the print file to use as an overlay

Once you have created a print (PRN) file on your PC's hard disk, you must download this file to the printer.

Use the Storage Device Manager to download the PRN file.

The Storage Device Manager software is included with the original software CDs that were supplied with your printer.

- 1. Launch Storage Device Manager.
- 2. Allow the program to discover (locate) the printer.
- 3. Click Project. Click New Project.
- 4. From the Project menu, select Add File to Project.
- **5.** Select the PRN file(s) that you created earlier.

**PCL:** This automatically generates a BIN file.

**PostScript**: This automatically generates a PostScript hst file.

### **Important!**

The BIN file is automatically assigned an ID number.

To change the ID number

- double-click the number
- enter a new one in the ID field.

Note the name that the file is assigned in the Storage Device Manager.

Names are case sensitive.

### **NOTE**

The assigned file name is very important! You must use this ID number or name when creating overlays in the printer driver.

You should change the ID number or name from the default value.

Note the new name for later use.

- **7.** Make sure the printer being used is highlighted in the lower window of the Storage Device Manager.
- **8.** Select the **Project** menu. Choose **Send Project Files to Printer**. This downloads the file to the printer.
  - If the file was downloaded successfully, "Command Issued" displays.
- 9. Close the Storage Device Manager.

#### Windows PCL

### **Defining**

Overlays do not work with the Windows PCL6 drivers.

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- **4.** Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- **5.** Click the **Setup** tab.
- Under Driver Settings, make sure the appropriate driver setting is selected.
- 7. Click the Job Options tab.
- 8. Click the Overlay tab.
- 9. Click Define Overlays.
- **10.** Under Overlay Name, enter a name for the overlay.
- **11.** Under **ID Value**, enter the ID number for the file saved using the Storage Device Manager software (see the File List printout).
- In the Print on Pages drop-down list, select on which pages the overlay is to be printed, or

select **Custom** and enter specific page numbers under **Custom** pages.

13. Click Add.

The overlay you defined appears in the Defined overlays list.

- 14. Click Close.
- **15.** Click **OK**.
- 16. Click OK.
- **17.** Close the dialog box.

#### Windows PCL

### **Printing**

Overlays do not work with the Windows PCL6 drivers.

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- **4.** Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- **5.** Click the **Setup** tab.
- Under Driver Settings, make sure the appropriate driver setting is selected.
- 7. Click the Job Options tab.
- 8. Click the Overlay tab.
- Under Defined Overlays, click any overlays you wish to use. To select more than one, press the Ctrl key while selecting the names.
- 10. Click OK.

Each name appears in the Active overlays box.

### To print a sample of an overlay for review

- 1. Under **Defined Overlays**, click the name.
- 2. Click Test Print.

### To add more overlays to the list

- 1. Click Define overlays.
- In the Define overlays dialog box, fill in the appropriate information.
- 3. Click Close.
- 4. Click Print using active overlays.
- 5. Click OK.
- 6. Click OK.
- 7. Click Print.

#### Windows PCL

### **Editing**

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- 4. Your action depends on your operating system.

Windows XP: Click Preferences.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- **5.** Click the **Setup** tab.
- **6.** Under **Driver Settings**, make sure the appropriate driver setting is selected.
- 7. Click the Job Options tab.
- **8.** Click the **Overlay** tab.
- **9.** Click **Define overlays**.

  The Define overlays dialog box appears.
- 10. Under Defined overlays, click the overlay you want to edit.
- 11. Make your changes. Click Apply.
- 12. Click Close.
- 13. Click OK.
- 14. Click OK.
- 15. Close the Printers dialog box.

#### Windows PCL

### **Deleting**

- 1. Open the file you want to print.
- 2. Click File → Print.
- 3. Right-click the appropriate printer.
- 4. Your action depends on your operating system.

Windows XP: Click **Preferences**.

Windows 2000: Click **Printing Preferences**.

Win Me/98, NT: Click **Properties**.

- **5.** Click the **Setup** tab.
- **6.** Under **Driver Settings**, make sure the appropriate driver setting is selected.
- 7. Click the Job Options tab.
- **8.** Click the **Overlay** tab.
- **9.** Click **Define overlays**.

  The Define overlays dialog box appears.
- 10. Under Defined overlays, click the overlay you want to delete.
- 11. Click Remove.
- 12. Click Close.
- 13. Click OK.
- 14. Click OK.
- **15.** Close the Printers dialog box.

### Web Installer

#### **General Information**

This utility is a web-based application. It automates tasks for a network administrator.

- Discovering printers connected to a TCP/IP network
- Displaying discovered printers on a web page
- Sending users e-mail notification of the URL that permits the downloading of printer driver installation programs for discovered printers.

Administrators can use this utility to manage printers and users organized in groups, such as departments or floors.

### How to Install

Load this program from the Menu Installer located on CD1.

#### **Additional Information**

Click the Manual icon to access the on-line manual.

### **Fiery Color Files**

### **General Information**

These are additional files available via CD2. You copy them from CD2 to your hard disk. Many of the files are PostScript files you can download and print using Fiery Downloader.

### **How to Install**

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI User's Software Installation Guide.

### **Additional Information**

See the on-line EFI User's Software Installation Guide, Chapter 1, Installing color files from the User Software CD (CD2).

### **Fiery ColorWise Pro Tools**

#### **General Information**

This utility is the color management system built into the Fiery. It is designed to provide both casual and expert users with the best color output for a variety of purposes.

The default settings provide high-quality, out-of-box color from many Windows and Mac OS applications. This allows casual users to achieve quality output without knowing about or changing any color settings on the Fiery.

#### How to Install

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI User's Software Installation Guide.

### **Additional Information**

See the on-line EFI Color Guide.

### **Fiery Command Workstation**

### **General Information**

This utility provides graphical means to monitor, preview, and manage jobs on one or more Fiery servers. You can hide or rearrange the components in the interface to create custom layouts that meet your job management needs.

#### How to Install

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI Software Installation Guide.

### Additional Information

See the on-line EFI Job Management Guide, Chapter 2.

### Fiery Downloader

### **General Information**

This utility allows you to send PostScript (PS), Encapsulated PostScript (EPS), Tagged Image FIle Format (TIFF), and Portable Document Format (PDF) files directly to the Fiery without using the application in which they were created. It also allows you to manage printer fonts on the Fiery.

#### How to Install

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI Software Installation Guide.

#### Additional Information

See the online EFI Printing Guide, Chapter 4.

### **Fiery Hot Folders**

### **General Information**

This utility allows you to store and reuse frequently used print options when printing PostScript and PDF files on the Fiery.

### How to Install

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI Software Installation Guide.

### **Additional Information**

See the online EFI Printing Guide, Chapter 6.

### **Fiery Mail Port**

#### **General Information**

This utility provides a method to print and control the MFP remotely. Jobs are sent to the printer in the form of e-mail attachments.

#### How to Install

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI Software Installation Guide.

### **Additional Information**

See the online EFI Software Installation Guide, Chapter 1, Installing the EFI Fiery Mail Port section.

### **Fiery Printer Delete**

### **General Information**

Use this utility to uninstall a Fiery printer from your computer.

You must use this utility to delete a Fiery driver or printer.

This utility deletes all of the Fiery printer driver files from the Printer folder instead of the user manually deleting the printer driver from Printer folder.

#### How to Install

The Fiery Utilities are installed from CD2.

For more information, refer to the online EFI Software Installation Guide.

#### **Additional Information**

This utility does not have a Help file.

No additional information is necessary.

### **ICC Profiles**

#### **General Information**

The ICC Profiles provided with your printer allow you to match what you see on screen to what you see on your printed output. The profiles are customized for your Sharp printer. You may use the profiles when you use the ColorWise Pro Tools. You may also use the profiles with applications that support ICC standards.

### **How to Install**

See the online EFI Software Installation Guide, Chapter 1, Installing the ICC profiles . . . sections.

### **Additional Information**

See the online EFI Color Guide, Chapter 1.

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### **Symbols**

%disk0% hard disk drive PS partition 148 %Flash0% flash memory, PCL 148

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