

DIGITAL FULL COLOR PRINTER MX-C407P

User's Guide

May 2020

Machine type(s):

5029

Model(s):

696

Contents

Safety information.....	5
Conventions.....	5
Product statements.....	5
Learning about the printer.....	8
Selecting a location for the printer.....	8
Printer configurations.....	9
Attaching cables.....	10
Installing the printer software.....	10
Using the control panel.....	11
Panel with touch-screen display.....	11
Understanding the status of the power button and indicator light.....	11
Setting up and using the home screen applications.....	13
Using the home screen.....	13
Customizing the home screen.....	14
Managing bookmarks.....	14
Managing contacts.....	15
Loading paper and specialty media.....	17
Setting the paper size and type.....	17
Configuring Universal paper settings.....	17
Loading trays.....	17
Loading the multipurpose feeder.....	19
Loading the manual feeder.....	21
Linking trays.....	21
Paper support.....	23
Supported paper sizes.....	23
Supported paper types.....	25
Supported paper weights.....	26
Printing.....	28
Printing from a computer.....	28

Printing from a mobile device.....	28
Printing from a flash drive.....	29
Supported flash drives and file types.....	30
Configuring confidential jobs.....	31
Printing confidential and other held jobs.....	31
Printing a font sample list.....	32
Printing a directory list.....	32

Understanding the printer menus.....33

Menu map.....	33
Device.....	34
Print.....	43
Paper.....	52
USB Drive.....	54
Network/Ports.....	55
Security.....	68
Reports.....	75
Help.....	76
Troubleshooting.....	77
Printing the Menu Settings Page.....	77

Securing the printer.....78

Locating the security slot.....	78
Erasing printer memory.....	78
Erasing printer hard disk memory.....	78
Encrypting the printer hard disk.....	79
Restoring factory default settings.....	79
Statement of Volatility.....	79

Maintaining the printer.....81

Networking.....	81
Cleaning the printer.....	82
Ordering parts and supplies.....	83
Replacing parts and supplies.....	84
Moving the printer.....	90
Saving energy and paper.....	91

Clearing jams.....	92
Avoiding jams.....	92
Identifying jam locations.....	93
Paper jam in trays.....	94
Paper jam in door A.....	94
Paper jam in the standard bin.....	98
Paper jam in the multipurpose feeder.....	98
Paper jam in the manual feeder.....	99
Troubleshooting.....	101
Configuring the SMTP server.....	101
Network connection problems.....	101
Hardware options problems.....	103
Issues with supplies.....	104
Paper feed problems.....	105
Printing problems.....	109
Color quality problems.....	128
Contacting your dealer.....	130
Notices.....	131
Index.....	143

Safety information

Conventions

Note: A *note* identifies information that could help you.

Warning: A *warning* identifies something that could damage the product hardware or software.

CAUTION: A *caution* indicates a potentially hazardous situation that could injure you.

Different types of caution statements include:



CAUTION—POTENTIAL INJURY: Indicates a risk of injury.



CAUTION—SHOCK HAZARD: Indicates a risk of electrical shock.



CAUTION—HOT SURFACE: Indicates a risk of burn if touched.



CAUTION—TIPPING HAZARD: Indicates a crush hazard.



CAUTION—PINCH HAZARD: Indicates a risk of being caught between moving parts.

Product statements



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.



CAUTION—POTENTIAL INJURY: Do not use this product with extension cords, multioutlet power strips, multioutlet extenders, or UPS devices. The power capacity of these types of accessories can be easily overloaded by a laser printer and may result in a risk of fire, property damage, or poor printer performance.



CAUTION—POTENTIAL INJURY: Do not use this product with an inline surge protector. The use of a surge protection device may result in a risk of fire, property damage, or poor printer performance.




CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not place or use this product near water or wet locations.





CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.





CAUTION—POTENTIAL INJURY: Do not cut, twist, bind, crush, or place heavy objects on the power cord. Do not subject the power cord to abrasion or stress. Do not pinch the power cord between objects such as furniture and walls. If any of these things happen, a risk of fire or electrical shock results. Inspect the power cord regularly for signs of such problems. Remove the power cord from the electrical outlet before inspecting it.

 **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, make sure that all external connections (such as Ethernet and telephone system connections) are properly installed in their marked plug-in ports.


 **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock, if you are accessing the controller board or installing optional hardware or memory devices sometime after setting up the printer, then turn the printer off, and unplug the power cord from the electrical outlet before continuing. If you have any other devices attached to the printer, then turn them off as well, and unplug any cables going into the printer.


 **CAUTION—SHOCK HAZARD:** To avoid the risk of electrical shock when cleaning the exterior of the printer, unplug the power cord from the electrical outlet and disconnect all cables from the printer before proceeding.


 **CAUTION—POTENTIAL INJURY:** If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.


 **CAUTION—POTENTIAL INJURY:** When moving the printer, follow these guidelines to avoid personal injury or printer damage:

- Make sure that all doors and trays are closed.
- Turn off the printer, and then unplug the power cord from the electrical outlet.
- Disconnect all cords and cables from the printer.
- If the printer has separate floor-standing optional trays or output options attached to it, then disconnect them before moving the printer.
- If the printer has a caster base, then carefully roll it to the new location. Use caution when passing over thresholds and breaks in flooring.
- If the printer does not have a caster base but is configured with optional trays or output options, then remove the output options and lift the printer off the trays. Do not try to lift the printer and any options at the same time.
- Always use the handholds on the printer to lift it.
- Any cart used to move the printer must have a surface able to support the full footprint of the printer.
- Any cart used to move the hardware options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.
- Make sure that your fingers are not under the printer when you set it down.
- Make sure that there is adequate clearance around the printer.

 **CAUTION—TIPPING HAZARD:** Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, contact the place where you purchased the printer.

 **CAUTION—TIPPING HAZARD:** To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

 **CAUTION—HOT SURFACE:** The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

 **CAUTION—PINCH HAZARD:** To avoid the risk of a pinch injury, use caution in areas marked with this label. Pinch injuries may occur around moving parts, such as gears, doors, trays, and covers.



CAUTION—POTENTIAL INJURY: This product uses a laser. Use of controls or adjustments or performance of procedures other than those specified in the *User's Guide* may result in hazardous radiation exposure.



CAUTION—POTENTIAL INJURY: The lithium battery in this product is not intended to be replaced. There is a danger of explosion if a lithium battery is incorrectly replaced. Do not recharge, disassemble, or incinerate a lithium battery. Discard used lithium batteries according to the manufacturer's instructions and local regulations.

This product is designed, tested, and approved to meet strict global safety standards with the use of specific manufacturer's components. The safety features of some parts may not always be obvious. The manufacturer is not responsible for the use of other replacement parts.

Refer service or repairs, other than those described in the user documentation, to a service representative.

This product uses a printing process that heats the print media, and the heat may cause the media to release emissions. You must understand the section in your operating instructions that discusses the guidelines for selecting print media to avoid the possibility of harmful emissions.

This product may produce small amounts of ozone during normal operation, and may be equipped with a filter designed to limit ozone concentrations to levels well below the recommended exposure limits. To avoid high ozone concentration levels during extensive usage, install this product in a well-ventilated area and replace the ozone and exhaust filters if instructed to do so in the product maintenance instructions. If there are no references to filters in the product maintenance instructions, then there are no filters requiring replacement for this product.

SAVE THESE INSTRUCTIONS.

Learning about the printer

Selecting a location for the printer

- Leave enough room to open trays, covers, and doors and to install hardware options.
- Set up the printer near an electrical outlet.



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

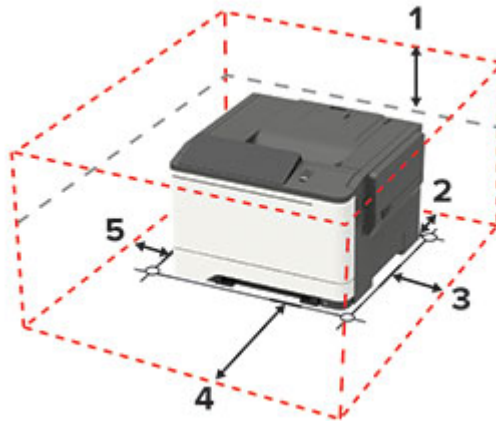


CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not place or use this product near water or wet locations.

- Make sure that airflow in the room meets the latest revision of the ASHRAE 62 standard or the CEN Technical Committee 156 standard.
- Provide a flat, sturdy, and stable surface.
- Keep the printer:
 - Clean, dry, and free of dust
 - Away from stray staples and paper clips
 - Away from the direct airflow of air conditioners, heaters, or ventilators
 - Free from direct sunlight and humidity extremes
- Observe the temperature range.

Operating temperature	10 to 32.2°C (50 to 90°F)
-----------------------	---------------------------

- Allow the following recommended amount of space around the printer for proper ventilation:



1	Top	254 mm (10 in.)
2	Rear	102 mm (4 in.)
3	Right side	76 mm (3 in.)
4	Front	508 mm (20 in.)
Note: The minimum space needed in front of the printer is 76 mm (3 in.).		

5	Left side	76 mm (3 in.)
---	-----------	---------------

Printer configurations

CAUTION—TIPPING HAZARD: Installing one or more options on your printer or MFP may require a caster base, furniture, or other feature to prevent instability causing possible injury. For more information on supported configurations, contact the place where you purchased the printer.

CAUTION—TIPPING HAZARD: To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

Depending on your printer model, you can configure your printer by adding an optional 650-sheet duo tray or both the 650-sheet duo tray and 550-sheet tray.



1	Control panel Note: The appearance may vary depending on your printer model.
2	Standard bin
3	Standard 250-sheet tray
4	Manual feeder
5	Optional 650-sheet duo tray Note: Available only in some printer models.
6	Optional 550-sheet tray Note: Available only in some printer models.

Attaching cables



CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock, do not set up this product or make any electrical or cabling connections, such as the power cord, fax feature, or telephone, during a lightning storm.



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.

Warning—Potential Damage: To avoid loss of data or printer malfunction, do not touch the USB cable, any wireless network adapter, or the printer in the areas shown while actively printing.



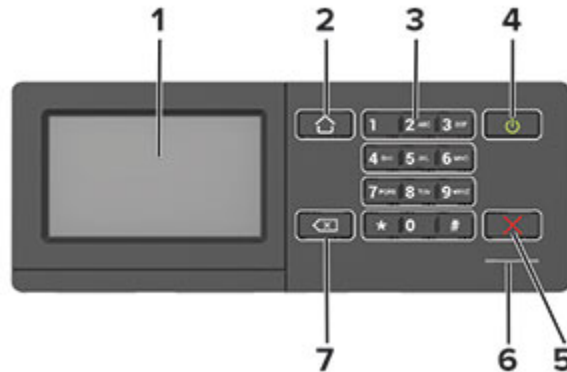
	Use the	To
1	Ethernet port	Connect the printer to a network.
2	Power cord socket	Connect the printer to an electrical outlet.
3	USB port	Attach a keyboard or any compatible option. Note: This port is available only in some printer models.
4	USB printer port	Connect the printer to a computer.

Installing the printer software

- 1 Obtain a copy of the software installer package.
 - From our website.
 - From the place where you purchased the printer.
- 2 Run the installer, and then follow the instructions.

Using the control panel

Panel with touch-screen display



	Use the	To
1	Display	<ul style="list-style-type: none"> View printer messages and supply status. Set up and operate the printer.
2	Home button	Go to the home screen.
3	Numeric keypad	Enter numbers or symbols in an input field.
4	Power button	<ul style="list-style-type: none"> Turn on or turn off the printer. <p>Note: To turn off the printer, press and hold the power button for five seconds.</p> <ul style="list-style-type: none"> Set the printer to Sleep or Hibernate mode. Wake the printer from Sleep or Hibernate mode.
5	Stop or Cancel button	Stop the current printer task.
6	Indicator light	Check the printer status.
7	Back button	Return to the previous screen. <ul style="list-style-type: none"> Select a menu option. Save the changes in a setting.

Understanding the status of the power button and indicator light

Indicator light	Printer status
Off	The printer is off or in Hibernate mode.
Blue	The printer is ready or processing data.
Red	The printer requires user intervention.

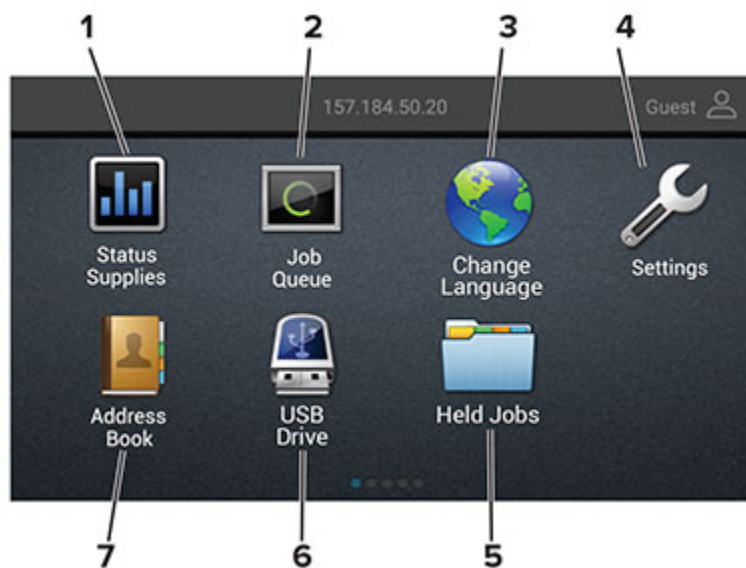
Power button light	Printer status
Off	The printer is off, ready, or processing data.
Solid amber	The printer is in Sleep mode.
Blinking amber	The printer is in Hibernate mode.

Setting up and using the home screen applications

Note: These applications are supported only in some printer models.

Using the home screen

Note: Your home screen may vary depending on your home screen customization settings, administrative setup, and active embedded solutions.



Touch		To
1	Status/Supplies	<ul style="list-style-type: none"> Show a warning or error message whenever the printer requires intervention to continue processing. View more information on the printer warning or message, and on how to clear it. <p>Note: You can also access this setting by touching the top section of the home screen.</p>
2	Job Queue	<p>Show all the current print jobs.</p> <p>Note: You can also access this setting by touching the top section of the home screen.</p>
3	Change Language	Change the language on the display.
4	Settings	Access the printer menus.
5	Held Jobs	Show the print jobs that are held in the printer memory.
6	USB Drive	Print photos and documents from a flash drive.
7	Address Book	Manage a contact list that other applications on the printer can access.

Customizing the home screen

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Settings** > **Device** > **Visible Home Screen Icons**.
- 3 Select the icons that you want to appear on the home screen.
- 4 Apply the changes.

Managing bookmarks

Creating bookmarks

Use bookmarks to print frequently accessed documents that are stored in servers or on the web.

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Bookmarks** > **Add Bookmark**, and then type a bookmark name.
- 3 Select an Address protocol type, and then do one of the following:
 - For HTTP and HTTPS, type the URL that you want to bookmark.
 - For HTTPS, make sure to use the host name instead of the IP address. For example, type **myWebsite.com/sample.pdf** instead of typing **123.123.123.123/sample.pdf**. Make sure that the host name also matches the Common Name (CN) value in the server certificate. For more information on obtaining the CN value in the server certificate, see the help information for your web browser.
 - For FTP, type the FTP address. For example, **myServer/myDirectory**. Enter the FTP port. Port 21 is the default port for sending commands.
 - For SMB, type the network folder address. For example, **myServer/myShare/myFile.pdf**. Type the network domain name.
 - If necessary, select the Authentication type for FTP and SMB.

To limit access to the bookmark, enter a PIN.

Note: The application supports the following file types: PDF, JPEG, TIFF, and HTML-based web pages. Other file types such as DOCX and XLXS are supported in some printer models.

- 4 Click **Save**.

Creating folders

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Bookmarks > Add Folder**, and then type a folder name.

Note: To limit access to the folder, enter a PIN.

- 3 Click **Save**.

Note: You can create folders or bookmarks inside a folder. To create a bookmark, see [“Creating bookmarks” on page 14](#).

Managing contacts

Adding contacts

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Address Book**.

- 3 From the Contacts section, add a contact.

Note: You can assign the contact to one or more groups.

- 4 If necessary, specify a login method to allow application access.

- 5 Apply the changes.

Adding groups

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Address Book**.

3 From the Contact Groups section, add a group name.

Note: You can assign one or more contacts to the group.

4 Apply the changes.

Editing contacts or groups

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Address Book**.

3 Do either of the following:

- From the Contacts section, click a contact name, and then edit the information.
- From the Contact Groups section, click a group name, and then edit the information.

4 Apply the changes.

Deleting contacts or groups

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Address Book**.

3 Do either of the following:

- From the Contacts section, select a contact that you want to delete.
- From the Contact Groups section, select a group name that you want to delete.

Loading paper and specialty media


Setting the paper size and type

- 1 From the control panel, navigate to:
Settings > Paper > Tray Configuration > Paper Size/Type > select a paper source
For non-touch-screen printer models, press **OK** to navigate through the settings.
- 2 Set the paper size and type.

Configuring Universal paper settings

- 1 From the control panel, navigate to:
Settings > Paper > Media Configuration > Universal Setup
For non-touch-screen printer models, press **OK** to navigate through the settings.
- 2 Configure the settings.

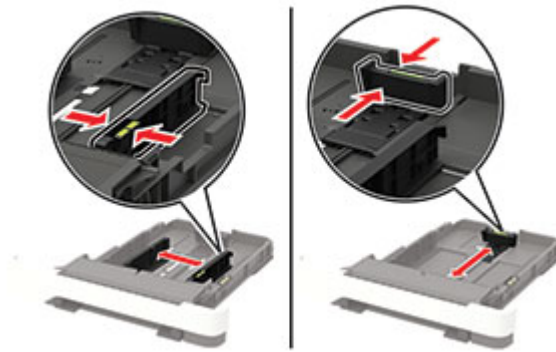
Loading trays

 **CAUTION—TIPPING HAZARD:** To reduce the risk of equipment instability, load each tray separately. Keep all other trays closed until needed.

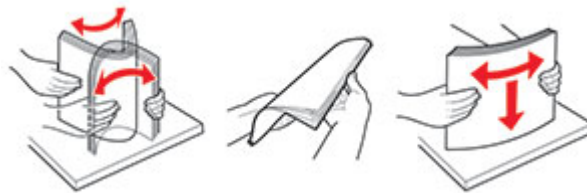
- 1 Remove the tray.
Note: To avoid paper jams, do not remove trays while the printer is busy.



- 2 Adjust the guides to match the size of the paper that you are loading.
Note: Use the indicators on the bottom of the tray to position the guides.



3 Flex, fan, and align the paper edges before loading.



4 Load the paper stack with the printable side faceup, and then make sure that the side guides fit snugly against the paper.



Notes:

- Load letterhead faceup with the header toward the front of the tray for one-sided printing.
- Load letterhead facedown with the header toward the back of the tray for two-sided printing.
- Do not slide paper into the tray.
- To avoid paper jams, make sure that the stack height is below the maximum paper fill indicator.



5 Insert the tray.

If necessary, set the paper size and paper type from the control panel to match the paper loaded.

Loading the multipurpose feeder

1 Open the multipurpose feeder.

Note: The multipurpose feeder is available only in some printer models.



2 Adjust the guide to match the size of the paper that you are loading.



3 Flex, fan, and align the paper edges before loading.



4 Load paper with the printable side facedown.

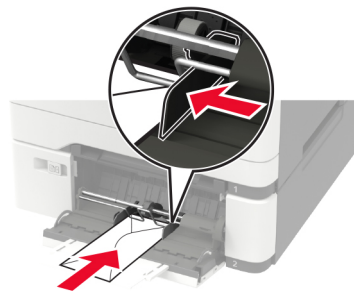
- Load letterhead with the printable side facedown and the top edge entering the printer first for one-sided printing.



- Load letterhead with the printable side faceup and the top edge entering the printer last for two-sided printing.



- Load envelopes with the flap side up and against the right side of the paper guide.



Warning—Potential Damage: Do not use envelopes with stamps, clasps, snaps, windows, coated linings, or self-stick adhesives.

5 From the control panel, set the paper size and paper type to match the paper loaded.

Loading the manual feeder

- 1 Adjust the guide to match the size of the paper that you are loading.



- 2 Load a sheet of paper with the printable side facedown.

- Load letterhead with the printable side facedown and the top edge entering the printer first for one-sided printing.



- Load letterhead with the printable side faceup and the top edge entering the printer last for two-sided printing.



- Load envelope with the flap side up and against the right side of the paper guide.



- 3 Feed the paper until its leading edge gets pulled in.

Warning—Potential Damage: To avoid paper jams, do not force paper into the manual feeder.

Linking trays

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Settings > Paper > Tray Configuration**.

3 Set the same paper size and paper type for the trays that you are linking.

4 Save the settings.

5 Click **Settings > Device > Maintenance > Configuration Menu > Tray Configuration**.

6 Set Tray Linking to **Automatic**.

7 Save the settings.

To unlink trays, make sure that no trays have the same paper size and paper type settings.

Warning—Potential Damage: The temperature of the fuser varies according to the specified paper type. To avoid printing issues, match the paper type setting in the printer with the paper loaded in the tray.

Paper support

Supported paper sizes

Note: Your printer model may have a 650-sheet duo tray, which consists of a 550-sheet tray and an integrated 100-sheet multipurpose feeder. The 550-sheet tray of the 650-sheet duo tray supports the same paper sizes as the optional 550-sheet tray. The integrated multipurpose feeder supports different paper sizes, types, and weights.

Paper size and dimension	Standard 250-sheet tray	Manual feeder	Optional 650-sheet duo tray		Optional 550-sheet tray	Two-sided printing
			550-sheet tray	Multipurpose feeder		
A4 210 x 297 mm (8.27 x 11.7 in.)	✓	✓	✓	✓	✓	✓
A5 ^{1,2} 148 x 210 mm (5.83 x 8.27 in.)	✓	✓	✓	✓	✓	X
A6 105 x 148 mm (4.13 x 5.83 in.)	✓	✓	X	✓	X	X
JIS B5 182 x 257 mm (7.17 x 10.1 in.)	✓	✓	✓	✓	✓	X
Letter 215.9 x 279.4 mm (8.5 x 11 in.)	✓	✓	✓	✓	✓	✓
Legal 215.9 x 355.6 mm (8.5 x 14 in.)	✓	✓	✓	✓	✓	✓
Executive 184.2 x 266.7 mm (7.25 x 10.5 in.)	✓	✓	✓	✓	✓	X

¹ Load this paper size into tray 1 and the manual feeder with the long edge entering the printer first.

² Load this paper size into tray 2, tray 3, and the multipurpose feeder with the short edge entering the printer first.

³ When Universal is selected, the page is formatted for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

⁴ Load narrow paper with the short edge entering the printer first.

⁵ When Other Envelope is selected, the page is formatted for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

Paper size and dimension	Standard 250-sheet tray	Manual feeder	Optional 650-sheet duo tray		Optional 550-sheet tray	Two-sided printing
			550-sheet tray	Multipurpose feeder		
Oficio (Mexico) 215.9 x 340.4 mm (8.5 x 13.4 in.)	✓	✓	✓	✓	✓	✓
Folio 215.9 x 330.2 mm (8.5 x 13 in.)	✓	✓	✓	✓	✓	✓
Statement 139.7 x 215.9 mm (5.5 x 8.5 in.)	✓	✓	X	✓	X	X
Hagaki 100 x 148 mm (3.94 x 5.83 in.)	✓	✓	X	✓	X	X
Universal ^{3,4} 98.4 x 148 mm to 215.9 x 355.6 mm (3.87 x 5.83 in. to 8.5 x 14 in.)	✓	✓	X	✓	X	X
Universal ^{3,4} 76.2 x 127 mm to 215.9 x 355.6 mm (3 x 5 in. to 8.5 x 14 in.)	X	✓	X	✓	X	X
Universal ^{3,4} 148 x 210 mm to 215.9 x 355.6 mm (5.83 x 8.27 in. to 8.5 x 14 in.)	✓	✓	✓	✓	✓	X
Universal ^{3,4} 210 x 250 mm to 215.9 x 355.6 mm (8.27 x 9.84 in. to 8.5 x 14 in.)	✓	✓	✓	✓	✓	✓
7 3/4 Envelope 98.4 x 190.5 mm (3.875 x 7.5 in.)	✓	✓	X	✓	X	X

¹ Load this paper size into tray 1 and the manual feeder with the long edge entering the printer first.

² Load this paper size into tray 2, tray 3, and the multipurpose feeder with the short edge entering the printer first.

³ When Universal is selected, the page is formatted for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

⁴ Load narrow paper with the short edge entering the printer first.

⁵ When Other Envelope is selected, the page is formatted for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

Paper size and dimension	Standard 250-sheet tray	Manual feeder	Optional 650-sheet duo tray		Optional 550-sheet tray	Two-sided printing
			550-sheet tray	Multipurpose feeder		
9 Envelope 98.4 x 225.4 mm (3.875 x 8.9 in.)	✓	✓	X	✓	X	X
10 Envelope 104.8 x 241.3 mm (4.12 x 9.5 in.)	✓	✓	X	✓	X	X
DL Envelope 110 x 220 mm (4.33 x 8.66 in.)	✓	✓	X	✓	X	X
C5 Envelope 162 x 229 mm (6.38 x 9.01 in.)	✓	✓	X	✓	X	X
B5 Envelope 176 x 250 mm (6.93 x 9.84 in.)	✓	✓	X	✓	X	X
Monarch 98.425 x 190.5 mm (3.875 x 7.5 in.)	✓	✓	X	✓	X	X
Other Envelope⁵ 98.4 x 162 mm to 176 x 250 mm (3.87 x 6.38 in. to 6.93 x 9.84 in.)	✓	✓	X	✓	X	X
¹ Load this paper size into tray 1 and the manual feeder with the long edge entering the printer first. ² Load this paper size into tray 2, tray 3, and the multipurpose feeder with the short edge entering the printer first. ³ When Universal is selected, the page is formatted for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application. ⁴ Load narrow paper with the short edge entering the printer first. ⁵ When Other Envelope is selected, the page is formatted for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.						

Supported paper types

Notes:

- Your printer model may have a 650-sheet duo tray, which consists of a 550-sheet tray and an integrated 100-sheet multipurpose feeder. The 550-sheet tray of the 650-sheet duo tray supports the same paper types as the 550-sheet tray. The integrated multipurpose feeder supports different paper sizes, types, and weights.
- Labels, envelopes, and card stock always print at 25 pages per minute.

Paper type	Standard 250-sheet tray	Manual feeder	Optional 650-sheet duo tray		Optional 550-sheet tray	Two-sided printing
			550-sheet tray	Multipurpose feeder		
Plain paper	✓	✓	✓	✓	✓	✓
Card stock	✓	✓	✓	✓	✓	X
Envelopes	✓	✓	X	✓	X	X
Paper labels	✓	✓	✓	✓	✓	✓
Vinyl labels	✓	✓	✓	✓	✓	X

Supported paper weights

Notes:

- Your printer model may have a 650-sheet duo tray, which consists of a 550-sheet tray and an integrated 100-sheet multipurpose feeder. The 550-sheet tray of the 650-sheet duo tray supports the same paper types as the 550-sheet tray. The integrated multipurpose feeder supports different paper sizes, types, and weights.
- Labels, envelopes, and card stock always print at 25 pages per minute.

Paper type and weight	Standard 250-sheet tray	Manual feeder	Optional 650-sheet duo tray		Optional 550-sheet tray	Two-sided printing
			550-sheet tray	Multipurpose feeder		
Light paper¹ 60–74.9 g/m ² grain long (16–19.9-lb bond)	✓	✓	✓	✓	✓	✓
Plain paper 75–90.3 g/m ² grain long (20–24-lb bond)	✓	✓	✓	✓	✓	✓
Heavy paper 90.3–105 g/m ² grain long (24.1–28-lb bond)	✓	✓	✓	✓	✓	✓

¹ Paper less than 75 g/m² (20 lb) must be printed with Paper Type set to Light Paper. Failure to do so may cause excessive curl which can lead to feeding errors, especially in more humid environments.

² Labels and other specialty media are supported for occasional use and must be tested for acceptability.

³ Paper labels up to 105 g/m² (28-lb bond) are supported.

⁴ 100% cotton content maximum weight is 24-lb bond.

⁵ 28-lb bond envelopes are limited to 25% cotton content.

Paper type and weight	Standard 250-sheet tray	Manual feeder	Optional 650-sheet duo tray		Optional 550-sheet tray	Two-sided printing
			550-sheet tray	Multipurpose feeder		
Card stock 105.1–162 g/m ² grain long (28.1–43-lb bond)	✓	✓	✓	✓	✓	X
Card stock 105.1–200 g/m ² grain long (28.1–53-lb bond)	✓	✓	X	X	X	X
Paper Labels² 131 g/m ² (35-lb bond)	✓	✓	✓	✓	✓	✓ ³
Vinyl Labels² 131 g/m ² (35-lb bond)	✓	✓	✓	✓	✓	X
Envelopes^{4,5} 60–105 g/m ² (16–28-lb bond)	✓	✓	X	✓	X	X

¹ Paper less than 75 g/m² (20 lb) must be printed with Paper Type set to Light Paper. Failure to do so may cause excessive curl which can lead to feeding errors, especially in more humid environments.

² Labels and other specialty media are supported for occasional use and must be tested for acceptability.

³ Paper labels up to 105 g/m² (28-lb bond) are supported.

⁴ 100% cotton content maximum weight is 24-lb bond.

⁵ 28-lb bond envelopes are limited to 25% cotton content.

Printing

Printing from a computer

Note: For labels, card stock, and envelopes, set the paper size and type in the printer before printing the document.

- 1 From the document that you are trying to print, open the Print dialog.
- 2 If necessary, adjust the settings.
- 3 Print the document.

Printing from a mobile device



Note: Mobile printing is available only in some printer models.

Printing from a mobile device using Google Cloud Print

Google Cloud Print™ is a printing service that allows you to print to any Google Cloud Print-ready printer.

Before you begin, make sure that:

- The printer is registered to the Google Cloud Print server.
- The Cloud Print plugin is downloaded from the Google Play™ store and is enabled in the mobile device.

- 1 From your Android™ mobile device, open a document or select a document from your file manager.
- 2 Tap  > **Print**.
- 3 Select a printer, and then tap .

Printing from a mobile device using AirPrint



The AirPrint software feature is a mobile printing solution that allows you to print directly from Apple devices to an AirPrint-certified printer.

Notes:

- Make sure that the Apple device and the printer are connected to the same network. If the network has multiple wireless hubs, then make sure that both devices are connected to the same subnet.
- This application is supported only in some Apple devices.

- 1 From your mobile device, select a document from your file manager or launch a compatible application.
- 2 Tap the share icon, and then tap **Print**.

3 Select a printer.

If necessary, adjust the settings.




4 Print the document.

Printing from a mobile device using Wi-Fi Direct®

Wi-Fi Direct® is a printing service that lets you print to any Wi-Fi Direct-ready printer.

Note: Make sure that the mobile device is connected to the printer wireless network. For more information, see [“Connecting a mobile device to the printer wireless network” on page 82](#).

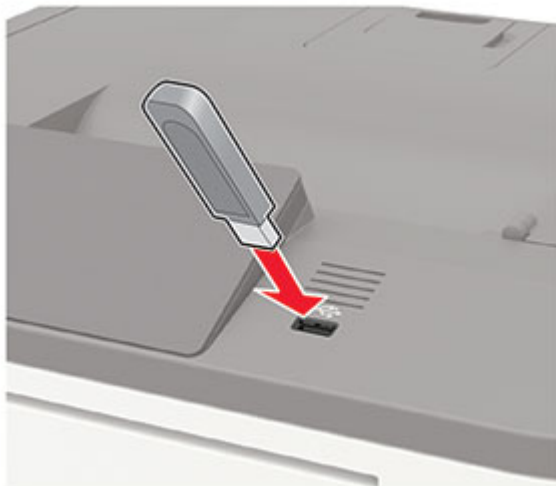
1 From your mobile device, launch a compatible application or select a document from your file manager.**2** Depending on your mobile device, do one of the following:

- Tap  > **Print**.
- Tap  > **Print**.
- Tap  > **Print**.

3 Select a printer, and then adjust the settings, if necessary.**4** Print the document.

Printing from a flash drive

This feature is available only in some printer models.

1 Insert the flash drive.**Notes:**

- If you insert the flash drive when an error message appears, then the printer ignores the flash drive.
- If you insert the flash drive while the printer is processing other print jobs, then **Busy** appears on the display.

- 2 Select the document that you want to print.

If necessary, configure other print settings.

- 3 Print the document.

To print another document, select **USB Drive**.

Warning—Potential Damage: To avoid loss of data or printer malfunction, do not touch the flash drive or the printer in the area shown while actively printing, reading, or writing from the memory device.



Supported flash drives and file types

Flash drives

Notes:

- The printer supports high-speed USB flash drives with full-speed standard.
- USB flash drives must support the File Allocation Table (FAT) system.

Many flash drives are tested and approved for use with the printer. For more information, contact the place where you purchased the printer.

File types

Documents

- PDF (version 1.7 or earlier)
- XPS
- Microsoft file formats (.doc, .docx, .xls, .xlsx, .ppt, .pptx) are supported only in some printer models.

Images

- .dcx
- .gif
- .JPEG or .jpg
- .bmp
- .pcx

- .TIFF or .tif
- .png

Configuring confidential jobs

1 From the control panel, navigate to:

Settings > Security > Confidential Print Setup

For non-touch-screen printer models, press  to navigate through the settings.

2 Configure the settings.

Use	To
Max Invalid PIN	Set the number of times an invalid PIN can be entered. Note: When the limit is reached, the print jobs for that user name are deleted.
Confidential Job Expiration	Set the expiration time for confidential print jobs. Note: Confidential held jobs are stored in the printer until they are released or deleted manually.
Repeat Job Expiration	Set the expiration time for a repeat print job. Note: Repeat held jobs are stored in the printer memory for reprinting.
Verify Job Expiration	Set the expiration time that the printer prints a copy before printing the remaining copies. Note: Verify jobs print one copy to check if it is satisfactory before printing the remaining copies.
Reserve Job Expiration	Set the expiration time that the printer stores print jobs. Note: Reserve held jobs are automatically deleted after printing.
Require All Jobs to be Held	Set the printer to hold all print jobs.
Keep duplicate documents	Set the printer to print all documents with the same file name.

Printing confidential and other held jobs

1 With a document open, click **File > Print**.

2 Click **Properties, Preferences, Options, or Setup**.

3 Click **Print and Hold**.

4 Select **Use Print and Hold**, and then assign a user name.

5 Select the print job type (Confidential, Repeat, Reserve, or Verify).

If the print job is confidential, then enter a four-digit PIN.

6 Click **OK** or **Print**.

7 From the printer home screen, release the print job.

- For confidential print jobs, navigate to:
Held jobs > select your user name > **Confidential** > enter the PIN > select the print job > configure the settings > **Print**
- For other print jobs, navigate to:
Held jobs > select your user name > select the print job > configure the settings > **Print**

Printing a font sample list

1 From the control panel, navigate to:

Settings > **Reports** > **Print** > **Print Fonts**


For non-touch-screen printer models, press  to navigate through the settings.

2 Select a font sample.

Printing a directory list

From the control panel, navigate to:

Settings > **Reports** > **Print** > **Print Directory**

For non-touch-screen printer models, press  to navigate through the settings.

Understanding the printer menus

Menu map

Device	<ul style="list-style-type: none"> • Preferences • Eco-Mode • Remote Operator Panel • Notifications • Power Management 	<ul style="list-style-type: none"> • Accessibility • Restore Factory Defaults • Maintenance • Visible Home Screen Icons • About This Printer
Print	<ul style="list-style-type: none"> • Layout • Setup • Quality • Job Accounting • XPS 	<ul style="list-style-type: none"> • PDF • PostScript • PCL • HTML • Image
Paper	<ul style="list-style-type: none"> • Tray Configuration 	<ul style="list-style-type: none"> • Media Configuration
USB Drive	Flash Drive Print	
Network/Ports	<ul style="list-style-type: none"> • Network Overview • Wireless • Ethernet • TCP/IP • SNMP • IPSec • 802.1x 	<ul style="list-style-type: none"> • LPD Configuration • HTTP/FTP Settings • ThinPrint • USB • Google Cloud Print • Wi-Fi Direct
Security ¹	<ul style="list-style-type: none"> • Login Methods • Schedule USB Devices • Security Audit Log • Login Restrictions • Confidential Print Setup 	<ul style="list-style-type: none"> • Disk Encryption • Erase Temporary Data Files • Solutions LDAP Settings • Miscellaneous
Reports	<ul style="list-style-type: none"> • Menu Settings Page • Device 	<ul style="list-style-type: none"> • Print • Network
Help ²	<ul style="list-style-type: none"> • Print All Guides • Color Quality Guide • Connection Guide • Information Guide 	<ul style="list-style-type: none"> • Media Guide • Moving Guide • Print Quality Guide • Supplies Guide
Troubleshooting	Print Quality Test Pages	

¹ In some printer models, this menu can be configured only from the Embedded Web Server.

² This menu is available only in some printer models.

Device

Preferences

Menu item	Description
Display Language	Set the language of the text that appears on the display.
Country/Region	Identify the country or region that the printer is configured to operate.
Run initial setup No* Yes	Run the setup wizard.
Keyboard Keyboard Type	Select a language as a keyboard type. Note: All the Keyboard Type values may not appear or may require special hardware be installed to appear.
Displayed information Display Text 1 (IP Address*) Display Text 2 (Date/Time*) Custom Text 1 Custom Text 2	Specify the information to appear on the home screen.
Date and Time Configure Current Date and Time Manually Set Date and Time Date Format (DD-MM-YYYY*) Time Format (12 hour A.M./P.M.*) Time Zone (Beijing (CST)*)	Configure the printer date and time.
Date and Time Network Time Protocol Enable NTP (On*) NTP Server Enable Authentication (None*)	Configure the settings for Network Time Protocol (NTP). Note: When Enable Authentication is set to MD5 key, Key ID and Password appear.
Paper Sizes U.S. Metric*	Specify the unit of measurement for paper sizes. Note: The country or region selected in the initial setup wizard determines the initial paper size setting.
Screen Brightness 20–100% (100*)	Adjust the brightness of the display. Note: This menu item appears only in some printer models.
Flash Drive Access Enabled* Disabled	Enable access to the flash drive. Note: This menu item appears only in some printer models.
Screen Timeout 5–300 seconds (60*)	Set the idle time before the display shows the home screen or before the printer logs out a user account automatically.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Eco-Mode

Menu item	Description
Print Sides (1-Sided*) Pages per Side (Off*) Toner Darkness (4*) Color Saver (Off*)	Configure the print settings of the printer.
Copy Sides (1 sided to 1 sided*) Pages per Side (Off*) Darkness (5*)	Configure the copy settings of the printer.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Remote Operator Panel

Menu item	Description
External VNC Connection Don't Allow* Allow	Connect an external Virtual Network Computing (VNC) client to the remote control panel.
Authentication Type None* Standard Authentication	Set the authentication type when accessing the VNC client server.
VNC Password	Specify the password to connect to the VNC client server. Note: This menu item appears only if Authentication Type is set to Standard Authentication.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Notifications

Menu item	Description
Error Lighting Off On*	Set the indicator light to come on when a printer error occurs. Note: This menu item appears only in some printer models.
Alarm Control Off Single* Continuous	Set the number of times that the alarm sounds when the printer requires user intervention.
Supplies Show Supply Estimates Show estimates* Do not show estimates	Show the estimated status of the supplies.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Supplies Cartridge Alarm Off Single* Continuous	Set the number of times that the alarm sounds when the toner cartridge is low.
E-mail Alerts Setup E-mail Setup Primary SMTP Gateway Primary SMTP Gateway Port (25*) Secondary SMTP Gateway Secondary SMTP Gateway Port (25*) SMTP Timeout (30 seconds*) Reply Address Always use SMTP default Reply Address(Off*) Use SSL/TLS(Disabled*) Require Trusted Certificate(On*) SMTP Server Authentication (No authentication required*) Device-Initiated E-mail(None*) User-Initiated E-mail(None*) Use Active Directory Device Credentials(Off*) Device Userid Device Password Kerberos 5 REALM NTLM Domain Disable "SMTP server not set up" error(Off*)	Configure the e-mail settings of the printer.
Error Prevention Jam Assist Off On*	Set the printer to flush blank pages or pages with partial prints automatically after a jammed page has been cleared.
Error Prevention Auto Continue Off* On	Let the printer continue processing or printing a job automatically after clearing certain printer conditions that require user intervention.
Error Prevention Auto Reboot Auto Reboot Reboot when idle Reboot always* Reboot never	Set the printer to restart when an error occurs.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Error Prevention Auto Reboot Max Auto Reboots 1–20 (2*)	Set the number of automatic reboots that the printer can perform.
Error Prevention Auto Reboot Auto Reboot Window 1–525600 seconds (720*)	Set the time before the printer performs an automatic reboot.
Error Prevention Display Short Paper Error On Auto-clear*	Set the printer to show a message when a short paper error occurs. Note: Short paper refers to the size of the paper loaded.
Error Prevention Page Protect Off* On	Set the printer to process the entire page into the memory before printing it.
Jam Content Recovery Jam Recovery Off On Auto*	Set the printer to reprint jammed pages.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Power Management

Menu item	Description
Sleep Mode Profile Print from Sleep Mode Stay awake after printing Enter Sleep Mode after printing*	Set the printer to stay in Ready mode or return to Sleep mode after printing.
Timeouts Sleep Mode 1–120 minutes (15*)	Set the idle time before the printer begins operating in Sleep mode.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Timeouts Hibernate Timeout Disabled 1 hour 2 hours 3 hours 6 hours 1 day 2 days 3 days* 1 week 2 weeks 1 month	Set the time before the printer turns off.
Timeouts Hibernate Timeout on Connection Hibernate Do Not Hibernate*	Set Hibernate Timeout to turn off the printer while an active Ethernet connection exists.
Schedule Power Modes Schedules Add New Schedule	Schedule the printer when to enter Sleep or Hibernate mode.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Accessibility

Menu item	Description
Duplicate Key Strike Interval 0–5 seconds (0*)	Set the interval during which the printer ignores duplicate key presses on an attached keyboard.
Key Repeat Initial Delay 0.25–5 seconds (1*)	Set the initial length of delay before a repeating key starts repeating. Note: Appears only when a keyboard is attached to the printer.
Key Repeat Rate 0.5–30 (30*)	Set the number of presses per second for a repeating key. Note: Appears only when a keyboard is attached to the printer.
Prolong Screen Timeout Off* On	Let the user remain in the same location and reset the Screen Timeout timer when it expires instead of returning to the home screen.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Restore Factory Defaults

Menu item	Description
Restore Settings Restore all settings Restore printer settings Restore network settings Restore app settings	Restore the printer factory default settings. Note: Restore app settings appears only in some printer models.

Maintenance

Configuration Menu

Menu item	Description
USB Configuration USB PnP 1* 2	Change the USB driver mode of the printer to improve its compatibility with a personal computer. Note: This menu item appears only in some printer models.
USB Configuration USB Speed Full Auto*	Set the USB port to run at full speed and disable its high-speed capabilities. Note: This menu item appears only in some printer models.
Tray Configuration Tray Linking Automatic* Off	Set the printer to link the trays that have the same paper type and paper size settings.
Tray Configuration Show Tray Insert Message Off Only for unknown sizes* Always	Show the Tray Insert message.
Tray Configuration Paper Prompts Auto* Multipurpose Feeder Manual Paper	Set the paper source that the user fills when a prompt to load paper appears. Note: The multipurpose feeder is available only in some printer models.
Tray Configuration Envelope Prompts Auto* Multipurpose Feeder Manual Envelope	Set the paper source that the user fills when a prompt to load envelope appears. Note: The multipurpose feeder is available only in some printer models.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Tray Configuration Action for Prompts Prompt user* Continue Use current	Set the printer to resolve paper- or envelope-related change prompts.
Reports Menu Settings Page Event Log Event Log Summary HealthCheck Statistics	Print reports about printer menu settings, status, and event logs.
Printer Emulations PPDS Emulation Off* On	Set the printer to recognize and use the PPDS data stream.
Printer Emulations PS Emulation Off On*	Set the printer to recognize and use the PS data stream.
Printer Emulations Emulator Security Page Timeout 0–60 (60*)	Set the page timeout during emulation.
Printer Emulations Emulator Security Reset Emulator After Job Off* On	Reset the emulator after a print job.
Printer Emulations Emulator Security Disable Printer Message Access Off On*	Disable access to printer message during emulation.
Print Configuration Black Only Mode Off* On	Print color content in grayscale.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Print Configuration Color Trapping Off 1 2* 3 4 5	Enhance the printed output to compensate for misregistration in the printer.
Print Configuration Font Sharpening 0–150 (24*)	Set a text point-size value below which the high-frequency screens are used when printing font data. For example, if the value is 24, then all fonts sized 24 points or less use the high-frequency screens.
Device Operations Quiet Mode Off* On	Set the printer to operate in Quiet Mode. Note: Enabling this setting slows down the printer performance.
Device Operations Safe Mode Off On*	Set the printer to operate in a special mode, in which it attempts to continue offering as much functionality as possible, despite known issues. For example, when set to On, and the duplex motor is nonfunctional, the printer performs one-sided printing of the documents even if the job is two-sided printing.
Device Operations Custom Supply Levels Off* On	Let <i>printservice</i> read and edit values from the Embedded Web Server.
Device Operations Clear Custom Status	Erase user-defined strings for the Default or Alternate custom messages.
Device Operations Clear all remotely-installed messages	Erase messages that were remotely installed.
Device Operations Automatically Display Error Screens Off On*	Show existing error messages on the display after the printer remains inactive on the home screen for a length of time equal to the Screen Timeout setting.
Device Operations Enable Optional Parallel Port Off* On	Enable an optional parallel port. Note: When set to On, the printer restarts.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Toner patch sensor setup Calibration frequency preference Disabled Fewest color adjustment Fewer color adjustment Normal* Better color accuracy Best color accuracy	Set the printer to put down the correct amount of toner to maintain color consistency.
Toner patch sensor setup Full calibration	Run the full color calibration.
Toner patch sensor setup Print TPS information page	Print a diagnostic page that contains information on toner patch sensor calibration.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Out of Service Erase

Menu item	Description
Out of Service Erase Memory Last Sanitized Hard Disk Last Sanitized	Show information on when the printer memory or hard disk was last sanitized. Note: Hard Disk Last Sanitized appears only in printers with a hard disk installed.
Out of Service Erase Sanitize all information on nonvolatile memory Sanitize all information on hard disk Erase all printer and network settings	Clear all settings and applications that are stored in the printer memory or hard disk. Note: Sanitize all information on hard disk appears only in printers with a hard disk installed.

Visible Home Screen Icons

Note: This menu appears only in some printer models.

Menu	Description
Status/Supplies Job Queue Change Language Address Book Bookmarks Held Jobs USB App Profiles Display Customization Eco-Settings	Specify which icons to show on the home screen.

About this Printer

Menu item	Description
Asset Tag	Show the serial number of the printer.
Printer's Location	Identify the printer location. The maximum length is 63 characters.
Contact	Personalize the printer name. The maximum length is 63 characters.
Export Configuration File to USB	Export the configuration file to a flash drive.
Export Compressed Logs to USB	Export the compressed log files to a flash drive.

Print

Layout

Menu item	Description
Sides 1-sided* 2-sided	Specify whether to print on one side or two sides of the paper.
Flip Style Long Edge* Short Edge	Determine which side of the paper (long edge or short edge) is bound when performing two-sided printing. Note: Depending on the option selected, the printer automatically offsets each printed information of the page to bind the job correctly.
Blank Pages Print Do Not Print*	Print blank pages that are included in a print job.
Collate Off [1,1,1,2,2,2]* On [1,2,1,2,1,2]	Keep the pages of a print job stacked in sequence, particularly when printing multiple copies of the job.
Separator Sheets None* Between Copies Between Jobs Between Pages	Insert blank separator sheets when printing.
Separator Sheet Source Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet. Note: The multipurpose feeder is available only in some printer models.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Pages per Side Off* 2 pages per side 3 pages per side 4 pages per side 6 pages per side 9 pages per side 12 pages per side 16 pages per side	Print multiple page images on one side of a sheet of paper.
Pages per Side Ordering Horizontal* Reverse Horizontal Vertical Reverse Vertical	Specify the positioning of multiple page images when using Pages per Side. Note: The positioning depends on the number of page images and their page orientation.
Pages per Side Orientation Auto* Landscape Portrait	Specify the orientation of a multiple-page document when using Pages per Side.
Pages per Side Border None* Solid	Print a border around each page image when using Pages per Side.
Copies 1–9999 (1*)	Specify the number of copies for each print job.
Print Area Normal* Fit to page Whole Page	Set the printable area on a sheet of paper.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Setup

Menu item	Description
Printer Language PCL Emulation PS Emulation*	Set the printer language. Note: Setting a printer language default does not prevent a software program from sending print jobs that use another printer language.
Job Waiting Off* On	Preserve print jobs requiring supplies so that jobs not requiring the missing supplies can print. Note: This menu item appears only when a printer hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Job Hold Timeout 0–255 (30*)	Set the time in seconds that the printer waits for user intervention before it holds jobs that require unavailable resources and continues to print other jobs in the print queue. Note: This menu item appears only when a printer hard disk is installed.
Printer Usage Max Speed Max Yield*	Determine how the color imaging kit operates during printing. Notes: <ul style="list-style-type: none"> When set to Max Yield, the color imaging kit slows or stops while printing groups of black-only pages. When set to Max Speed, the color imaging kit always runs while printing, whether color or black pages are being printed.
Download Target RAM* Disk	Specify where to save all permanent resources, such as fonts and macros, that have been downloaded to the printer. Note: This menu item appears only when a printer hard disk is installed.
Resource Save Off* On	Determine what the printer does with downloaded resources, such as fonts and macros, when it receives a job that requires more than the available memory. Notes: <ul style="list-style-type: none"> When set to Off, the printer retains downloaded resources only until memory is needed. Resources associated with the inactive printer language are deleted. When set to On, the printer preserves all the permanent downloaded resources across all language switches. When necessary, the printer shows memory full messages instead of deleting permanent resources.
Print All Order Alphabetical* Newest First Oldest First	Specify the order when you choose to print all held and confidential jobs. Note: This menu item appears only when a printer hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Quality

Menu item	Description
Print Mode Black and White Color*	Set how the printer generates color content.
Print Resolution 4800 CQ* 1200 dpi	Set the resolution for the printed output. Note: 4800 CQ provides high-quality output at maximum speed.
Toner Darkness 1 to 5 (4*)	Determine the lightness or darkness of text images.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Halftone Normal* Detail	Enhance the printed output to have smoother lines with sharper edges.
Color Saver Off* On	Reduce the amount of toner used to print graphics and images. Note: When set to On, this setting overrides the value of the Toner Darkness setting.
RGB Brightness -6 to 6 (0*)	Adjust the brightness, contrast, and saturation for color output. Note: This setting does not affect files where CMYK color specifications are used.
RGB Contrast 0 to 5 (0*)	
RGB Saturation 0 to 5 (0*)	
Note: An asterisk (*) next to a value indicates the factory default setting.	

Advanced Imaging

Menu item	Description
Color Balance Cyan -5 to 5 (0*) Magenta -5 to 5 (0*) Yellow -5 to 5 (0*) Black -5 to 5 (0*) Reset Defaults	Adjust the amount of toner that is used for each color.
Color Correction Off Auto* Manual	Modify the color settings used to print documents. Notes: <ul style="list-style-type: none"> Off sets the printer to receive the color correction from the software. Auto sets the printer to apply different color profiles to each object on the printed page. Manual allows the customization of the RGB or CMYK color conversions applied to each object on the printed page.
Color Samples Print Color Samples	Print sample pages for each of the RGB and CMYK color conversion tables used in the printer.
Color Adjust	Calibrate the printer to adjust color variations in the printed output.
Spot Color Replacement Set Custom CMYK	Assign specific CMYK values to twenty named spot colors.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Job Accounting

Note: This menu appears only when a printer hard disk is installed.

Menu item	Description
Job Accounting Off* On	Set the printer to create a log of the print jobs that it receives.
Accounting Log Frequency Daily Weekly Monthly*	Specify how often the printer creates a log file.
Log Action at End of Frequency None* E-mail Current Log E-mail & Delete Current Log Post Current Log Post & Delete Current Log	Specify how the printer responds when the frequency threshold expires. Note: The value defined in Accounting Log Frequency determines when this action is triggered.
Log Near Full Level Off* On	Specify the maximum size of the log file before the printer executes the Log Action at Near Full.
Log Action at Near Full None* E-mail Current Log E-mail & Delete Current Log E-mail & Delete Oldest Log Post Current Log Post & Delete Current Log Post & Delete Oldest Log Delete Current Log Delete Oldest Log Delete All But Current Delete All Logs	Specify how the printer responds when the hard disk is nearly full. Note: The value defined in Log Near Full Level determines when this action is triggered.
Log Action at Full None* E-mail & Delete Current Log E-mail & Delete Oldest Log Post & Delete Current Log Post & Delete Oldest Log Delete Current Log Delete Oldest Log Delete All But Current Delete All Logs	Specify how the printer responds when disk usage reaches the maximum limit (100MB).
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
URL to Post Log	Specify where the printer posts job accounting logs.
E-mail Address to Send Logs	Specify the e-mail address to which the printer sends job accounting logs.
Log File Prefix	Specify the prefix for the log file name. Note: The current host name defined in the TCP/IP menu is used as the default log file prefix.
Note: An asterisk (*) next to a value indicates the factory default setting.	

XPS

Menu item	Description
Print Error Pages Off* On	Print the error pages that the printer encountered while processing an XPS file.
Minimum Line Width 1–30 (2*)	Set the minimum stroke width. Notes: <ul style="list-style-type: none"> Jobs printed in 1200 dpi use the value directly. Jobs printed in 4800 CQ use half the value.
Note: An asterisk (*) next to a value indicates the factory default setting.	

PDF

Menu item	Description
Scale To Fit Off* On	Scale the page content to fit the selected paper size.
Annotations Print Do Not Print*	Specify whether to print annotations in the PDF.
Print PDF Error Off On*	Enable the printing of PDF error.
Note: An asterisk (*) next to a value indicates the factory default setting.	

PostScript

Menu item	Description
Print PS Error Off* On	Print a page that describes the PostScript® error. Note: When an error occurs, processing of the job stops, the printer prints an error message, and the rest of the print job is flushed.
Minimum Line Width 1–30 (2*)	Set the minimum stroke width. Notes: <ul style="list-style-type: none"> Jobs printed in 1200 dpi use the value directly. Jobs printed in 4800 CQ use half the value.
Lock PS Startup Mode Off* On	Disable the SysStart file.
Image Smoothing Off* On	Enhance the contrast and sharpness of low-resolution images. Note: This setting has no effect on images with a resolution of 300 dpi or higher.
Font Priority Resident* Flash/Disk	Establish the font search order. Notes: <ul style="list-style-type: none"> Resident sets the printer to search its memory for the requested font before searching the flash memory or printer hard disk. Flash/Disk sets the printer to search the flash memory or printer hard disk for the requested font before searching the printer memory. This menu item appears only when a flash memory or printer hard disk is installed.
Wait Timeout Off On* (40 seconds)	Set the printer to wait for more data before canceling a print job.
Note: An asterisk (*) next to a value indicates the factory default setting.	

PCL

Menu item	Description
Font Source Resident* Disk Flash All	Choose the source which contains the default font selection. Notes: <ul style="list-style-type: none"> Flash and Disk appear only when a flash memory or hard disk is installed. For Flash and Disk to appear, make sure that they are not read- or write-protected.
Font Name Courier*	Select a font from the specified font source.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Symbol Set 10U PC-8*	Specify the symbol set for each font name. Note: A symbol set is a set of alphabetic and numeric characters, punctuation, and special symbols. Symbol sets support the different languages or specific programs such as math symbols for scientific text.
Pitch 0.08–100 (10*)	Specify the pitch for fixed or monospaced fonts. Note: Pitch refers to the number of fixed-space characters in a horizontal inch of type.
Orientation Portrait* Landscape	Specify the orientation of text and graphics on the page.
Lines per Page 1–255	Specify the number of lines of text for each page printed through the PCL® data stream. Notes: <ul style="list-style-type: none"> This menu item activates vertical escapement that causes the selected number of requested lines to print between the default margins of the page. 60 is the U.S. factory default setting. 64 is the international factory default setting.
PCL5 Minimum Line Width 1–30 (2*)	Set the initial minimum stroke width. Notes:
PCLXL Minimum Line Width 1–30 (2*)	<ul style="list-style-type: none"> Jobs printed in 1200 dpi use the value directly. Jobs printed in 4800 CQ use half the value.
A4 Width 198 mm* 203 mm	Set the width of the logical page on A4-size paper. Note: Logical page is the space on the physical page where data is printed.
Auto CR after LF Off* On	Set the printer to perform a carriage return after a line feed control command. Note: Carriage return is a mechanism that commands the printer to move the position of the cursor to the first position on the same line.
Auto LF after CR Off* On	Set the printer to perform a line feed after a carriage return control command.
Tray Renumber Assign MP Feeder Assign Tray [x] Assign Manual Paper Assign Manual Envelope View Factory Defaults Restore Defaults	<ul style="list-style-type: none"> Configure the printer to work with a different print driver or custom application that uses a different set of source assignments to request a given paper source. Show the factory default value assigned for each paper source. Restore the tray renumber values to their factory defaults.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Print Timeout Off On* (90 seconds)	Set the printer to end a print job after it has been idle for the specified amount of time.
Note: An asterisk (*) next to a value indicates the factory default setting.	

HTML

Menu item	Description
Font Name Times*	Set the font to use when printing HTML documents.
Font Size 1–255 (12*)	Set the font size to use when printing HTML documents.
Scale 1–400% (100*)	Scale HTML documents for printing.
Orientation Portrait* Landscape	Set the page orientation for HTML documents.
Margin Size 8–255 mm (19*)	Set the page margin for HTML documents.
Backgrounds Do Not Print Print*	Print background information or graphics in HTML documents.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Image

Menu item	Description
Auto Fit On Off*	Select the best available paper size and orientation setting for an image. Note: When set to On, this menu item overrides the scaling and orientation settings for the image.
Invert Off* On	Invert bitonal monochrome images. Note: This menu item does not apply to GIF or JPEG image formats.
Scaling Anchor Top Left Best Fit* Anchor Center Fit Height/Width Fit Height Fit Width	Adjust the image to fit the printable area. Note: When Auto Fit is set to On, Scaling is automatically set to Best Fit.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Orientation Portrait* Landscape Reverse Portrait Reverse Landscape	Specify the orientation of text and graphics on the page.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Paper

Tray Configuration

Menu item	Description
Default Source Tray [x] (1*) Multipurpose Feeder Manual Paper Manual Envelope	Set the paper source for all print jobs. Note: The multipurpose feeder is available only in some printer models.
Paper Size/Type Tray [x] Multipurpose Feeder Manual Paper Manual Envelope	Specify the paper size or paper type loaded in each paper source. Note: The multipurpose feeder is available only in some printer models.
Substitute Size Off Statement/A5 Letter/A4 All Listed*	Set the printer to substitute a specified paper size if the requested size is not loaded in any paper source. Notes: <ul style="list-style-type: none"> Off prompts the user to load the required paper size. Statement/A5 prints an A5-size document on statement when loading statement, and statement-size jobs on A5 paper size when loading A5. Letter/A4 prints an A4-size document on letter when loading letter, and letter-size jobs on A4 paper size when loading A4. All Listed substitutes Letter/A4.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Media Configuration

Universal Setup

Menu item	Description
Units of Measure Inches Millimeters	Specify the unit of measurement for the universal paper. Note: Inches is the U.S. factory default setting. Millimeters is the international factory default setting.
Portrait Width 3–14.17 inches (8.50*) 76–359.91 mm (216*)	Set the portrait width of the universal paper.
Portrait Height 3–14.17 inches (14*) 76–359.91 mm (356*)	Set the portrait height of the universal paper.
Feed Direction Short Edge* Long Edge	Set the printer to pick paper from the short edge or long edge direction. Note: Long Edge appears only when the longest edge is shorter than the maximum width supported.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Media Types

Menu item	Description
Plain Card Stock Recycled Glossy Labels Vinyl Labels Bond Envelope Letterhead Preprinted Colored Paper Light Heavy Rough/Cotton Custom Type [X]	Specify the texture, weight, and orientation of the paper.

USB Drive

Note: This menu appears only in some printer models.

Flash Drive Print

Menu item	Description
Number of Copies 1–9999 (1*)	Set the number of copies.
Paper Source Tray [x] (1*) Multipurpose Feeder Manual Paper Manual Envelope	Set the paper source for the print job.
Color Off On*	Print a flash drive file in color.
Collate (1,1,1) (2,2,2) (1,2,3) (1,2,3)*	Keep the pages of a print job stacked in sequence, particularly when printing multiple copies of the job.
Sides 1-Sided* 2-Sided	Specify whether to print on one side or both sides of the paper.
Flip Style Long Edge* Short Edge	Determine which side of the paper is bound when performing two-sided printing.
Pages per Side Off* 2 pages per side 3 pages per side 4 pages per side 6 pages per side 9 pages per side 12 pages per side 16 pages per side	Print multiple page images on one side of a sheet of paper.
Pages per Side Ordering Horizontal* Reverse Horizontal Reverse Vertical Vertical	Specify the positioning of multiple page images when using Pages per Side menu.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Pages per Side Orientation Auto* Landscape Portrait	Specify the orientation of multiple page images when using Pages per Side menu.
Pages per Side Border None* Solid	Print a border around each page image when using Pages per Side menu.
Separator Sheets Off* Between Copies Between Jobs Between Pages	Insert blank separator sheets when printing.
Separator Sheet Source Tray [x] (1*) Multipurpose Feeder	Specify the paper source for the separator sheet.
Blank Pages Do Not Print* Print	Print blank pages in a print job.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Network/Ports

Network Overview

Menu item	Description
Active Adapter Auto* Standard Network Wireless	Specify the type of the network connection. Note: Wireless is available only in printers connected to a wireless network.
Network Status	Show the connectivity status of the printer network.
Display Network Status on Printer Off On*	Show the network status on the display.
Speed, Duplex	Show the speed of the currently active network card.
IPv4	Show the IPv4 address.
All IPv6 Addresses	Show all IPv6 addresses.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Reset Print Server	Reset all active network connections to the printer. Note: This setting removes all network configuration settings.
Network Job Timeout Off On* (90 seconds)	Set the time before the printer cancels a network print job.
Banner Page Off* On	Print a banner page.
Scan to PC Port Range	Specify a valid port range for printers that are behind a port blocking firewall.
Enable Network Connections Off On*	Enable the printer to connect to a network.
Enable LLDP Off* On	Enable Link Layer Discovery Protocol (LLDP) in the printer.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Wireless

Note: This menu is available only in printers connected to a Wi-Fi network or printers that have a wireless network adapter.

Menu item	Description
Setup On Printer Panel Choose Network Add Wi-Fi Network Network Name Network Mode Infrastructure Wireless Security Mode Disabled* WEP WPA2/WPA - Personal WPA2 - Personal 802.1x - RADIUS	Configure the Wi-Fi connection using the control panel. Note: 802.1x - RADIUS can be configured only from the Embedded Web Server.

Menu item	Description
Wi-Fi Protected Setup Start Push Button Method Start PIN Method	Establish a Wi-Fi network and enable network security. Notes: <ul style="list-style-type: none"> Start Push-Button Method connects the printer to a Wi-Fi network when buttons on both the printer and the access point (wireless router) are pressed within a given time. Start PIN Method connects the printer to a Wi-Fi network when a PIN on the printer is entered into the wireless settings of the access point.
Network Mode BSS Type Infrastructure*	Set the network mode.
Enable Wi-Fi Direct On Off*	Enable Wi-Fi Direct-capable devices to connect directly to the printer.
Compatibility 802.11b/g/n (2.4GHz)* 802.11a/b/g/n/ac (2.4GHz/5GHz) 802.11a/n/ac (5GHz)	Specify the standard for the Wi-Fi network. Note: 802.11a/b/g/n/ac (2.4GHz/5GHz) and 802.11a/n/ac (5GHz) only appear when a Wi-Fi option is installed.
Wireless Security Mode Disabled* WEP WPA2/WPA-Personal WPA2-Personal 802.1x - RADIUS	Set the security mode for connecting the printer to Wi-Fi devices. Note: 802.1x - RADIUS can be configured only from the Embedded Web Server.
WEP Authentication Mode Auto* Open Shared	Set the type of Wireless Encryption Protocol (WEP) for the printer. Note: This menu item appears only when the Wireless Security Mode is set to WEP.
Set WEP Key	Specify a WEP password for secure Wi-Fi connection.
WPA2/WPA Personal AES	Enable Wi-Fi security through Wi-Fi Protected Access (WPA). Note: This menu item appears only when the Wireless Security Mode is set to WPA2/WPA-Personal.
Set Pre-Shared Key	Set the password for secure Wi-Fi connection.
WPA2-Personal AES	Enable Wi-Fi security through WPA2. Note: This menu item appears only when the Wireless Security Mode is set to WPA2-Personal.

Menu item	Description
802.1x Encryption Mode WPA+ WPA2*	Enable Wi-Fi security through 802.1x standard. Notes: <ul style="list-style-type: none"> This menu item appears only when the Wireless Security Mode is set to 802.1x - RADIUS. 802.1x - RADIUS can be configured only from the Embedded Web Server.
IPv4 Enable DHCP On* Off Set Static IP Address IP Address Netmask Gateway	Enable Dynamic Host Configuration Protocol (DHCP) and configure static IP address. Note: DHCP is a standard protocol that allows a server to distribute IP addressing and configuration information dynamically to clients.
IPv6 Enable IPv6 On* Off Enable DHCPv6 On Off* Stateless Address Autoconfiguration On* Off DNS Server Address Manually Assigned IPv6 Address Manually Assigned IPv6 Router Address Prefix All IPv6 Addresses All IPv6 Router Addresses	Enable and configure IPv6 settings in the printer.
Network Address UAA LAA	View the network addresses.
PCL SmartSwitch Off On*	Set the printer to switch automatically to PCL emulation when a print job requires it, regardless of the default printer language. Note: If PCL SmartSwitch is off, then the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
PS SmartSwitch Off On*	Set the printer to switch automatically to PS emulation when a print job requires it, regardless of the default printer language. Note: If PS SmartSwitch is off, then the printer does not examine incoming data and uses the default printer language specified in the Setup menu.

Menu item	Description
Job Buffering On Off*	Temporarily store print jobs in the printer hard disk before printing. Note: This menu item appears only when a hard disk is installed.
Mac Binary PS Auto* On Off	Set the printer to process Macintosh binary PostScript print jobs. Notes: <ul style="list-style-type: none"> On processes raw binary PostScript print jobs. Off filters print jobs using the standard protocol.

Ethernet

Menu item	Description
Network Speed	Show the speed of the active network adapter.
IPv4 Enable DHCP (On*) Set Static IP Address	Configure the IPv4 settings.
IPv6 Enable IPv6 (On*) Enable DHCPv6 (Off*) Stateless Address Autoconfiguration (On*) DNS Server Address Manually Assigned IPv6 Address Manually Assigned IPv6 Router Address Prefix (64*) All IPv6 Addresses All IPv6 Router Addresses	Configure the IPv6 settings.
Network Address UAA LAA	Specify the network address.
PCL SmartSwitch Off On*	Set the printer to switch automatically to PCL emulation when a print job requires it, regardless of the default printer language. Note: When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
PS SmartSwitch Off On*	Set the printer to switch automatically to PostScript emulation when a print job requires it, regardless of the default printer language. Note: When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
Job Buffering Off* On	Temporarily store jobs on the hard disk before printing. Note: This menu item appears only when a hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Mac Binary PS Auto* On Off	Set the printer to process Macintosh binary PostScript print jobs. Notes: <ul style="list-style-type: none"> • Auto processes print jobs from computers using either Windows or Macintosh operating systems. • Off filters PostScript print jobs using the standard protocol.
Energy Efficient Ethernet On Off Auto*	Reduce power consumption when the printer does not receive data from the Ethernet network.
Note: An asterisk (*) next to a value indicates the factory default setting.	

TCP/IP

Note: This menu appears only in network printers or printers attached to print servers.

Menu item	Description
Set Hostname	Set the current TCP/IP host name.
Domain Name	Set the domain name.
Allow DHCP/BOOTP to update NTP server On* Off	Allow the DHCP and BOOTP clients to update the NTP settings of the printer.
Zero Configuration Name	Specify a service name for the zero configuration network.
Enable Auto IP Off* On	Assign an IP address automatically.
DNS Server Address	Specify the current Domain Name System (DNS) server address.
Backup DNS Address	Specify the backup DNS server addresses.
Backup DNS Address 2	
Backup DNS Address 3	
Domain Search Order	Specify a list of domain names to locate the printer and its resources that reside in different domains on the network.
Enable DDNS Off* On	Update the Dynamic DNS settings.
DDNS TTL	Specify the current DDNS settings.
Default TTL	
DDNS Refresh Time	
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Enable mDNS Off On*	Update the multicast DNS settings.
WINS Server Address	Specify a server address for Windows Internet Name Service (WINS).
Enable BOOTP Off* On	Allow the BOOTP to assign a printer IP address.
Restricted Server List	Specify the IP addresses that are allowed to communicate with the printer over TCP/IP. Notes: <ul style="list-style-type: none"> • Use a comma to separate each IP address. • You can add up to 50 IP addresses.
Restricted Server List Options Block All Ports* Block Printing Only Block Printing and HTTP Only	Specify the access option for IP addresses that are not in the list.
MTU 256–1500 Ethernet (1500*)	Specify a maximum transmission unit (MTU) parameter for the TCP connections.
Raw Print Port 1–65535 (9100*)	Specify a raw port number for printers connected on a network.
Outbound Traffic Maximum Speed Off* On	Set the maximum transfer rate of the printer. Note: When enabled, the option for this setting is 100–1000000 Kilobits/second.
Enable TLSv1.0 Off On*	Enable the TLSv1.0 protocol.
Enable TLSv1.1 Off On*	Enable the TLSv1.1 protocol.
SSL Cipher List	Specify the cipher algorithms to use for the SSL or the TLS connections.
Note: An asterisk (*) next to a value indicates the factory default setting.	

SNMP

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
SNMP Versions 1 and 2c Enabled Off On* Allow SNMP Set Off On* Enable PPM MIB Off On* SNMP Community	Configure Simple Network Management Protocol (SNMP) versions 1 and 2c to install print drivers and applications.
SNMP Version 3 Enabled Off On* Set Read/Write Credentials User Name Password Set Read-only Credentials User Name Password Authentication Hash MD5 SHA1* Minimum Authentication Level No Authentication, No Privacy Authentication, No Privacy Authentication, Privacy* Privacy Algorithm DES AES-128*	Configure SNMP version 3 to install and update the printer security.
Note: An asterisk (*) next to a value indicates the factory default setting.	

IPSec

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
Enable IPSec Off On*	Enable Internet Protocol Security (IPSec).
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Base Configuration Default* Compatibility Secure	Set the IPSec base configuration.
DH (Diffie-Hellman) Group Proposal modp2048 (14)* modp3072 (15) modp4096 (16) modp6144 (17)	Set the IPSec base configuration. Note: This menu item appears only when Base Configuration is set to Compatibility.
Proposed Encryption Method 3DES AES*	Set the encryption method. Note: This menu item appears only when Base Configuration is set to Compatibility.
Proposed Authentication Method SHA1 SHA256* SHA512	Set the authentication method. Note: This menu item appears only when Base Configuration is set to Compatibility.
IKE SA Lifetime (Hours) 1 2 4 8 24*	Specify the IKE SA expiry period. Note: This menu item appears only when Base Configuration is set to Secure.
IPSec SA Lifetime (Hours) 1 2 4 8* 24	Specify the IPSec SA expiry period. Note: This menu item appears only when Base Configuration is set to Secure.
IPSec Device Certificate	Specify an IPSec certificate.
Pre-Shared Key Authenticated Connections Host [x]	Configure the authenticated connections of the printer.
Certificate Authenticated Connections Host [x] Address[/subnet]	
Note: An asterisk (*) next to a value indicates the factory default setting.	

802.1x

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
Active Off* On	Let the printer join networks that require authentication before allowing access.
Note: An asterisk (*) next to a value indicates the factory default setting.	

LPD Configuration

Note: This menu appears only in network printers or printers that are attached to print servers.

Menu item	Description
LPD Timeout 0–65535 seconds (90*)	Set the time-out value to stop the Line Printer Daemon (LPD) server from waiting indefinitely for hung or invalid print jobs.
LPD Banner Page Off* On	Print a banner page for all LPD print jobs. Note: A banner page is the first page of a print job used as a separator of print jobs and to identify the originator of the print job request.
LPD Trailer Page Off* On	Print a trailer page for all LPD print jobs. Note: A trailer page is the last page of a print job.
LPD Carriage Return Conversion Off* On	Enable carriage return conversion. Note: Carriage return is a mechanism that commands the printer to move the position of the cursor to the first position on the same line.
Note: An asterisk (*) next to a value indicates the factory default setting.	

HTTP/FTP Settings

Menu item	Description
Enable HTTP Server Off On*	Access the Embedded Web Server to monitor and manage the printer.
Enable HTTPS Off On*	Enable Hypertext Transfer Protocol Secure (HTTPS) to encrypt data transferring to and from the print server.
Force HTTPS Connections On Off*	Force the printer to use HTTPS connections.
Enable FTP/TFTP Off On*	Send files using FTP/TFTP.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Local Domains	Specify domain names for HTTP and FTP servers.
HTTP Proxy IP Address	Configure the HTTP and FTP server settings.
FTP Proxy IP Address	
HTTP Default IP Port	
HTTPS Device Certificate	
FTP Default IP Port	
Timeout for HTTP/FTP Requests 1–299 (30*)	Specify the amount of time before the server connection stops.
Retries for HTTP/FTP Requests 1–299 (3*)	Set the number of retries to connect to the HTTP/FTP server.
Note: An asterisk (*) next to a value indicates the factory default setting.	

ThinPrint

Menu item	Description
Enable ThinPrint Off* On	Print using ThinPrint.
Port Number 4000–4999 (4000*)	Set the port number for the ThinPrint server.
Bandwidth (bits/sec) 100–1000000 (0*)	Set the speed to transmit data in a ThinPrint environment.
Packet Size (kbytes) 0–64000 (0*)	Set the packet size for data transmission.
Note: An asterisk (*) next to a value indicates the factory default setting.	

USB

Menu item	Description
PCL SmartSwitch Off On*	Set the printer to switch to PCL emulation when a print job received through a USB port requires it, regardless of the default printer language. Note: When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
PS SmartSwitch Off On*	Set the printer to switch to PostScript emulation when a print job received through a USB port requires it, regardless of the default printer language. Note: When this setting is disabled, the printer does not examine incoming data and uses the default printer language specified in the Setup menu.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Job Buffering Off* On	Temporarily store jobs on the hard disk before printing. Note: This menu item appears only when a hard disk is installed.
Mac Binary PS Auto* On Off	Set the printer to process Macintosh binary PostScript print jobs. Notes: <ul style="list-style-type: none"> Auto processes print jobs from computers using either Windows or Macintosh operating systems. Off filters PostScript print jobs using the standard protocol.
Enable USB Port Off On*	Enable the front USB drive port.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Restrict external network access

Menu item	Description
Restrict external network access Off* On	Restrict access to network sites.
External network address	Specify the network addresses with restricted access.
E-mail address for notification	Specify an e-mail address to send a notification of logged events.
Ping frequency 1–300 (10*)	Specify the network query interval in seconds.
Subject	Specify the subject and message of the notification e-mail.
Message	
Note: An asterisk (*) next to a value indicates the factory default setting.	

Google Cloud Print

Menu item	Description
Registration Register	Register the printer to the Google Cloud Print server.
Options Enable Google Cloud Print Off On*	Print directly from your Google account.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Options Enable Local Discovery Off On*	Allow the registered user and other users on the same subnet to send jobs to the printer locally.
Options Enable SSL Peer Verification Off On*	Verify authenticity of the peer certificate to connect to your Google account.
Options Always Print As Image Off* On	Set the printer to process PDF files as an image for faster printing.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Wi-Fi Direct

Note: This menu appears only when a direct Wi-Fi network is the active network.

Menu item	Description
SSID	Specify the service set identifier (SSID) of the Wi-Fi network.
Set Preshared Key	Set the preshared key (PSK) to authenticate and validate users on a Wi-Fi connection.
Show PSK on Setup Page Off On*	Show the PSK on the Network Setup Page.
Group Owner IP Address	Specify the IP address of the group owner.
Auto-Accept Push Button Requests Off* On	Accept requests to connect to the network automatically. Note: Accepting clients automatically is not secured.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Security

Note: In some printer models, this menu can be configured only from the Embedded Web Server.

Login Methods

Manage Permissions

Menu item	Description
Function Access Manage Shortcuts Modify Address Book Create Profiles Manage Bookmarks Flash Drive Print Flash Drive Color Printing Held Jobs Access Use Profiles Cancel Jobs at the Device Change Language Internet Printing Protocol (IPP) B/W Print Color Print	Control access to the printer functions.
Administrative Menus Security Menu Network/Ports Menu Paper Menu Reports Menu Function Configuration Menus Supplies Menu Option Card Menu SE Menu Device Menu	Control access to the printer menu settings.
Device Management Remote Management Firmware Updates Apps Configuration Import / Export All Settings Out of Service Erase	Control access to the printer management options.

Menu item	Description
Apps New Apps Slideshow Change Wallpaper Screen Saver Forms and Favorites Eco-Settings	Control access to printer applications.

Local Accounts

Menu item	Description
Manage Groups/Permissions Add Group Import Access Controls Function Access Administrative Menus Device Management Apps All Users Import Access Controls Function Access Administrative Menus Device Management Apps Admin	Control group or user access to the printer functions, applications, and security settings.
Add User User Name/Password User Name Password PIN	Create local accounts to manage access to the printer functions.
User Name/Password Accounts Add User	
User Name Accounts Add User	
Password Accounts Add User	
PIN Accounts Add User	

Schedule USB Devices

Menu item	Description
Schedules Add New Schedule	Schedule access to the front USB port.

Security Audit Log

Menu item	Description
Enable Audit Off* On	Record the events in the secure audit log and remote syslog.
Enable Remote Syslog Off* On	Send audit logs to a remote server.
Remote Syslog Server	Specify the remote syslog server.
Remote Syslog Port 1–65535 (514*)	Specify the remote syslog port.
Remote Syslog Method Normal UDP* Stunnel	Specify a syslog method to transmit logged events to a remote server.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Remote Syslog Facility 0 - Kernel Messages 1 - User-Level Messages 2 - Mail System 3 - System Daemons 4 - Security/Authorization Messages* 5 - Messages Generated Internally by Syslogs 6 - Line Printer Subsystem 7 - Network News Subsystem 8 - UUCP Subsystem 9 - Clock Daemon 10 - Security/Authorization Messages 11 - FTP Daemon 12 - NTP Subsystem 13 - Log Audit 14 - Log Alert 15 - Clock Daemon 16 - Local Use 0 (local0) 17 - Local Use 1 (local1) 18 - Local Use 2 (local2) 19 - Local Use 3 (local3) 20 - Local Use 4 (local4) 21 - Local Use 5 (local5) 22 - Local Use 6 (local6) 23 - Local Use 7 (local7)	Specify a facility code that the printer uses when sending log events to a remote server.
Severity of Events to Log 0 - Emergency 1 - Alert 2 - Critical 3 - Error 4 - Warning* 5 - Notice 6 - Informational 7 - Debug	Specify the priority level cutoff for logging messages and events.
Remote Syslog Non-Logged Events Off* On	Send all events, regardless of severity level, to the remote server.
Admin's E-mail Address	Send e-mail notification of logged events to the administrator.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
E-mail Log Cleared Alert Off* On	Send e-mail notification to the administrator when a log entry is deleted.
E-mail Log Wrapped Alert Off* On	Send e-mail notification to the administrator when the log becomes full and begins to overwrite the oldest entries.
Log Full Behavior Wrap Over Older Entries* E-mail Log Then Delete All Entries	Resolve log storage issues when the log fills its allotted memory.
E-mail % Full Alert Off* On	Send e-mail notification to the administrator when the log fills its allotted memory.
% Full Alert Level 1–99 (90*)	
E-mail Log Exported Alert Off* On	Send e-mail notification to the administrator when a log is exported.
E-mail Log Settings Changed Alert Off* On	Send e-mail notification to the administrator when Enable Audit is set.
Log Line Endings LF (\n)* CR (\r) CRLF (\r\n)	Specify how the log file terminates the end of each line.
Digitally Sign Exports Off* On	Add a digital signature to each exported log file.
Clear Log	Delete all audit logs.
Export Log Syslog (RFC 5424) Syslog (RFC 3164) CSV	Export a security log to a flash drive.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Login Restrictions

Menu item	Description
Login failures 1–10 (3*)	Specify the number of failed login attempts before the user gets locked out.
Failure time frame 1–60 minutes (5*)	Specify the time frame between failed login attempts before the user gets locked out.
Lockout time 1–60 minutes (5*)	Specify the lockout duration.
Web Login Timeout 1–120 minutes (10*)	Specify the delay for a remote login before the user is logged off automatically.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Confidential Print Setup

Menu item	Description
Max Invalid PIN 2–10	Set the number of times an invalid PIN can be entered. Notes: <ul style="list-style-type: none"> • A value of zero turns off this setting. • When the limit is reached, the print jobs for that user name and PIN are deleted.
Confidential Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time for confidential print jobs. Notes: <ul style="list-style-type: none"> • If this menu item is changed while confidential print jobs reside in the printer memory or hard disk, then the expiration time for those print jobs does not change to the new default value. • If the printer is turned off, then all confidential jobs held in the printer memory are deleted.
Repeat Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time for a print job that you want to repeat.
Verify Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time that the printer prints a copy for the user to examine its quality, before printing the remaining copies.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Menu item	Description
Reserve Job Expiration Off* 1 Hour 4 Hours 24 Hours 1 Week	Set the expiration time that the printer stores print jobs for printing later.
Require All Jobs to be Held Off* On	Set the printer to hold all print jobs.
Keep duplicate documents Off* On	Set the printer to print other documents with the same file name without overwriting any of the print jobs.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Disk Encryption

Note: This menu appears only when a hard disk is installed.

Menu item	Description
Status Enabled Disabled	Enable disk encryption.
Start encryption	

Erase Temporary Data Files

Menu item	Description
Stored in onboard memory Off* On	Delete all files stored on the printer memory.
Stored on hard disk 1 Pass Erase* 3 Pass Erase 7 Pass Erase	Delete all files stored on the printer hard disk. Note: This menu item appears only when a printer hard disk is installed.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Solutions LDAP Settings

Menu item	Description
Follow LDAP Referrals Off* On	Search the different servers in the domain for the logged-in user account.
LDAP Certificate Verification Yes No*	Enable verification of LDAP certificates.

Miscellaneous

Menu item	Description
Protected Features Show* Hide	Show all the features that Function Access Control (FAC) protects regardless of the security permission that the user has. Note: FAC manages access to specific menus and functions or disables them entirely.
Print Permission Off* On	Let the user log in before printing.
Default Print Permission Login	Set the default login for Print Permission.
Security Reset Jumper Enable "Guest" access* No Effect	Specify the effect of using the security reset jumper. Notes: <ul style="list-style-type: none"> The jumper is located beside a lock icon on the controller board. Enable "Guest" access provides full access control to users who are not logged in. No Effect means that the reset has no effect on the printer security configuration.
Minimum Password Length 0–32 (0*)	Specify the minimum characters that are allowed for a password.
Note: An asterisk (*) next to a value indicates the factory default setting.	

Reports

Menu Settings Page

Menu item	Description
Menu Settings Page	Print a report that contains the printer menus.

Device

Menu item	Description
Device Information	Print a report that contains information about the printer.
Device Statistics	Print a report about printer usage and supply status.
Profile List	Print a list of profiles that are stored in the printer.
Asset Report	Print a report that contains the printer serial number and model name.

Print

Menu item	Description
Print Fonts PCL Fonts PS Fonts	Print samples and information about the fonts that are available in each printer language.
Print Directory	Print the resources that are stored in the flash drive or hard disk. Note: This menu item appears only when a flash drive or hard disk is installed.

Network

Menu item	Description
Network Setup Page	Print a page that shows the configured network and wireless settings on the printer. Note: This menu item appears only in network printers or printers connected to print servers.
Wi-Fi Direct Connected Clients	Print a page that shows the list of devices that are connected to the printer using Wi-Fi Direct. Note: This menu item appears only when Enable Wi-Fi Direct is set to On.

Help

Menu item	Description
Print All Guides	Prints all the guides
Color Quality Guide	Provides information about solving color quality issues
Connection Guide	Provides information about connecting the printer locally (USB) or to a network
Information Guide	Provides information about the printer
Media Guide	Provides information about loading paper and specialty media
Moving Guide	Provides information about moving, locating, or shipping the printer
Print Quality Guide	Provides information about solving print quality issues
Supplies Guide	Provides information about ordering supplies

Troubleshooting

Menu item	Description
Print Quality Test Pages	Print sample pages to identify and correct print quality defects.

Printing the Menu Settings Page

- 1 From the control panel, navigate to:

 > **Settings** >  > **Reports** > 

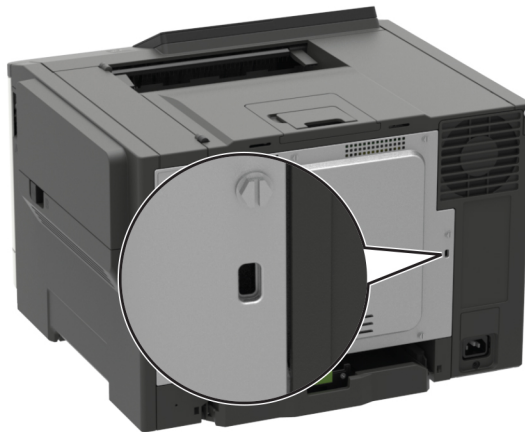
- 2 Select **Menu Settings Page**, and then press .

Securing the printer

Note: The hard disk is supported only in some printer models.

Locating the security slot

The printer is equipped with a security lock feature. Attach a security lock compatible with most laptop computers in the location shown to secure the printer in place.



Erasing printer memory

To erase volatile memory or buffered data in your printer, turn off the printer.

To erase non-volatile memory or individual settings, device and network settings, security settings, and embedded solutions, do the following:

- 1 From the control panel, navigate to:

Settings > Device > Maintenance > Out of Service Erase > Sanitize all information on nonvolatile memory

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Depending on your printer model, select **ERASE** or **Continue**.
- 3 Follow the instructions on the display.

Erasing printer hard disk memory

- 1 From the control panel, navigate to:

Settings > Device > Maintenance > Out of Service Erase > Sanitize all information on hard disk

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Depending on your printer model, select **ERASE** or **Continue**.
- 3 Follow the instructions on the display.

Note: This process can take from several minutes to more than an hour, making the printer unavailable for other tasks.

Encrypting the printer hard disk

This process erases all contents in the hard disk. If necessary, back up important data from the printer before starting the encryption.

1 From the control panel, navigate to:

Settings > Security > Disk Encryption > Start encryption

For non-touch-screen printer models, press  to navigate through the settings.

2 Follow the instructions on the display.

Notes:

- To avoid loss of data, do not turn off the printer during the encryption process.
- This process can take from several minutes to more than an hour, making the printer unavailable for other tasks.
- After encryption, the printer automatically restarts.

Restoring factory default settings

1 From the control panel, navigate to:

Settings > Device > Restore Factory Defaults

For non-touch-screen printer models, press  to navigate through the settings.

2 In the Restore Settings menu, select the settings that you want to restore.

3 Select **RESTORE**.

4 Follow the instructions on the display.

Statement of Volatility

Type of memory	Description
Volatile memory	The printer uses standard random access memory (RAM) to buffer temporarily user data during simple print and copy jobs.
Non-volatile memory	The printer may use two forms of non-volatile memory: EEPROM and NAND (flash memory). Both types are used to store the operating system, printer settings, network information, scanner and bookmark settings, and embedded solutions.

Type of memory	Description
Hard disk memory	Some printers may have a hard disk drive installed. The printer hard disk is designed for printer-specific functionality. The hard disk lets the printer retain buffered user data from complex print jobs, form data, and font data.

Erase the content of any installed printer memory in the following circumstances:

- The printer is decommissioned.
- The printer hard disk is replaced.
- The printer is moved to a different department or location.
- The printer is serviced by someone from outside your organization.
- The printer is removed from your premises for service.
- The printer is sold to another organization.

Disposing of a printer hard disk

- **Degaussing**—Flushes the hard disk with a magnetic field that erases stored data
- **Crushing**—Physically compresses the hard disk to break component parts and render them unreadable
- **Milling**—Physically shreds the hard disk into small metal bits

Note: To guarantee that all data are completely erased, destroy physically each hard disk where data is stored.

Maintaining the printer

Warning—Potential Damage: Failure to maintain optimum printer performance, or to replace parts and supplies, may cause damage to your printer.

Networking

Connecting the printer to a Wi-Fi network

- 1 From the printer control panel, navigate to:

Settings > Network/Ports > Wireless

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Select **Setup On Printer Panel** and then follow the instructions on the display.

Note: For Wi-Fi-network-ready printer models, a prompt for Wi-Fi network setup appears during initial setup.

Connecting the printer to a wireless network using Wi-Fi Protected Setup (WPS)

Before you begin, make sure that:

- The access point (wireless router) is WPS-certified or WPS-compatible. For more information, see the documentation that came with your access point.
- A wireless network adapter is installed in your printer. For more information, see the instructions that came with the adapter.

Using the Push Button method

- 1 From the control panel, navigate to:

Settings > Network/Ports > Wireless > Wi-Fi Protected Setup > Start Push Button Method

- 2 Follow the instructions on the display.

Using the personal identification number (PIN) method

- 1 From the control panel, navigate to:

Settings > Network/Ports > Wireless > Wi-Fi Protected Setup > Start PIN Method

- 2 Copy the eight-digit WPS PIN.

- 3 Open a Web browser, and then type the IP address of your access point in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the Web page correctly.

- 4 Access the WPS settings. For more information, see the documentation that came with your access point.
- 5 Enter the eight-digit PIN, and then save the changes.

Connecting a mobile device to the printer wireless network

- 1 Enable Wi-Fi Direct in the printer. From the home screen, navigate to:

Settings > Network/Ports > Wireless > Enable Wi-Fi Direct

For non-touch-screen printer models, press  to navigate through the settings.

Notes:

- The Wi-Fi Direct SSID and password are generated automatically. To view the Wi-Fi Direct SSID and password, go to the Wi-Fi Direct menu.
- You can also change the SSID and password, if necessary.

- 2 Connect your mobile device to the printer wireless network.

Deactivating the Wi-Fi network

- 1 From the printer control panel, navigate to:

Settings > Network/Ports > Network Overview > Active Adapter > Standard Networking

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Follow the instructions on the display.

Cleaning the printer



CAUTION—SHOCK HAZARD: To avoid the risk of electrical shock when cleaning the exterior of the printer, unplug the power cord from the electrical outlet and disconnect all cables from the printer before proceeding.

Notes:

- Perform this task after every few months.
- Damage to the printer caused by improper handling is not covered by the printer warranty.

- 1 Turn off the printer, and then unplug the power cord from the electrical outlet.
- 2 Remove paper from the standard bin and multipurpose feeder.
- 3 Remove any dust, lint, and pieces of paper around the printer using a soft brush or vacuum.
- 4 Wipe the outside of the printer with a damp, soft, lint-free cloth.

Notes:

- Do not use household cleaners or detergents, as they may damage the finish of the printer.

- Make sure that all areas of the printer are dry after cleaning.

5 Connect the power cord to the electrical outlet, and then turn on the printer.



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

Ordering parts and supplies

To order parts and supplies, contact the place where you purchased the printer.

Note: All life estimates for printer supplies assume printing on letter- or A4-size plain paper.

Checking the status of parts and supplies

1 From the control panel, navigate to:

Settings > Reports > Device > Device Statistics

For non-touch-screen printer models, press  to navigate through the settings.

2 From the Supply Information section of the pages printed, check the status of parts and supplies.

Ordering a toner cartridge

Notes:

- The estimated cartridge yield is based on the ISO/IEC 19798 standard.
- Extremely low print coverage for extended periods of time may negatively affect actual yield.

To order a toner cartridge, contact the place where you purchased the printer.

Ordering an imaging kit

To order an imaging kit, contact the place where you purchased the printer.

Ordering a waste toner bottle

To order a waste toner bottle, contact the place where you purchased the printer.

Ordering a maintenance kit

To order a maintenance kit, contact the place where you purchased the printer.

Configuring supply notifications

1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

2 Click **Settings** > **Device** > **Notifications**.

3 From the Supplies menu, click **Custom Supply Notifications**.

4 Select a notification for each supply item.

5 Apply the changes.

Replacing parts and supplies

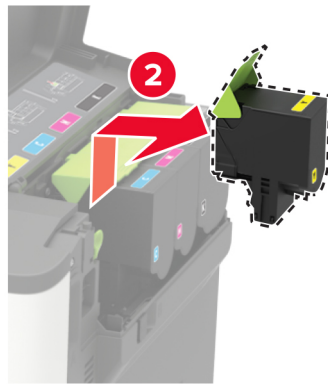
Replacing a toner cartridge

1 Open door B.

Warning—Potential Damage: To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.



- 2 Remove the used toner cartridge.



- 3 Unpack the new toner cartridge.

- 4 Insert the new toner cartridge.



- 5 Close door B.



Replacing the waste toner bottle

- 1 Open door B.

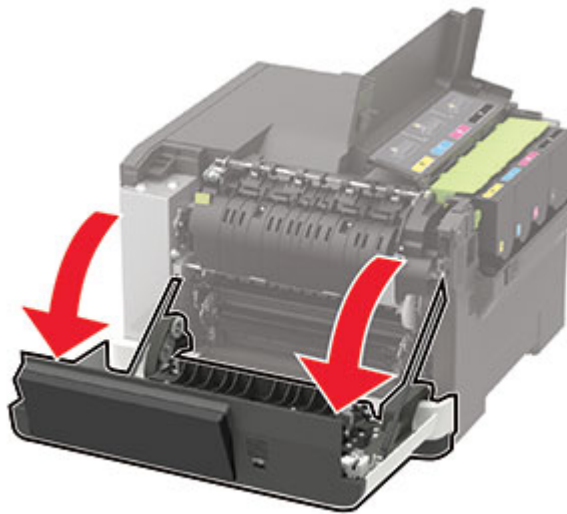
Warning—Potential Damage: To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.



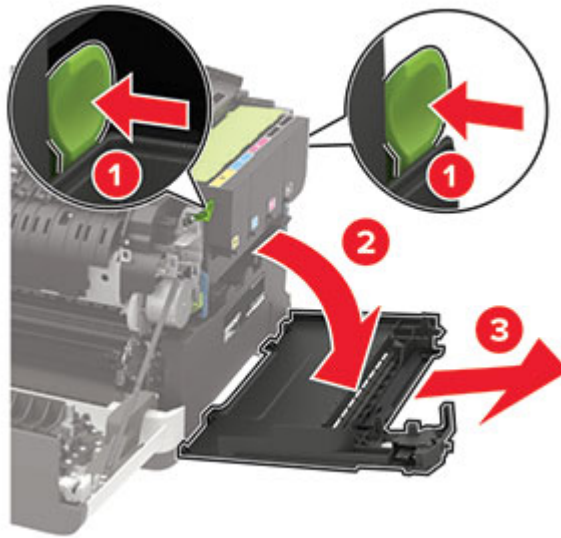
2 Open door A.



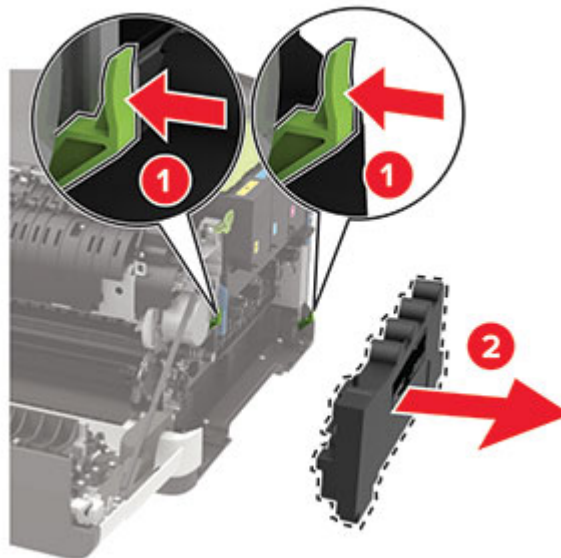
CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.



- 3** Remove the right side cover.



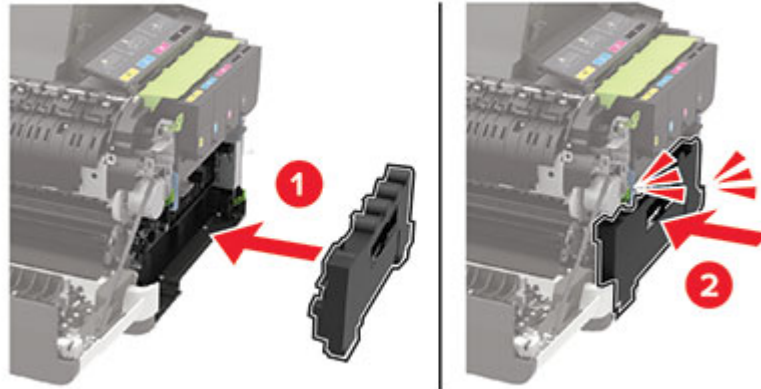
- 4** Remove the used waste toner bottle.



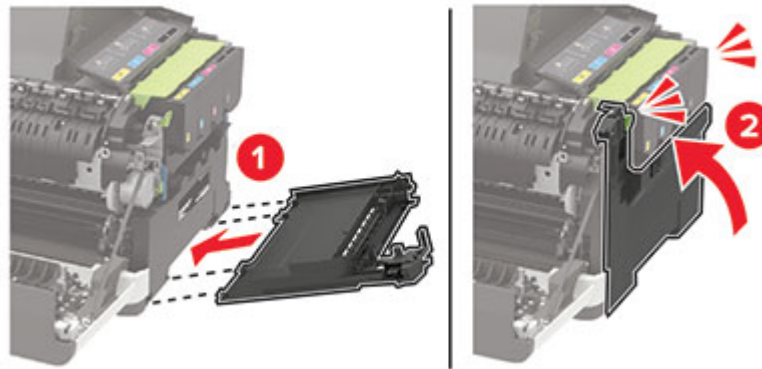
Note: To avoid spilling the toner, place the bottle in an upright position.

- 5** Unpack the new waste toner bottle.

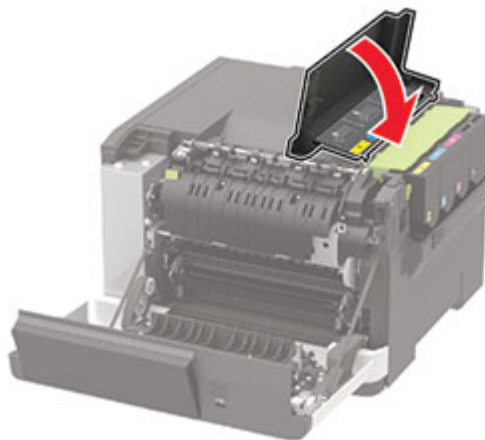
- 6** Insert the new waste toner bottle.



- 7** Insert the right side cover.



- 8** Close door B.



- 9** Close door A.

Moving the printer

Moving the printer to another location



CAUTION—POTENTIAL INJURY: If the printer weight is greater than 20 kg (44 lb), then it may require two or more people to lift it safely.



CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, use only the power cord provided with this product or the manufacturer's authorized replacement.



CAUTION—POTENTIAL INJURY: When moving the printer, follow these guidelines to avoid personal injury or printer damage:

- Make sure that all doors and trays are closed.
- Turn off the printer, and then unplug the power cord from the electrical outlet.
- Disconnect all cords and cables from the printer.
- If the printer has separate floor-standing optional trays or output options attached to it, then disconnect them before moving the printer.
- If the printer has a caster base, then carefully roll it to the new location. Use caution when passing over thresholds and breaks in flooring.
- If the printer does not have a caster base but is configured with optional trays or output options, then remove the output options and lift the printer off the trays. Do not try to lift the printer and any options at the same time.
- Always use the handholds on the printer to lift it.
- Any cart used to move the printer must have a surface able to support the full footprint of the printer.
- Any cart used to move the hardware options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.
- Make sure that your fingers are not under the printer when you set it down.
- Make sure that there is adequate clearance around the printer.

Note: Damage to the printer caused by improper moving is not covered by the printer warranty.

Shipping the printer

When shipping the printer, use the original packaging or contact the place where you purchased the printer.

Saving energy and paper

Configuring the power save mode settings

Sleep mode

- 1 From the control panel, navigate to:

Settings > Device > Power Management > Timeouts > Sleep Mode

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Specify the amount of time that the printer stays idle before it enters Sleep Mode.

Hibernate mode

- 1 From the control panel, navigate to:

Settings > Device > Power Management > Timeouts > Hibernate Timeout

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Select the amount of time that the printer stays idle before it enters Hibernate mode.

Notes:

- For Hibernate Timeout to work, set Hibernate Timeout on Connection to Hibernate.
- The Embedded Web Server is disabled when the printer is in Hibernate mode.

Adjusting the brightness of the display

Note: This setting is available only in some printer models.

- 1 From the control panel, navigate to:

Settings > Device > Preferences

For non-touch-screen printer models, press  to navigate through the settings.

- 2 In the Screen Brightness menu, adjust the setting.

Conserving supplies

- Print on both sides of the paper.

Note: Two-sided printing is the default setting in the print driver.

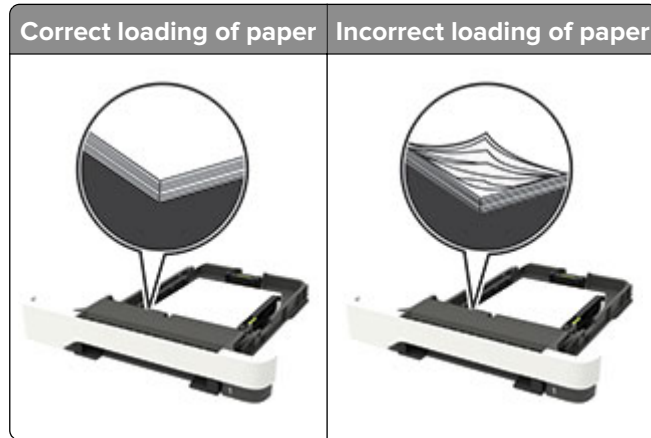
- Print multiple pages on a single sheet of paper.
- Use the preview feature to see how the document looks like before printing it.
- Print one copy of the document to check its content and format for accuracy.

Clearing jams

Avoiding jams

Load paper properly

- Make sure that the paper lies flat in the tray.



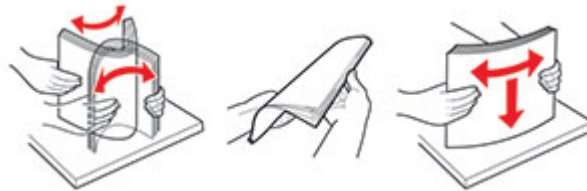
- Do not load or remove a tray while the printer is printing.
- Do not load too much paper. Make sure that the stack height is below the maximum paper fill indicator.
- Do not slide paper into the tray. Load paper as shown in the illustration.



- Make sure that the paper guides are positioned correctly and are not pressing tightly against the paper or envelopes.
- Push the tray firmly into the printer after loading paper.

Use recommended paper

- Use only recommended paper or specialty media.
- Do not load paper that is wrinkled, creased, damp, bent, or curled.
- Flex, fan, and align the paper edges before loading.

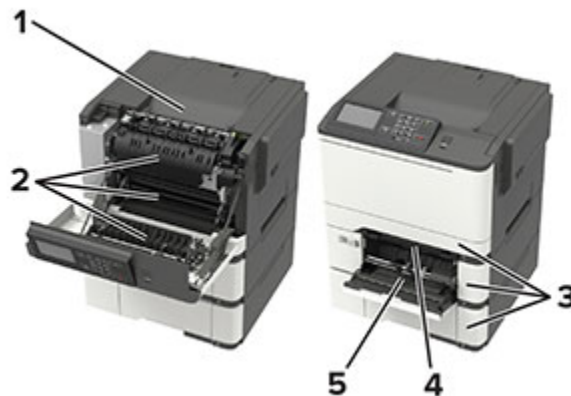


- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, weights, or types in the same tray.
- Make sure that the paper size and type are set correctly on the computer or printer control panel.
- Store paper according to manufacturer recommendations.

Identifying jam locations

Notes:

- When Jam Assist is set to On, the printer flushes blank pages or pages with partial prints after a jammed page has been cleared. Check your printed output for blank pages.
- When Jam Recovery is set to On or Auto, the printer reprints jammed pages.



	Jam location
1	Standard bin
2	Door A
3	Trays
4	Manual feeder
5	Multipurpose feeder
Note: Available only in some printer models.	

Paper jam in trays

- 1 Remove the tray.



- 2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.



- 3 Insert the tray.

Paper jam in door A

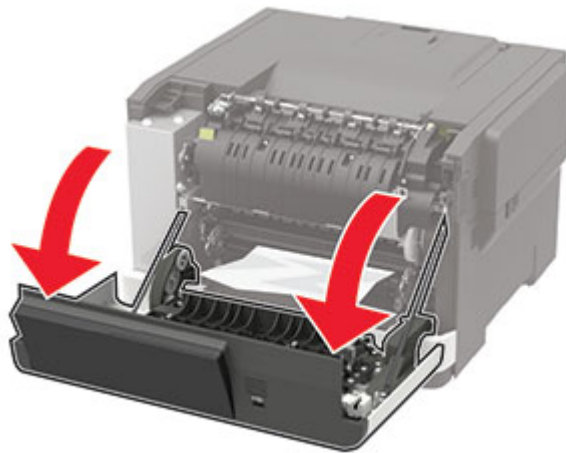
Paper jam below the fuser

- 1 Open door A.



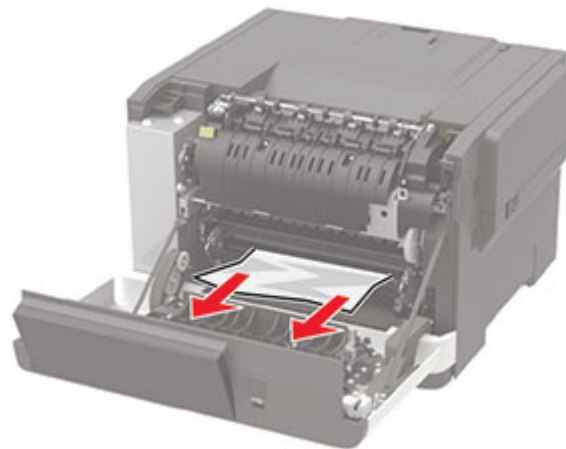
CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

Warning—Potential Damage: To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.



2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.



3 Close door A.

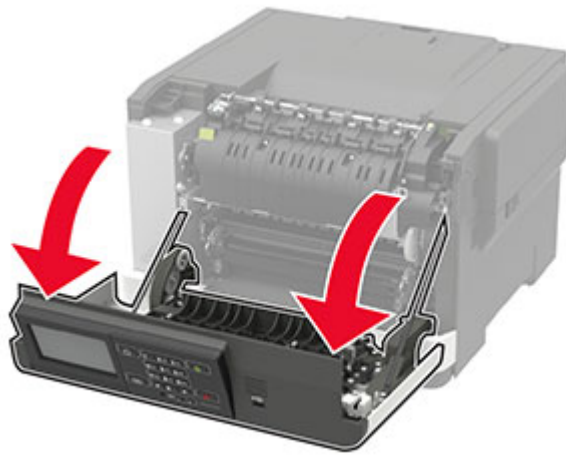
Paper jam in the fuser

1 Open door A.



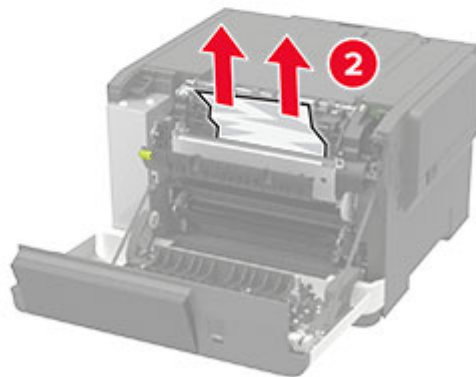
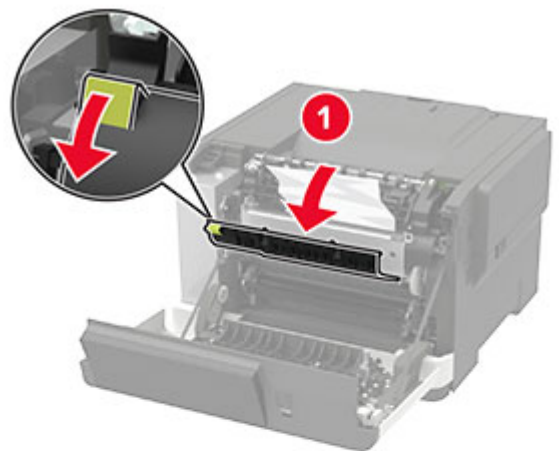
CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

Warning—Potential Damage: To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.



2 Open the fuser access door, and then remove the jammed paper.

Note: Make sure that all paper fragments are removed.



3 Close door A.

Paper jam in the duplex unit

1 Open door A.



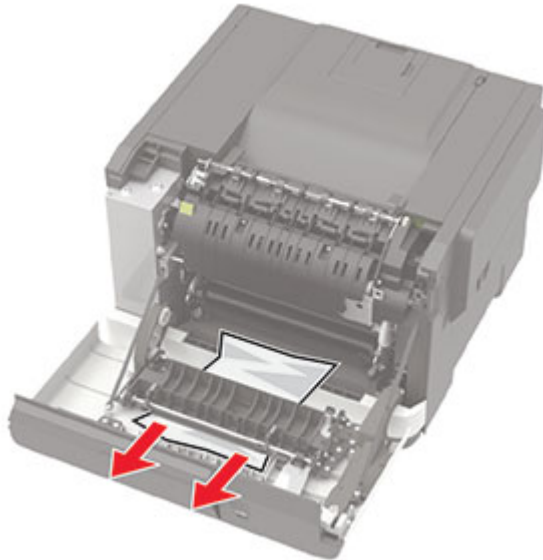
CAUTION—HOT SURFACE: The inside of the printer might be hot. To reduce the risk of injury from a hot component, allow the surface to cool before touching it.

Warning—Potential Damage: To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.



2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.



3 Close door A.

Paper jam in the standard bin

Remove the jammed paper.

Warning—Potential Damage: To prevent damage from electrostatic discharge, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer.

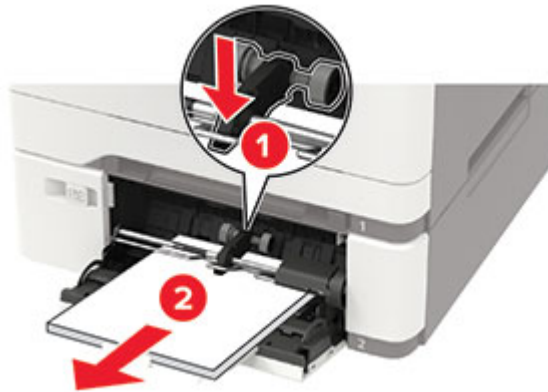
Note: Make sure that all paper fragments are removed.



Paper jam in the multipurpose feeder

Note: The multipurpose feeder is available only in some printer models.

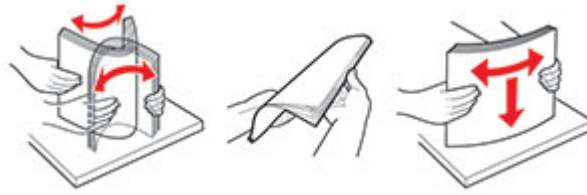
- 1 Remove paper from the multipurpose feeder.



- 2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.

- 3 Flex, fan, and align the paper edges before loading.



- 4 Reload paper.



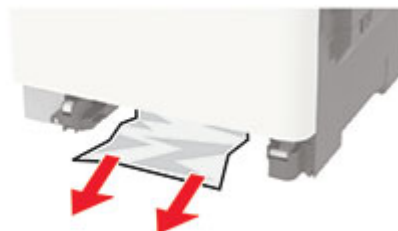
Paper jam in the manual feeder

- 1 Remove the tray.



- 2 Remove the jammed paper.

Note: Make sure that all paper fragments are removed.



- 3** Insert the tray.

Troubleshooting

Configuring the SMTP server

Note: In some printer models, this setting can be configured only from the Embedded Web Server.

From the control panel

- 1 From the control panel, navigate to:
Settings > Device > Notifications > E-mail Alerts Setup > E-mail Setup
- 2 Configure the settings.

From the Embedded Web Server

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Settings > Device > Notifications > E-mail Alerts Setup**.
- 3 From the E-mail Setup section, configure the settings.
- 4 Click **Save**.

Network connection problems

Cannot open Embedded Web Server

Action	Yes	No
Step 1 Check if the printer is on. Is the printer on?	Go to step 2.	Turn on the printer.
Step 2 Make sure that the printer IP address is correct. Notes: <ul style="list-style-type: none"> • View the IP address on the home screen. • An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123. Is the printer IP address correct?	Go to step 3.	Type the correct printer IP address in the address field.

Action	Yes	No
Step 3 Check if you are using a supported browser: <ul style="list-style-type: none"> • Internet Explorer version 11 or later • Microsoft Edge • Safari version 6 or later • Google Chrome™ version 32 or later • Mozilla Firefox version 24 or later Is your browser supported?	Go to step 4.	Install a supported browser.
Step 4 Check if the network connection is working. Is the network connection working?	Go to step 5.	Contact your administrator.
Step 5 Make sure that the cable connections to the printer and print server are secure. For more information, see the documentation that came with the printer. Are the cable connections secure?	Go to step 6.	Secure the cable connections.
Step 6 Check if the web proxy servers are disabled. Are the web proxy servers disabled?	Go to step 7.	Contact your administrator.
Step 7 Access the Embedded Web Server. Did the Embedded Web Server open?	The problem is solved.	Contact your dealer .

Unable to read flash drive

Action	Yes	No
Step 1 Check if the printer is not busy processing another job. Is the printer ready?	Go to step 2.	Wait for the printer to finish processing the other job.
Step 2 Check if the flash drive is inserted into the front USB port. Note: The flash drive does not work when it is inserted into the rear USB port. Is the flash drive inserted into the correct port?	Go to step 3.	Insert the flash drive into the correct port.

Action	Yes	No
Step 3 Check if the flash drive is supported. For more information, see “Supported flash drives and file types” on page 30. Is the flash drive supported?	Go to step 4.	Insert a supported flash drive.
Step 4 a Check if the USB port is enabled. For more information, see “Enabling the USB port” on page 103. b Remove, and then insert the flash drive. Does the printer recognize the flash drive?	The problem is solved.	Contact your dealer .

Enabling the USB port

From the control panel, navigate to:

Settings > Network/Ports > USB > Enable USB Port

For non-touch-screen printer models, press  to navigate through the settings.

Checking the printer connectivity

- 1 Print the Network Setup Page.

From the control panel, navigate to:

Settings > Reports > Network > Network Setup Page

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Check the first section of the page and confirm that the status is connected.

If the status is not connected, then the LAN drop may be inactive or the network cable may be unplugged or malfunctioning. Contact your administrator for assistance.

Hardware options problems

Defective flash detected

Contact your [dealer](#).

Not enough free space in flash memory for resources

Contact your [dealer](#).

Unformatted flash detected

Try one or more of the following:

- From the control panel, select **Continue** to stop the defragmentation and continue printing.
- Format the flash memory.

Note: If the error message remains, then the flash memory may be defective and needs to be replaced. To replace the flash memory, contact your [dealer](#).

Issues with supplies

Replace cartridge, printer region mismatch

Install the correct toner cartridge.


Non-Printer Manufacturer supply

The printer has detected an unrecognized supply or part installed in the printer.

Your printer is designed to function best with genuine supplies and parts made by the printer manufacturer. Use of third-party supplies or parts may affect the performance, reliability, or life of the printer and its imaging components.

All life indicators are designed to function with supplies and parts from the printer manufacturer and may deliver unpredictable results if third-party supplies or parts are used. Imaging component usage beyond the intended life may damage your printer or associated components.


Warning—Potential Damage: Use of third-party supplies or parts can affect warranty coverage. Damage caused by the use of third-party supplies or parts may not be covered by the warranty.

To accept any and all of these risks and to proceed with the use of non-genuine supplies or parts in your printer, depending on your printer model, from the control panel, press and hold **X** and **#**, or **X** and , simultaneously for 15 seconds.


If you do not want to accept these risks, then remove the third-party supply or part from your printer and install a genuine supply or part from the printer manufacturer.

Paper feed problems

Envelope seals when printing


Action	Yes	No
Step 1 a Use an envelope that has been stored in a dry environment. Note: Printing on envelopes with high moisture content can seal the flaps. b Send the print job. Does the envelope seal when printing?	Go to step 2.	The problem is solved.
Step 2 a Make sure that paper type is set to Envelope. From the control panel, navigate to: Settings > Paper > Tray Configuration > Paper Size/Type For non-touch-screen printer models, press  to navigate through the settings. b Send the print job. Does the envelope seal when printing?	Contact your dealer .	The problem is solved.

Collated printing does not work


Action	Yes	No
Step 1 a From the control panel, navigate to: Settings > Print > Layout > Collate > On [1,2,1,2,1,2] For non-touch-screen printer models, press  to navigate through the settings. b Print the document. Is the document collated correctly?	The problem is solved.	Go to step 2.
Step 2 a From the document that you are trying to print, open the Print dialog, and then select Collate . b Print the document. Is the document collated correctly?	The problem is solved.	Go to step 3.
Step 3 a Reduce the number of pages to print. b Print the document. Are the pages collated correctly?	The problem is solved.	Contact your dealer .

Paper curl




Action	Yes	No
Step 1 a Adjust the guides in the tray to the correct position for the paper loaded. b Print the document. Is the paper curled?	Go to step 2.	The problem is solved.
Step 2 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> Make sure that the setting matches the paper loaded. You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. For non-touch-screen printer models, press  to navigate through the settings. b Print the document. Is the paper curled?	Go to step 3.	The problem is solved.
Step 3 Print on the other side of the paper. a Remove paper, flip it over, and then reload paper. b Print the document. Is the paper curled?	Go to step 4.	The problem is solved.
Step 4 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Is the paper curled?	Contact your dealer .	The problem is solved.

Tray linking does not work


Action	Yes	No
Step 1 a Check if the trays contain the same paper size and paper type. b Check if the paper guides are positioned correctly. c Print the document. Do the trays link correctly?	The problem is solved.	Go to step 2.
Step 2 a From the control panel, navigate to: Settings > Paper > Tray Configuration > Paper Size/Type For non-touch-screen printer models, press  to navigate through the settings. b Set the paper size and paper type to match the paper loaded in the linked trays. c Print the document. Do the trays link correctly?	The problem is solved.	Go to step 3.
Step 3 a Make sure that Tray Linking is set to Automatic. For more information, see “Linking trays” on page 21 . b Print the document. Do the trays link correctly?	The problem is solved.	Contact your dealer .

Paper frequently jams

Action	Yes	No
Step 1 a Remove the tray. b Check if paper is loaded correctly. Notes: <ul style="list-style-type: none"> • Make sure that the paper guides are positioned correctly. • Make sure that the stack height is below the maximum paper fill indicator. • Make sure to print on recommended paper size and type. c Insert the tray. d Print the document. Do paper jams occur frequently?	Go to step 2.	The problem is solved.

Action	Yes	No
Step 2 a From the control panel, navigate to: Settings > Paper > Tray Configuration > Paper Size/Type For non-touch-screen printer models, press  to navigate through the settings. b Set the correct paper size and type. c Print the document. Do paper jams occur frequently?	Go to step 3.	The problem is solved.
Step 3 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Do paper jams occur frequently?	Contact your dealer .	The problem is solved.

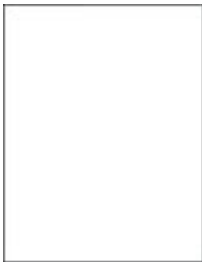
Jammed pages are not reprinted

Action	Yes	No
a From the control panel, navigate to: Settings > Device > Notifications > Jam Content Recovery For non-touch-screen printer models, press  to navigate through the settings. b In the Jam Recovery menu, select On or Auto , and then apply the changes. c Print the document. Are the jammed pages reprinted?	The problem is solved.	Contact your dealer .

Printing problems

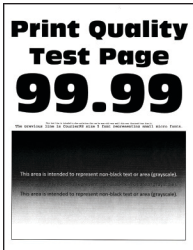
Print quality is poor


Blank or white pages



Contact your [dealer](#).

Dark print

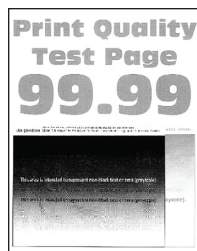


Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press  to navigate through the settings.

Action	Yes	No
Step 1 a Perform Color Adjust. From the control panel, navigate to: Settings > Print > Quality > Advanced Imaging > Color Adjust b Print the document. Is the print too dark?	Go to step 2.	The problem is solved.

Action	Yes	No
Step 2 a Depending on your operating system, reduce toner darkness from the Printing Preferences or Print dialog. Note: You can also change the setting on the printer control panel. Navigate to Settings > Print > Quality > Toner Darkness . b Print the document. Is the print too dark?	Go to step 3.	The problem is solved.
Step 3 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Is the print too dark?	Go to step 4.	The problem is solved.
Step 4 Check if the paper has texture or rough finishes. Are you printing on textured or rough paper?	Go to step 5.	Go to step 6.
Step 5 a Replace textured or rough paper with plain paper. b Print the document. Is the print too dark?	Go to step 6.	The problem is solved.
Step 6 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Is the print too dark?	Contact your dealer .	The problem is solved.

Ghost images

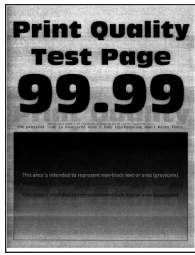


Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > Troubleshooting > Print Quality Test Pages. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
Step 1 a Load the tray with the correct paper type. b Print the document. Do ghost images appear on prints?	Go to step 2.	The problem is solved.
Step 2 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> Make sure that the setting matches the paper loaded. You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Do ghost images appear on prints?	Go to step 3.	The problem is solved.
Step 3 a Perform Color Adjust. From the control panel, navigate to: Settings > Print > Quality > Advanced Imaging > Color Adjust b Print the document. Do ghost images appear on prints?	Contact your dealer .	The problem is solved.

Gray or colored background



Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > Troubleshooting > Print Quality Test Pages. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
a Perform Color Adjust. From the control panel, navigate to: Settings > Print > Quality > Advanced Imaging > Color Adjust b Print the document. Does gray or colored background appear on prints?	Contact your dealer .	The problem is solved.

Incorrect margins



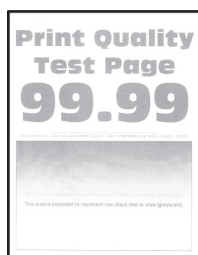
Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to


Settings > Troubleshooting > Print Quality Test Pages. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
Step 1 a Adjust the paper guides to the correct position for the paper loaded. b Print the document. Are the margins correct?	The problem is solved.	Go to step 2.

Action	Yes	No
<p>Step 2</p> <p>a Depending on your operating system, specify the paper size from the Printing Preferences or Print dialog.</p> <p>Notes:</p> <ul style="list-style-type: none"> • Make sure that the setting matches the paper loaded. • You can also change the setting from the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. <p>b Print the document.</p> <p>Are the margins correct?</p>	The problem is solved.	Contact your dealer .

Light print

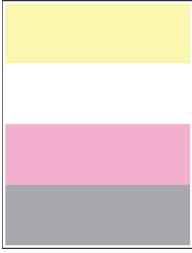


Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press  to navigate through the settings.

Action	Yes	No
<p>Step 1</p> <p>a Perform Color Adjust.</p> <p>From the control panel, navigate to:</p> <p>Settings > Print > Quality > Advanced Imaging > Color Adjust</p> <p>b Print the document.</p> <p>Is the print light?</p>	Go to step 2.	The problem is solved.
<p>Step 2</p> <p>a Depending on your operating system, increase toner darkness from the Printing Preferences or Print dialog.</p> <p>Note: You can also change the setting on the printer control panel. Navigate to Settings > Print > Quality > Toner Darkness.</p> <p>b Print the document.</p> <p>Is the print light?</p>	Go to step 3.	The problem is solved.

Action	Yes	No
Step 3 a Turn off Color Saver. From the control panel, navigate to: Settings > Print > Quality > Color Saver b Print the document. Is the print light?	Go to step 4.	The problem is solved.
Step 4 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Is the print light?	Go to step 5.	The problem is solved.
Step 5 Check if paper has texture or rough finishes. Are you printing on textured or rough paper?	Go to step 6.	Go to step 7.
Step 6 a Replace textured or rough paper with plain paper. b Print the document. Is the print light?	Go to step 7.	The problem is solved.
Step 7 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Is the print light?	Contact your dealer .	The problem is solved.


Missing colors



Contact your [dealer](#).

Mottled print and dots



Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press  to navigate through the settings.

Action	Yes	No
Step 1 Check the printer for leaked toner contamination. Is the printer free of leaked toner?	Go to step 2.	Contact your dealer .
Step 2 a From the control panel, navigate to: Settings > Paper > Tray Configuration > Paper Size/Type b Check if the paper size and paper type settings match the paper loaded. Note: Make sure that paper does not have texture or rough finishes. Do the settings match?	Go to step 4.	Go to step 3.
Step 3 a Depending on your operating system, specify the paper size and paper type from the Printing Preferences or Print dialog. Note: Make sure that the settings match the paper loaded. b Print the document. Is the print mottled?	Go to step 4.	The problem is solved.

Action	Yes	No
Step 4 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Is the print mottled?	Contact your dealer .	The problem is solved.

Print crooked or skewed



Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
Step 1 a Adjust the paper guides in the tray to the correct position for the paper loaded. b Print the document. Is the print crooked or skewed?	Go to step 2.	The problem is solved.
Step 2 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Is the print crooked or skewed?	Go to step 3.	The problem is solved.
Step 3 a Check if the paper loaded is supported. Note: If paper is not supported, then load a supported paper. b Print the document. Is the print crooked or skewed?	Contact your dealer .	The problem is solved.

Solid color or black images



Contact your [dealer](#).

Text or images cut off

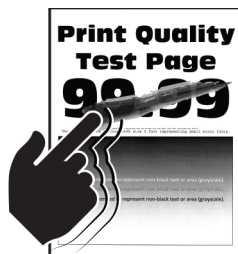


Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > Troubleshooting > Print Quality Test Pages. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
Step 1 a Adjust the paper guides in the tray to the correct position for the paper loaded. b Print the document. Are text or images cut off?	Go to step 2.	The problem is solved.
Step 2 a Depending on your operating system, specify the paper size from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> Make sure that the setting matches the paper loaded. You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Are text or images cut off?	Contact your dealer .	The problem is solved.

Toner easily rubs off

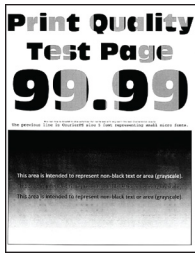


Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to

Settings > Troubleshooting > Print Quality Test Pages. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
Step 1 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Does toner easily rub off?	Go to step 2.	The problem is solved.
Step 2 a Check if the paper weight is supported. Note: If paper weight is not supported, then load a supported one. b Print the document. Does toner easily rub off?	Go to step 3.	The problem is solved.
Step 3 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you are ready to use it. b Print the document. Does toner easily rub off?	Contact your dealer .	The problem is solved.

Uneven print density




Contact your [dealer](#).

Horizontal dark lines



Notes:

- Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press  to navigate through the settings.
- If horizontal dark lines keep appearing on the prints, then see the “Repeating defects” topic.

Action	Yes	No
Step 1 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> Make sure that the setting matches the paper loaded. You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Do dark lines appear on prints?	Go to step 2.	The problem is solved.

Action	Yes	No
Step 2 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you use it. b Print the document. Do dark lines appear on prints?	Contact your dealer .	The problem is solved.

Vertical dark lines




Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press **OK** to navigate through the settings.

Action	Yes	No
Step 1 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> Make sure that the setting matches the paper loaded. You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Do vertical dark lines appear on prints?	Go to step 2.	The problem is solved.
Step 2 a Load paper from a fresh package. Note: Paper absorbs moisture due to high humidity. Store paper in its original wrapper until you use it. b Print the document. Do vertical dark lines appear on prints?	Contact your dealer .	The problem is solved.

Horizontal white lines




Notes:

- Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press  to navigate through the settings.
- If horizontal white lines keep appearing on your prints, then see the “Repeating defects” topic.

Action	Yes	No
<p>a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog.</p> <p>Notes:</p> <ul style="list-style-type: none"> Make sure that the setting matches the paper loaded. You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. <p>b Print the document.</p> <p>Do horizontal white lines appear on prints?</p>	Contact your dealer .	The problem is solved.

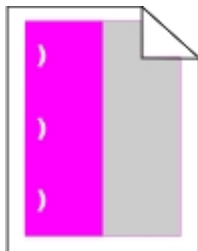
Vertical white lines



Note: Before solving the problem, print the Print Quality Test Pages. From the control panel, navigate to **Settings > Troubleshooting > Print Quality Test Pages**. For non-touch-screen printer models, press  to navigate through the settings.

Action	Yes	No
Step 1 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. b Print the document. Do vertical white lines appear on prints?	Go to step 2.	The problem is solved.
Step 2 Check if you are using the recommended paper type. a Load the paper source with the recommended paper type. b Print the document. Do vertical white lines appear on prints?	Contact your dealer .	The problem is solved.

Repeating defects




Contact your [dealer](#).

Confidential and other held documents do not print

Action	Yes	No
Step 1 a From the control panel, check if the documents appear in the Held Jobs list. Note: If the documents are not listed, then print the documents using the Print and Hold options. b Print the documents. Are the documents printed?	The problem is solved.	Go to step 2.

Action	Yes	No
Step 2 The print job may contain a formatting error or invalid data. <ul style="list-style-type: none"> • Delete the print job, and then send it again. • For PDF files, generate a new file, and then print the documents. Are the documents printed?	The problem is solved.	Go to step 3.
Step 3 If you are printing from the Internet, then the printer may be reading the multiple job titles as duplicates. <ol style="list-style-type: none"> Open the Printing Preferences dialog. From the Print and Hold tab, click Use Print and Hold, and then click Keep duplicate documents. From the Confidential Print section, enter a PIN. Print the documents. Are the documents printed?	The problem is solved.	Go to step 4.
Step 4 <ol style="list-style-type: none"> Delete some held jobs to free up printer memory. Print the documents. Are the documents printed?	The problem is solved.	Contact your dealer .

Slow printing

Action	Yes	No
Step 1 Make sure that the printer cable is securely connected to the printer and to the computer, print server, option, or other network device. Is the printer printing slow?	Go to step 2.	The problem is solved.
Step 2 <ol style="list-style-type: none"> Make sure that the printer is not in Quiet Mode. From the control panel, navigate to: Settings > Device > Maintenance > Configuration Menu > Device Operations > Quiet Mode For non-touch-screen printer models, press  to navigate through the settings. Print the document. Is the printer printing slow?	Go to step 3.	The problem is solved.

Action	Yes	No
Step 3 a Depending on your operating system, specify the print resolution from the Printing Preferences or Print dialog. b Set the resolution to 4800 CQ. c Print the document. Is the printer printing slow?	Go to step 4.	The problem is solved.
Step 4 a From the control panel, navigate to: Settings > Print > Quality > Print Resolution b Set the resolution to 4800 CQ. c Print the document. Is the printer printing slow?	Go to step 5.	The problem is solved.
Step 5 a Depending on your operating system, specify the paper type from the Printing Preferences or Print dialog. Notes: <ul style="list-style-type: none"> • Make sure that the setting matches the paper loaded. • You can also change the setting on the printer control panel. Navigate to Settings > Paper > Tray Configuration > Paper Size/Type. • Heavier paper prints more slowly. • Paper narrower than letter, A4, and legal may print more slowly. b Print the document. Is the printer printing slow?	Go to step 6.	The problem is solved.
Step 6 a Make sure that the printer settings for Media Texture and Media Weight match the paper being loaded. From the control panel, navigate to: Settings > Paper > Media Configuration > Media Types Note: Rough paper texture and heavy paper weight may print more slowly. b Print the document. Is the printer printing slow?	Go to step 7.	The problem is solved.
Step 7 Remove held jobs. Is the printer printing slow?	Go to step 8.	The problem is solved.


Action	Yes	No
Step 8 a Make sure that the printer is not overheating. Notes: <ul style="list-style-type: none"> • Allow the printer to cool down after a long print job. • Observe the recommended ambient temperature for the printer. For more information, see “Selecting a location for the printer” on page 8. b Print the document. Is the printer printing slow?	Contact your dealer .	The problem is solved.

Print jobs do not print

Action	Yes	No
Step 1 a From the document you are trying to print, open the Print dialog, and then check if you have selected the correct printer. b Print the document. Is the document printed?	The problem is solved.	Go to step 2.
Step 2 a Check if the printer is on. b Resolve any error messages that appear on the display. c Print the document. Is the document printed?	The problem is solved.	Go to step 3.
Step 3 a Check if the ports are working and if the cables are securely connected to the computer and the printer. For more information, see the setup documentation that came with the printer. b Print the document. Is the document printed?	The problem is solved.	Go to step 4.
Step 4 a Turn off the printer, wait for about 10 seconds, and then turn on the printer. b Print the document. Is the document printed?	The problem is solved.	Go to step 5.


Action	Yes	No
Step 5 a Remove, and then reinstall the print driver. b Print the document. Is the document printed?	The problem is solved.	Contact your dealer .

The printer is not responding

Action	Yes	No
Step 1 Check if the power cord is connected to the electrical outlet.  CAUTION—POTENTIAL INJURY: To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible. Is the printer responding?	The problem is solved.	Go to step 2.
Step 2 Check if the electrical outlet is turned off by a switch or breaker. Is the electrical outlet turned off by a switch or breaker?	Turn on the switch or reset the breaker.	Go to step 3.
Step 3 Check if the printer is on. Is the printer on?	Go to step 4.	Turn on the printer.
Step 4 Check if the printer is in Sleep or Hibernate mode. Is the printer in Sleep or Hibernate mode?	Press the power button to wake the printer.	Go to step 5.
Step 5 Check if the cables connecting the printer and the computer are inserted to the correct ports. Are the cables inserted to the correct ports?	Go to step 6.	Insert the cables to the correct ports.
Step 6 Install the correct print driver. Is the printer responding?	The problem is solved.	Go to step 7.

Action	Yes	No
Step 7 Turn off the printer, wait for about 10 seconds, and then turn on the printer. Is the printer responding?	The problem is solved.	Contact your dealer .

Job prints from the wrong tray or on the wrong paper

Action	Yes	No
Step 1 a Check if you are printing on the correct paper. b Print the document. Is the document printed on the correct paper?	Go to step 2.	Load the correct paper size and paper type.
Step 2 a Depending on your operating system, specify the paper size and paper type from the Printing Preferences or Print dialog. Note: You can also change the settings on the printer control panel. Navigate to: Settings > Paper > Tray Configuration > Paper Size/Type For non-touch-screen printer models, press  to navigate through the settings. b Make sure that the settings match the paper loaded. c Print the document. Is the document printed on the correct paper?	The problem is solved.	Go to step 3.
Step 3 a Check if the trays are linked. For more information, see “Linking trays” on page 21 . b Print the document. Is the document printed from the correct tray?	The problem is solved.	Contact your dealer .

Color quality problems

Adjusting toner darkness

- 1 From the control panel, navigate to:
Settings > Print > Quality > Toner Darkness

For non-touch-screen printer models, press  to navigate through the settings.

- 2 Adjust the setting.
- 3 Apply the changes.

Modifying the colors in printed output

For non-touch-screen printer models, press  to navigate through the settings.

- 1 From the control panel, navigate to:
Settings > Print > Quality > Advanced Imaging > Color Correction
- 2 From the Color Correction menu, select **Manual > Color Correction Content**.
- 3 Choose the appropriate color conversion setting.

Object type	Color conversion tables
RGB Image RGB Text RGB Graphics	<ul style="list-style-type: none"> • Vivid—Produces brighter, more saturated colors and may be applied to all incoming color formats. • sRGB Display—Produces an output that approximates the colors displayed on a computer monitor. Black toner usage is optimized for printing photographs. • Display-True Black—Produces an output that approximates the colors displayed on a computer monitor. This setting uses only black toner to create all levels of neutral gray. • sRGB Vivid—Provides an increased color saturation for the sRGB Display color correction. Black toner usage is optimized for printing business graphics. • Off
CMYK Image CMYK Text CMYK Graphics	<ul style="list-style-type: none"> • US CMYK—Applies color correction to approximate the Specifications for Web Offset Publishing (SWOP) color output. • Euro CMYK—Applies color correction to approximate Euroscale color output. • Vivid CMYK—Increases the color saturation of the US CMYK color correction setting. • Off

FAQ about color printing

What is RGB color?

RGB color is a method of describing colors by indicating the amount of red, green, or blue used to produce a certain color. Red, green, and blue light can be added in various amounts to produce a large range of colors observed in nature. Computer screens, scanners, and digital cameras use this method to display colors.

What is CMYK color?

CMYK color is a method of describing colors by indicating the amount of cyan, magenta, yellow, and black used to reproduce a particular color. Cyan, magenta, yellow, and black inks or toners can be printed in various amounts to produce a large range of colors observed in nature. Printing presses, inkjet printers, and color laser printers create colors in this manner.

How is color specified in a document to be printed?

Software programs are used to specify and modify the document color using RGB or CMYK color combinations. For more information, see the software program Help topics.

How does the printer know what color to print?

When printing a document, information describing the type and color of each object is sent to the printer and is passed through color conversion tables. Color is translated into the appropriate amounts of cyan, magenta, yellow, and black toner used to produce the color you want. The object information determines the application of color conversion tables. For example, it is possible to apply one type of color conversion table to text while applying a different color conversion table to photographic images.

What is manual color correction?

When manual color correction is enabled, the printer employs user-selected color conversion tables to process objects. Manual color correction settings are specific to the type of object being printed (text, graphics, or images). It is also specific to how the color of the object is specified in the software program (RGB or CMYK combinations). To apply a different color conversion table manually, see [“Modifying the colors in printed output” on page 128](#).

If the software program does not specify colors with RGB or CMYK combinations, then manual color correction is not useful. It is also not effective if the software program or the computer operating system controls the adjustment of colors. In most situations, setting the Color Correction to Auto generates preferred colors for the documents.

How can I match a particular color (such as a corporate logo)?

From the printer Quality menu, nine types of Color Samples sets are available. These sets are also available from the Color Samples page of the Embedded Web Server. Selecting any sample set generates multiple-page prints consisting of hundreds of colored boxes. Each box contains a CMYK or RGB combination, depending on the table selected. The observed color of each box is obtained by passing the CMYK or RGB combination labeled on the box through the selected color conversion table.



By examining Color Samples sets, you can identify the box with color closest to the color being matched. The color combination labeled on the box can then be used for modifying the color of the object in a software program. For more information, see the software program Help topics. Manual color correction may be necessary to use the selected color conversion table for the particular object.

Selecting which Color Samples set to use for a particular color-matching problem depends on:

- The Color Correction setting being used (Auto, Off, or Manual)
- The type of object being printed (text, graphics, or images)
- How the color of the object is specified in the software program (RGB or CMYK combinations)

If the software program does not specify colors with RGB or CMYK combinations, then the Color Samples pages are not useful. Additionally, some software programs adjust the RGB or CMYK combinations specified in the program through color management. In these situations, the printed color may not be an exact match of the Color Samples pages.

The print appears tinted

Action	Yes	No
Step 1 Perform Color Adjust. a From the control panel, navigate to: Settings > Print > Quality > Advanced Imaging > Color Adjust For non-touch-screen printer models, press  to navigate through the settings. b Print the document. Does the print appear tinted?	Go to step 2.	The problem is solved.
Step 2 a From the control panel, navigate to: Settings > Print > Quality > Advanced Imaging > Color Balance For non-touch-screen printer models, press  to navigate through the settings. b Adjust the settings. c Print the document. Does the print appear tinted?	Contact your dealer .	The problem is solved.

Contacting your dealer

Before contacting your dealer, make sure to have the following information:

- Printer problem
- Error message
- Printer model type and serial number

Visit the place where you purchased your printer.

Notices

Product information

Product name:

DIGITAL FULL COLOR PRINTER
MX-C407P

Machine type:

5029

Model(s):

696

Edition notice

May 2020

The following paragraph does not apply to any country where such provisions are inconsistent with local law: THIS PUBLICATION IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions; therefore, this statement may not apply to you.

This publication could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in later editions. Improvements or changes in the products or the programs described may be made at any time.


GOVERNMENT END USERS

The Software Program and any related documentation are "Commercial Items," as that term is defined in 48 C.F.R. 2.101, "Computer Software" and "Commercial Computer Software Documentation," as such terms are used in 48 C.F.R. 12.212 or 48 C.F.R. 227.7202, as applicable. Consistent with 48 C.F.R. 12.212 or 48 C.F.R. 227.7202-1 through 227.7207-4, as applicable, the Commercial Computer Software and Commercial Software Documentation are licensed to the U.S. Government end users (a) only as Commercial Items and (b) with only those rights as are granted to all other end users pursuant to the terms and conditions herein.


Supplies

Standard supplies for this product that can be replaced by the user include toner cartridges.

Be sure to use only SHARP-specified products for the toner cartridges.

 <p>GENUINE SUPPLIES</p>	<p>For best copying results, be sure to use only Sharp Genuine Supplies which are designed, engineered, and tested to maximize the life and performance of Sharp products. Look for the Genuine Supplies label on the toner package.</p>
---	--

Hot surface notice

	<p>此符號表示該表面或元件會發熱。 請當心：為避免被發熱表面或元件燙傷的危險，請先讓該表面或元件冷卻之後再觸摸。</p>
---	---

Hinweis zum GS-Zeichen

Modell	696
Gerätetyp	5029

Noise emission levels

The following measurements were made in accordance with ISO 7779 and reported in conformance with ISO 9296.

Note: Some modes may not apply to your product.

1-meter average sound pressure, dBA	
Printing	Two-sided, mono: 52 Two-sided, color: 53 One-sided, mono: 50 One-sided, color: 51
Ready	15

Waste from Electrical and Electronic Equipment (WEEE) directive



The WEEE logo signifies specific recycling programs and procedures for electronic products in countries of the European Union. We encourage the recycling of our products. If you have further questions about recycling options, contact your local sales office.

India E-Waste notice



This product complies with the India E-Waste (Management and Handling) Rules, 2011, which prohibit use of lead, mercury, hexavalent chromium, polybrominated biphenyls, or polybrominated diphenyl ethers in concentrations exceeding 0.1% by weight and 0.01% by weight for cadmium, except for the exemption set in Schedule II of the Rules.

Product disposal

Do not dispose of the printer or supplies in the same manner as normal household waste. Consult your local authorities for disposal and recycling options.

Taiwan waste dry cell batteries recycle logo notice

According to Article 15 of the Waste Disposal Act in the announcement of Taiwan EPA, the producing or the importing manufacturer is responsible for recycling, clearance, and disposal of dry cell batteries, batteries packaged with products and sold, given, and promoted with products to consumers may be labeled with the recycling mark with the remark "please recycle waste batteries" on the product package, the label, or the product manual. Enclosed please find the waste dry cell batteries recycle logo with the remark. Please give the waste dry cell batteries to a company who has the waste dry cell batteries recycle logo and provides the recycle service in order to have the appropriate process for the waste dry cell batteries.



BSMI battery notice

警告
如果更換不正確之電池型式會有爆炸的風險
請依製造商說明書處理用過之電池

Taiwan RoHS information 限用物質含有情況標示

適用於印表機、雷射印表機、多功能複合機或多功能印表機。

Applies to Printer, Laser Printer, Multifunction Machine, or Multifunction Printer.

型號（型式）：請參閱「注意事項」章節或「控管資訊」章節。

Type designation (Type): Please see the “Notices” section or the “Regulatory information” section.

單元	限用物質及其化學符號					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr ⁺⁶)	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
電路板	—	○	○	○	○	○
電源供應器	—	○	○	○	○	○
電源線	—	○	○	○	○	○
連接器	—	○	○	○	○	○
機械組件—軸、滾軸	—	○	○	○	○	○
機械組件—馬達	—	○	○	○	○	○
機械組件—其他	—	○	○	○	○	○
液晶/LED 顯示面板	—	○	○	○	○	○
備考 1. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。 備考 2. “—” 係指該項限用物質為排除項目。						

Static sensitivity notice



This symbol identifies static-sensitive parts. Do not touch the areas near these symbols without first touching a metal surface in an area away from the symbol.

To prevent damage from electrostatic discharge when performing maintenance tasks such as clearing paper jams or replacing supplies, touch any exposed metal frame of the printer before accessing or touching interior areas of the printer even if the symbol is not present.

ENERGY STAR



Products that have earned the ENERGY STAR® are designed to protect the environment through superior energy efficiency.

The products that meet the ENERGY STAR® guidelines carry the ENERGY STAR® logo.

The products without the logo may not meet the ENERGY STAR® guidelines.

Temperature information

Operating temperature and relative humidity	10 to 32.2°C (50 to 90°F) and 15 to 80% RH
Printer / cartridge / imaging unit long-term storage ¹	15.3 to 32.2°C (60 to 90°F) and 8 to 80% RH Maximum wet bulb temperature: 22.8°C (73°F) Non-condensing environment
Printer / cartridge / imaging unit short-term shipping	-40 to 43.3°C (-40 to 110°F)
¹ Supplies shelf life is approximately 2 years. This is based on storage in a standard office environment at 22°C (72°F) and 45% humidity.	
² Wet-bulb temperature is determined by the air temperature and the relative humidity.	

Información de la energía de México

Consumo de energía en operación:

570 Wh

Consumo de energía en modo de espera:

0.2 Wh

Cantidad de producto por unidad de energía consumida:

4.21 Wh

Laser notice

The printer is certified in the U.S. to conform to the requirements of DHHS 21 CFR, Chapter I, Subchapter J for Class I (1) laser products, and elsewhere is certified as a Class I laser product conforming to the requirements of IEC 60825-1: 2014.

Class I laser products are not considered to be hazardous. The printer contains internally a Class IIIb (3b) AlGaInP laser that is nominally 15 milliwatts operating in the wavelength region of 650–670 nanometers and enclosed in a non-serviceable printhead assembly. The laser system and printer are designed so there is never any human access to laser radiation above a Class I level during normal operation, user maintenance, or prescribed service conditions.

Power consumption

Product power consumption

The following table documents the power consumption characteristics of the product.

Note: Some modes may not apply to your product.

Mode	Description	Power consumption (Watts)
Printing	The product is generating hard-copy output from electronic inputs.	One-sided: 570 Two-sided: 380
Copy	The product is generating hard-copy output from hard-copy original documents.	N/A
Scan	The product is scanning hard-copy documents.	N/A
Ready	The product is waiting for a print job.	Higher power usage: 37 Lower power usage: 22.5
Sleep Mode	The product is in a high-level energy-saving mode.	1.42
Hibernate	The product is in a low-level energy-saving mode.	0.2
Off	The product is plugged into an electrical outlet, but the power switch is turned off.	0.2

The power consumption levels listed in the previous table represent time-averaged measurements. Instantaneous power draws may be substantially higher than the average.

Sleep Mode

This product is designed with an energy-saving mode called *Sleep Mode*. The Sleep Mode saves energy by lowering power consumption during extended periods of inactivity. The Sleep Mode is automatically engaged after this product is not used for a specified period of time, called the *Sleep Mode Timeout*.

Factory default Sleep Mode Timeout for this product (in minutes):	15
---	----

By using the configuration menus, the Sleep Mode Timeout can be modified between 1 minute and 120 minutes. If the print speed is less than or equal to 30 pages per minute, then you can set the timeout only up to 60 minutes. Setting the Sleep Mode Timeout to a low value reduces energy consumption, but may increase the

response time of the product. Setting the Sleep Mode Timeout to a high value maintains a fast response, but uses more energy.

Hibernate Mode

This product is designed with an ultra-low power operating mode called *Hibernate mode*. When operating in Hibernate Mode, all other systems and devices are powered down safely.

The Hibernate mode can be entered in any of the following methods:

- Using the Hibernate Timeout
- Using the Schedule Power modes

Factory default Hibernate Timeout for this product in all countries or regions	3 days
--	--------

The amount of time the printer waits after a job is printed before it enters Hibernate mode can be modified between one hour and one month.

Off mode

If this product has an off mode which still consumes a small amount of power, then to completely stop product power consumption, disconnect the power supply cord from the electrical outlet.

Total energy usage

It is sometimes helpful to estimate the total product energy usage. Since power consumption claims are provided in power units of Watts, the power consumption should be multiplied by the time the product spends in each mode in order to calculate energy usage. The total product energy usage is the sum of each mode's energy usage.

Environmental information

Please read this part carefully. It will help you to reduce your impact on the environment and help you to reduce your costs at the same time.

Saving paper

- 1 The automated duplex printing function is for printing both sides of paper automatically without turning over the paper manually. If the machine is equipped with the automated duplex printing function, set up your print settings on your computer to automatically print double-sided. Please use the automatic duplex printing function of this machine wherever possible.
- 2 By printing on recycled paper and thin 64 g/m² paper that meet the standard EN12281:2002 and similar quality standards, you can reduce the impact on the environment.

Saving energy

The ENERGY STAR® program is a voluntary scheme to promote the development and purchase of energy efficient models, which help to minimize environmental impact. Products which meet the stringent requirements of the ENERGY STAR program for both environmental benefits and the amount of energy consumption may carry the ENERGY STAR logo in case they have been registered with an ENERGY STAR program.

Regulatory notices for wireless products

This section contains regulatory information that applies only to wireless models.

If in doubt as to whether your model is a wireless model, go to our website.

Modular component notice

Wireless models contain one of the following modular components:

Regulatory Type/Model LEX-M07-001; FCC ID:IYLLLEXM07001; IC:2376A-LEXM07001

To determine which modular components are installed in your particular product, refer to the labeling on your actual product.

Exposure to radio frequency radiation

The radiated output power of this device is far below the radio frequency exposure limits of the FCC and other regulatory agencies. A minimum separation of 20 cm (8 inches) must be maintained between the antenna and any persons for this device to satisfy the RF exposure requirements of the FCC and other regulatory agencies.

Industry Canada (Canada)

This device complies with Industry Canada license-exempt RSS standards. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Industrie Canada (Canada)

Cet appareil est conforme aux normes RSS exemptes de licence d'Industrie Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer d'interférences et (2) il doit accepter toutes les interférences, y compris les celles qui peuvent entraîner un fonctionnement indésirable.

European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directive 2014/53/EU on the approximation and harmonization of the laws of the Member States relating to radio equipment.

A declaration of conformity to the requirements of the Directives is available upon request from Lexmark International Technology Hungária Kft., 8 Lechner Ödön fasor, Millennium Tower III, 1095 Budapest HUNGARY.

Compliance is indicated by the CE marking:



EU statement of radio transmitter operational frequency bands and maximum RF power

This radio product transmits in the 2.4GHz (2.412–2.472GHz) band in the EU. The maximum transmitter EIRP power output, including antenna gain, is $\leq 20\text{dBm}$.

Taiwan NCC RF notice statements

NCC 型式認證設備注意事項

台灣低功率射頻電機設備之使用注意事項

依據低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

在 5.25 ~ 5.35 兆赫頻帶內操作之無線資訊傳輸設備，限於室內使用。

使用此產品時應避免影響附近雷達系統之操作。

高增益指向性天線只得應用於固定式點對點系統。

Information for China RoHS program

Part name	Toxic and hazardous substances or elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr VI)	Polybrominated biphenyl (PBB)	Polybrominated diphenylether (PBDE)
Circuit boards	X	O	O	O	O	O
Power supply	X	O	O	O	O	O
Power cords	X	O	O	O	O	O
Connectors	X	O	O	O	O	O
Mechanical assemblies—shafts, rollers	X	O	O	O	O	O
Mechanical assemblies—motors	X	O	O	O	O	O
Mechanical assemblies—other	X	O	O	O	O	O
Scanner assembly, for multifunction device only	X	O	O	O	O	O

LCD/LED display	X	O	O	O	O	O
-----------------	---	---	---	---	---	---

This table is based on SJ/T 11364 regulations.

O: Indicates that the content of the toxic and hazardous substance in all the homogenous materials of the part is below the concentration limit requirement as described in GB/T 26572.

X: Indicates that the content of the toxic and hazardous substance in at least one homogenous material of the part exceeds the concentration limit requirement as described in GB/T 26572.

This product is compliant with the China RoHS Directive concerning the restriction of use of certain hazardous substances.

The Environmentally Friendly Use Period (EFUP) for all enclosed products and their components are per the symbol shown here, unless otherwise marked. Certain components may have a different EFUP and so are marked to reflect such. The Environmentally Friendly Use Period is valid only when the product is operated under the conditions defined in the product manual.

Model-specific information

The following information applies only to the 5029-636 and 5029-696 printer models.

Federal Communications Commission (FCC) compliance information statement

This product has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class A limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

Note: To assure compliance with FCC regulations on electromagnetic interference for a Class A computing device, use a properly shielded and grounded cable such as Lexmark part number 1021231 for parallel attach or 1021294 for USB attach. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

Any questions regarding this compliance information statement should be directed to:

Director of Lexmark Technology & Services
Lexmark International, Inc.
740 West New Circle Road
Lexington, KY 40550
Telephone: (859) 232-2000
E-mail: regulatory@lexmark.com

BSMI EMC notice

Warning to user:

This is a Class A ITE. In a residential area, this product may cause radio interference, in which case the user may be required to take adequate measures.

Industry Canada compliance statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Standard ICES-003.

Avis de conformité aux normes de l'industrie du Canada

Cet appareil numérique de classe A est conforme aux exigences de la norme canadienne relative aux équipements pouvant causer des interférences NMB-003.

CCC EMC notice

警告
此为A级产品。在生活环境中, 该产品可能会造成无线电干扰。在这种情况下, 可能需要用户对干扰采取切实可行的措施。

Japanese VCCI notice

製品にこのラベルが表示されている場合、
次の要件を満たしています。

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用する
と電波妨害を引き起こすことがあります。この場合には使用者が適切な対策
を講ずるよう要求されることがあります。 VCCI-A

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用する
と電波妨害を引き起こすことがあります。この場合には使用者が適切な
対策を講ずるよう要求されることがあります。 VCCI-A

Korean KC statement

제품에 이 기호가 있는 경우 다음 문구가 적용됩니다.

A급 기기 (업무용 정보통신기기)



이 기기는 업무용으로 전자파적합등록을 한 기기이오니
판매자 또는 사용자는 이 점을 주의하시기 바라며,
만약 잘못 판매 또는 구입하였을 때에는 가정용으로
교환하시기 바랍니다.

Notice to users of Class A products in Brazil

Este produto não é apropriado para uso em ambientes domésticos, pois poderá causar interferências eletromagnéticas que obrigam o usuário a tomar medidas necessárias para minimizar estas interferências.

European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 2014/30/EU, 2014/35/EU, and 2011/65/EU on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility, safety of electrical equipment designed for use within certain voltage limits, and on the restrictions of use of certain hazardous substances in electrical and electronic equipment.

A declaration of conformity to the requirements of the Directives is available upon request from Lexmark International Technology Hungária Kft., 8 Lechner Ödön fasor, Millennium Tower III, 1095 Budapest HUNGARY.

This product satisfies the Class A limits of EN 55022 and EN55032 and safety requirements of EN 60950-1 or EN 62368-1.

Radio interference notice

Warning

This is a product that complies with the emission requirements of EN55022 and EN55032 Class A limits and immunity requirements of EN55024. This product is not intended to be used in residential/domestic environments.

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Index

A

- adding contacts 15
- adding groups 15
- adjusting the brightness
 - display 91
- adjusting toner darkness 128
- AirPrint
 - using 28
- Android device
 - printing from 28
- attaching cables 10
- avoiding paper jams 92

B

- bookmarks
 - creating 14
 - creating folders for 15

C

- cannot open Embedded Web Server 101
- card stock
 - loading 19
- checking the printer connectivity 103
- checking the status of parts and supplies 83
- cleaning
 - exterior of the printer 82
 - interior of the printer 82
- cleaning the printer 82
- clearances around the printer 8
- clearing jam
 - below the fuser 94
 - in the duplex unit 94
 - in the fuser 94
 - in the multipurpose feeder 98
 - in trays 94
- clearing jams
 - in the standard bin 98
- collated printing does not work 105
- Color Correction
 - manual 128
- Color Correction Content 128
- confidential print jobs 31
 - printing 31

- configuring supply notifications 83
- configuring the SMTP server 101
- configuring Universal paper 17
- connecting the mobile device to the printer wireless network 82
- connecting the printer to a wireless network 81
- connecting to a wireless network using PIN method 81
- connecting to a wireless network using Push Button method 81
- conserving supplies 91
- contacting your dealer 130
- contacts
 - adding 15
 - deleting 16
 - editing 16
- creating bookmarks 14
- creating folders for bookmarks 15
- crooked print 116

D

- deactivating the Wi-Fi network 82
- dealer
 - contacting 130
- Defective flash detected 103
- deleting contacts 16
- deleting groups 16
- directory list
 - printing 32
- display brightness
 - adjusting 91
- documents, printing from a computer 28

E

- editing contacts 16
- editing groups 16
- emission notices 132, 138, 141, 142
- enabling the USB port 103
- enabling Wi-Fi Direct 82
- encrypting the printer hard disk 79

- envelopes
 - loading 19, 21
- environmental setting
 - Hibernate mode 91
 - sleep mode 91
- erasing memory
 - from the printer hard disk 78
- erasing non-volatile memory 78
- erasing printer hard disk memory 78
- erasing printer memory 78, 79
- erasing volatile memory 78
- Ethernet port 10
- e-mail server
 - setting up 101

F

- factory default settings
 - restoring 79
- FAQ about color printing 129
- FCC notices 138
- flash drive
 - printing from 29
- font sample list
 - printing 32
- fuser maintenance kit
 - ordering 83

G

- Google Cloud Print
 - using 28
- groups
 - adding 15
 - deleting 16
 - editing 16

H

- held jobs 31
 - printing 31
- Hibernate mode
 - configuring 91
- home screen
 - customizing 14
 - showing icons 14
 - using 13
- horizontal dark lines 119
- horizontal white lines 121

humidity around the printer 135

I

icons on the home screen
 showing 14
imaging kit
 ordering 83
indicator light
 understanding the status 11
installing the printer software 10

J

jams
 avoiding 92
 locating jam areas 93
 locations 93
jams, clearing
 in the manual feeder 99

L

letterhead
 loading 19, 21
linking trays 21
loading the manual feeder 21
loading the multipurpose
 feeder 19
loading trays 17
locating the security slot 78

M

manual color correction
 applying 128
manual feeder
 loading 21
menu
 802.1x 63
 About this Printer 43
 Accessibility 38
 Confidential Print Setup 73
 Configuration Menu 39
 Device 76
 Disk Encryption 74
 Eco-Mode 35
 Erase Temporary Data Files 74
 Ethernet 59
 Flash Drive Print 54
 Google Cloud Print 66
 Help 76
 HTML 51
 HTTP/FTP Settings 64
 Image 51

IPSec 62
Job Accounting 47
Layout 43
Local Accounts 69
Login Restrictions 73
LPD Configuration 64
Manage Permissions 68
Media Types 53
Menu Settings Page 75
Miscellaneous 75
Network 76
Network Overview 55
Notifications 35
Out of Service Erase 42
PCL 49
PDF 48
PostScript 49
Power Management 37
Preferences 34
Print 76
Quality 45
Remote Operator Panel 35
Restore Factory Defaults 39
Restrict external network
 access 66
Schedule USB Devices 70
Security Audit Log 70
Setup 44
SNMP 61
Solutions LDAP Settings 75
TCP/IP 60
ThinPrint 65
Tray Configuration 52
Troubleshooting 77
Universal Setup 53
USB 65
Visible Home Screen Icons 42
Wireless 56
Wi-Fi Direct 67
XPS 48
Menu Settings Page
 printing 77
mobile device
 printing from 28, 29
moving the printer 90
multipurpose feeder
 loading 19

N

noise emission levels 132
Non-Printer Manufacturer
 supply 104

non-volatile memory 79
Not enough free space in flash
 memory for resources 103
notices 132, 133, 136, 137, 138,
 140, 141, 142

O

ordering
 fuser maintenance kit 83
ordering a black and color
 imaging kit 83
ordering a black imaging kit 83
ordering a waste toner bottle 83
ordering supplies
 imaging kit 83
 toner cartridge 83
 waste toner bottle 83

P

paper jam in door A 94
paper jam in the multipurpose
 feeder 98
paper jam in the standard bin 98
paper jam in trays 94
paper jam, clearing
 in the standard bin 98
paper jams
 avoiding 92
paper jams, clearing
 in the manual feeder 99
personal identification number
 method 81
power button light
 understanding the status 11
power cord socket 10
print jobs not printed 125
Print Quality Test Pages 77
print quality troubleshooting
 blank pages 109
 crooked print 116
 dark print 109
 ghost images on prints 111
 gray or colored background 112
 horizontal dark lines 119
 horizontal white lines 121
 light print 113
 missing colors 115
 mottled print and dots 115
 paper curl 106
 print appears tinted 130
 repeating print defects 122

- skewed print 116
- solid color or black images 117
- text or images cut off 117
- toner easily rubs off 118
- uneven print density 119
- vertical dark lines 120
- vertical white lines 121
- white pages 109
- print troubleshooting
 - collated printing does not work 105
 - confidential and other held documents do not print 122
 - envelope seals when printing 105
 - incorrect margins 112
 - jammed pages are not reprinted 108
 - job prints from the wrong tray 127
 - job prints on the wrong paper 127
 - paper frequently jams 107
 - print jobs do not print 125
 - slow printing 123
 - tray linking does not work 107
 - unable to read flash drive 102
- printer
 - shipping 90
- printer configurations 9
- printer connectivity
 - checking 103
- printer hard disk
 - encrypting 79
- printer hard disk memory 79
 - erasing 78
- printer is not responding 126
- printer location
 - selecting 8
- printer menus 33
- printer messages
 - Defective flash detected 103
 - Non-Printer Manufacturer supply 104
 - Not enough free space in flash memory for resources 103
 - Replace cartridge, printer region mismatch 104
 - Unformatted flash detected 104
- printer ports 10
- printer settings
 - restoring factory default 79

- printer software
 - installing 10
- printer status 11
- printer wireless network
 - connecting the mobile device to 82
- printing
 - directory list 32
 - font sample list 32
 - from a computer 28
 - from a flash drive 29
 - from a mobile device 28, 29
 - from an Android device 28
 - Menu Settings Page 77
 - using Google Cloud Print 28
 - using Wi-Fi Direct 29
- printing confidential and other held jobs 31
- printing from a computer 28
- printing from a flash drive 29
- Push Button method 81

R

- removing paper jam
 - below the fuser 94
 - in the duplex unit 94
 - in the fuser 94
 - in the multipurpose feeder 98
 - in trays 94
- repeat print jobs 31
 - printing 31
- repeating print defects 122
- Replace cartridge, printer region mismatch 104
- replacing supplies
 - toner cartridge 84
 - waste toner bottle 86
- reserve print jobs
 - printing 31
- restoring factory default settings 79

S

- safety information 5, 6, 7, 133
- securing printer memory 79
- security slot
 - locating 78
- selecting a location for the printer 8
- setting the paper size 17
- setting the paper type 17

- setting up e-mail 101
- shipping the printer 90
- showing icons on the home screen 14
- skewed print 116
- sleep mode
 - configuring 91
- slow printing 123
- SMTP server
 - configuring 101
- solid color or black images 117
- statement of volatility 79
- status of parts
 - checking 83
- status of supplies
 - checking 83
- storing print jobs 31
- supplies
 - conserving 91
- supply notifications
 - configuring 83
- supported file types 30
- supported flash drives 30
- supported paper sizes 23
- supported paper types 25
- supported paper weights 26

T

- temperature around the printer 8, 135
- text or images cut off 117
- toner cartridge
 - ordering 83
 - replacing 84
- toner darkness
 - adjusting 128
- toner easily rubs off 118
- tray linking does not work 107
- trays
 - loading 17
- troubleshooting
 - cannot open Embedded Web Server 101
 - FAQ about color printing 129
 - printer is not responding 126
- troubleshooting, print
 - collated printing does not work 105
 - confidential and other held documents do not print 122
 - envelope seals when printing 105

- incorrect margins 112
- jammed pages are not reprinted 108
- job prints from the wrong tray 127
- job prints on the wrong paper 127
- paper frequently jams 107
- print jobs do not print 125
- slow printing 123
- troubleshooting, print quality
 - blank pages 109
 - crooked print 116
 - dark print 109
 - ghost images on prints 111
 - gray or colored background 112
 - horizontal dark lines 119
 - horizontal white lines 121
 - light print 113
 - missing colors 115
 - mottled print and dots 115
 - paper curl 106
 - print appears tinted 130
 - repeating print defects 122
 - skewed print 116
 - solid color or black images 117
 - uneven print density 119
 - vertical dark lines 120
 - vertical white lines 121
 - white pages 109

U

- unable to read flash drive
 - troubleshooting, print 102
- uneven print density 119
- Unformatted flash detected 104
- Universal paper
 - configuring 17
- unlinking trays 21
- USB port 10
 - enabling 103
- using the control panel
 - touch-screen display 11
- using the home screen 13

V

- verify print jobs 31
 - printing 31
- volatile memory 79

W

- waste toner bottle
 - replacing 86
- wireless network
 - connecting the printer to 81
 - Wi-Fi Protected Setup 81
- wireless networking 81
- Wi-Fi Direct
 - enabling 82
 - printing from a mobile device 29
- Wi-Fi network
 - deactivating 82
- Wi-Fi Protected Setup
 - wireless network 81