Synappx Go v3.5 Installation Using Microsoft Intune (Endpoint Manager)

If you plan to install and configure Synappx Go collaboration features on multiple in-room display PCs and distribute Synappx Go Windows clients to users, Microsoft Intune (Endpoint Manager) makes it easier for an IT Administrator to deploy Synappx software across a fleet of Windows devices in an organization.

Intune provides a central cloud service dashboard where you can configure Synappx-required software applications and push them to managed devices more efficiently. It also supports managed Windows PCs that are not on-premise. Users who work from home can also enroll their company-issued PCs/laptops and have their devices be managed remotely through the public Internet without requiring a VPN connection.

For Synappx Go, Microsoft Intune can be used to configure and install:

- For In-Room Display PCs:
 - Synappx Go Common Installer with Configuration File
 - Includes Synappx Go Display Agent and Pen Software
 - Synappx Go Windows client application (for workspace mode)
- For User PCs:
 - Synappx Go Windows client application (for laptop mode)

System Requirements

- Synappx Go system license purchase and activation.
 - Synappx Go Admin Portal log in and initial set-up (see Synappx Admin Guide for details)
- Admin privilege to operate Microsoft Intune
- Microsoft Intune Plan 1 or higher (For license details, please see <u>Licenses available for</u> <u>Microsoft Intune | Microsoft Learn</u>)
- Windows 10 (1607 or later) or Windows 11 (21H2 or later)

Prerequisites

The following steps should be completed before preparing/adding Synappx Go Common Installer and Synappx Go Windows client software for Intune deployment. If you are already using Intune, most of these may already be done.

- 1. Assign Intune Licenses to Users
 - *a.* If users who will receive Synappx Meeting already have Intune licenses, skip this step.
 - Note: If using Microsoft 365 E3/E5/F1/F3, Intune licenses are included in the plan. Intune access just needs to be enabled for users. If using a

lower plan (e.g. Office 365 E1), add an Intune Plan 1 for each user <u>Microsoft Intune Plans and Pricing</u>.

b. If not, you can assign the license via the <u>Microsoft Admin Center</u>. Please refer to <u>Microsoft document</u> for details on how to assign the Intune license.

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A Users	^		
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Resources	~	Adele Vance : AdeleV@4sAbth.ormicrosoft.com	Microsoft Insider Risk Management
Marketplace		Alex Wilber 🔍 : AlexW@4#8ththammicrosoft.com	Microsoft Intune Plan 1
Billing	~	App Manager app.manager@4elbth.ormicrosoft.com	Microsoft 365 E5 Developer (without Windows and Audio Conferencing)
Q Support	~	Diego Siciliani : DiegoS@448th.onmcrosoft.com	Microsoft ML-Based Classification Microsoft 365 E5 Developer (without Windows and Audio Conferencing)
Settings	~	Grady Archie : Grady 40-4x4bth ormicrosoft.com	Microsoft MyAnalytics (Full) Microsoft 365 E5 Developer (without Windows and Audio Conferencing)
➢ setup ✓ Reports	~	Graph Room : graph-room@4sibth.ormicrosoft.com	Microsoft Planner Microsoft 365 FS Developer (without Windows and Audio Conferencing)
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Security		Joni Sherman Jani5@448th.onmicrosoft.com	Microsoft StaffHub
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Endpoint Manager		kazuki sato : Lee.Wang@4+4bth.onmicrosoft.com	Microsoft 365 E5 Developer (without Windows and Audio Conferencing)
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16 Teams		Lidia Holloway Edua Holloway	This app is assigned at the organization level. It can't be assigned per user.
E All admin centers		Lynne Robbins LynneR@4elbthonmicrosoft.com	Microsoft 365 E5 Developer (without Windows and Audio Conferencing)
··· Show pinned		Megan Bowen Megan@@4x4bth.cnmicrosoft.com	Save changes

- 2. Connect Target Synappx In-Room and User Devices to Azure AD Domain
 - a. If your target devices and users are already joined to Azure AD, skip this step.
 - b. If not, please refer to Microsoft documentation for how to connect your device: Join a Computer to a Domain | Microsoft Learn.
- 3. Enroll Target Devices with Intune
 - a. If you already enrolled your target devices and users with Intune, skip this step.
 - b. If not, you can set up automatic enrollment to Intune or enroll the devices manually. For automatic enrollment, see <u>Set up automatic enrollment for</u> <u>Windows 10/11 devices</u>. This allows Intune to enroll the device when an AAD user logs in to the device.
 - c. For manual enrollment, see Enroll a device.
 - See Appendix for steps to enroll devices or users for Intune.
 - d. Once the devices or user PCs are enrolled, they are listed in **Microsoft Intune admin center->Devices** page.

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	Home > Devices								
A Home	Devices All device	s							×
E Al services	Q Search at								
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S Endpoint security	Maska	,P Search	0 7	udd filter					
Reports	by platform	Device name 1	Managed by	Ownership	Compliance	os	OS version	Primary us	Last check in
Lusers	Windows	DESKTOP-SR2NELL	Indune	Personal	🛛 Compliant	Windows	10.0.19044.2486	kazuki.sat	04/27/2023 4:
A Groups	KOS/PadOS	WINDEV2301EVAL	Intune	Corporate	O Compliant	Windows	10.0.22621.1555	kazuki.sat	04/19/2023 2:
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	Chrome OS (preview)								
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	Device enrollment								
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	Windows Mill								
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	Update rings for Windows 10 and later								
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	Update policies for IOS/IPadOS								
	Update policies for macOS								
	Enrolment device limit restrictions								
	🐁 Enrolment device platform								

- 4. (Recommended) Create Groups for Synappx Go Software (In-Room PCs and/or Users)
 - a. You can create groups to manage which devices will install Synappx Apps. If you don't want to install the Synappx app to ALL devices or ALL users registered in Intune, creating groups is required. To create a device group, your devices must be listed in **Microsoft Intune admin center->Devices** page.
 - See Appendix for steps to create groups via Azure AD admin pages.
 - b. When or after you create the group, you can add a device based on a name registered in Intune. You can find the device name and its ID in the Intune
 Devices-> platform (e.g. Windows) -> Device name -> Properties page. Make a note of that information.

Microsoft Intune admin center				67 I) ©	@ &	s138277@4x4bth.onmic
«	Home > Devices Windows > Window	s Windows devices > DESKTOP-5R2NE	u				
A Home	🛃 DESKTOP-5R2NELL	Hardware					×
E All services	₽ Search «						×
Devices	0 Overview	System					
Apps		Name Management name	DESKTOP-SR2NELL kathiki sato Windows 12/8/2022 1/34 AM				
Endpoint security	Manage	Intune Device ID	41/61cde-2a18-4fc9-b9e3-7a1/00521237				
Peports	Properties	Azure AD Device ID	41f51cde-2a18-4fc9-b9e3-7a1f00521237				
& Users	Monitor	Serial number	VN/ware-56 4d 2f ac 7d 80 f5 e7-f9 b2 98 8a 89 1a 34 90				
A Groups	🛃 Hardware						
Tenant administration	Discovered apps	Operating system	Windows				
X Traubleshosting + support	Device compliance	Operating system Operating system version	Windows 10.0.10044.2486				
	B Device configuration	Operating system language	en-US				
	🛃 App configuration	Operating system edition	Pro				
	Recovery keys	Operating system SKU	Windows 10/11 Professional (48)				
	User experience	Storage					
	A Group membership	Total storage space	59.68 GB				
	A Managed Apps	Total physical memory	459 GB				
	Filter evaluation	System enclosure					
	Enrolment	IME					
		MEID					
		Manufacturer	VNware, inc.				
		Model Processor Architecture	vNeware7,1				
		Phone number					
		TPM Version					
		TPM manufacturer ID					
		System management BIOS version	VMW71.00V.18452719.864.2108091906				
		Network details					
		Subscriber carrier					
		Cellular technology					
		WI-FI MAC					
		Ethernet MAC	000C291A3490				
		Wi-Fi IPv4 address					
		Wi-Fi subnet ID					
		Wired IPv4 address	192.168.145.131				

Installing Synappx Go Common Installer (With Config Included)

1. Log into Synappx Admin Portal and navigate to the **Agents & Devices** menu, then **Downloads** page.

- 2. Select the **Synappx Go Common Installer with Configuration** and download to your PC. This installer version includes a configuration file for your specific account. Unzip the downloaded file.
- 3. Perform Intune Format Repackaging of the Synappx Common Installer
 - a. Microsoft Intune supports deployment of different software package types. The package type that is most appropriate for Synappx Common Installer is Windows app (Win32).
 - b. To deploy using this package type, the Synappx installer executable must first be re-packaged to Microsoft Intune's proprietary intunewin format. The process requires using a utility from Microsoft: <u>https://github.com/microsoft/Microsoft-Win32-Content-Prep-Tool</u>
 - c. The IntuneWinAppUtil.exe utility can be downloaded from the github site and placed in a local folder. It can be invoked from the PC command prompt. Type IntuneWinAppUtil.exe. It will prompt you to enter the source and destination path, as well as the Synappx executable name (Setup.exe) to run. See the example of the prompts and outputs when the utility is executed. Example: when asked if you want to specify catalog folder, select N.



- d. The entire re-packaging process takes about 30 seconds. The new file will be named Setup.intunewin.
- Begin the Synappx app packaging and upload process. Inside <u>Microsoft Intune</u> (Endpoint Manager) dashboard, under **Apps** -> Windows apps, select **Add** to create a

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Microsoft Intune admin cente	er		Ŗ	Ω	٢	0	ନ୍
«	Home > Apps Windows >						
A Home	Windows Windows	apps					
Z Dashboard							
E All services		🕂 Add 🖒 Refresh 🍸 Filter 🞍 Export	≡≡ Co	lumns			
Devices	Windows apps	Filters applied: Platform, App type					
Apps		Search by name or publisher					

5. Select Windows app (Win32) option from the dropdown list.

Select app type	×
App type	
Select app type	\sim
Store app	
Microsoft Store app (new)	
Microsoft Store app (legacy)	
Microsoft 365 Apps	
Windows 10 and later	
Microsoft Edge, version 77 and later	
Windows 10 and later	
Web Application	
Windows web link	
Other	
Web link	
Line-of-business app	
Windows app (Win32)	

6. Click **Select** button to proceed.

Select app type ×
App type
Windows app (Win32)
Windows app (Win32)
Add a custom or in-house Win32-based app. Upload the app's installation file in .intunewin format.
Learn more about Win32-based apps
Validate your applications using Test Base for Microsoft 365
Test Base is a cloud validation service that allows you to easily onboard your applications through the Azure portal. You can quickly view deep insights including test results, performance metrics, and crash/hang signals. Through a Microsoft managed environment, you can gain access to world-class intelligence about the performance and reliability of your applications.
Select Cancel

7. Click **Select app package file** followed by **Select a file** to open file chooser.

Home > Apps Windows > Windows Windows apps >	App package file	×
Add App		
Windows app (Win32)	App package file * ① Select a file	B
App information Program Requirements Select file *	Name: Platform: Size: MAM Enabled:	
	OK	

8. Select the file to upload the Synappx file (Setup.intunewin) and select **OK**.

App package file	×
App package file * ① "Setup.intunewin"	B
Name: Setup.exe Platform: Windows Size: 165.98 MiB MAM Enabled: No	
ок	

9. Fill in the relevant basic properties for the package. Only the "*" fields are mandatory. Others are optional. When done, select **Next**.

Home > Apps Windows > Windows	Windows apps >
Add App Windows app (Win32)	
App information Program	(3) Requirements (4) Detection rules (5) Dependencies (6) Superso
Select file * 🕕	Setup.intunewin
Name * ①	Synappx Common Installer
Description *	Setup.exe
	Edit Description
Publisher * 🕕	Sharp Electronics
App Version ①	1.0
Category ①	2 selected V
Show this as a featured app in the Company Portal $\ \bigcirc$	Yes No
Information URL ①	Enter a valid url
Privacy URL ①	Enter a valid url
Previous	

10. Type in the Program properties for the package: For Install command:



For Uninstall command:

Setup.exe -u "SYNAPPXGO,PENSOFT".
Install behavior should be System.
Other fields are optional. Select Next to proceed.

ndows app (Win32)		
App information 2 Progr a	(3) Requirements (4) Detection rules (5) Dependencies	6 Su
pecify the commands to install and ur	ninstall this app:	
nstall command * 🛈	Setup.exe -i "SYNAPPXGO,PENSOFT"	
Ininstall command * ①	Setup.exe -u "SYNAPPXGO,PENSOFT"	
nstall behavior ①	System User	
nstall behavior ① Device restart behavior ①	System User App install may force a device restart	
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nstall behavior ① Device restart behavior ① pecify return codes to indicate post-in Return code 0	System User App install may force a device restart asstallation behavior: Code type Success	~ [
nstall behavior ① Pevice restart behavior ① pecify return codes to indicate post-in Return code 0 1707	System User App install may force a device restart stallation behavior: Code type Success Success	
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nstall behavior O Device restart behavior O pecify return codes to indicate post-in Return code 0 1707 3010 1641	System User App install may force a device restart installation behavior: Code type Success Success Soft reboot Hard reboot	

11. Fill in hardware requirements for the package. For Operating system architecture, select the appropriate versions. For Minimum operating system, enter **Windows 10 1607**. Enter values in the example below for other hardware requirements. Select **Next**.

Home > Apps Windows > Windows	Vindows apps >	
Add App Windows app (Win32)		
App information Program	3 Requirements (4) Detection rules (5) Dependencies	6 Supers
Specify the requirements that devices mus	meet before the app is installed:	
Operating system architecture * 🛈	2 selected	\checkmark
Minimum operating system * 🕕	Windows 10 1607	\vee
Disk space required (MB)	200	\checkmark
Physical memory required (MB)	4096	\checkmark
Minimum number of logical processors required ①	2	\checkmark
Minimum CPU speed required (MHz) ①	1024	\checkmark
Configure additional requirement rules		
Туре	Path/Script	
No requirements are specified.		
+ Add		
Previous		

12. Detection Rules are how Intune detects whether the package has already been installed. You can detect whether SharpSynappxGoAgent.exe exists in the default installation folder. File in the mandatory "*" fields.

Rule type: Select File from dropdown.

Path: Type C:\Program Files (x86)\Sharp\Synappx Go Agent File or folder: Type SharpSynappxGoAgent.exe Detection method: Select File or folder exists from dropdown.

Select **OK** and **Next** to proceed.

Home > Apps Windows >	Windows Windows apps >	Detection rule		×
Add App Windows app (Win32)		Create a rule that indicates th	e presence of the app.	
App information Configure app specific rules us	Program Sequirements Otetection rules	Rule type * ①	File	~
Rules format * ①	Manually configure detection rules	File or folder *	SharoSynappxGoAgent.exe	~
Туре	Path/Code	Detection method * ①	File or folder exists	~
No rules are specified.		Associated with a 32-bit app on 64-bit clients ①	Yes No	
Previous Next	1	ОК		

13. Intune allows specifying dependencies (e.g. other applications, libraries) that must be present. There are no dependencies and Automatically Install should be shown. Select **Next**.

Home > Apps Window	ws > Windows Windows apps >
Add App Windows app (Win32)	
App information	Program Q Requirements Q Detection rules <a>Dependencies
Software dependencies child dependency app b parent app if the child d maximum of 100 child d total size of the depend	are applications that must be installed before this application can be installed. To automatically install a efore installing the current parent app, enable the automatically install option. To only install the current ependency app is already detected on the device, disable the automatically install option. There is a lependency apps, including references to other apps outside of this view, forming a graph of apps. The ency app graph is limited to the maximum of 100 plus the parent app (101 total). Learn more
Name	Automatically Install
No results.	
+ Add	
Previous	xt

14. Intune allows replacing older apps. For Synappx Common Installer v3.5, this is not supported. Select **Next** to continue.

Home > Apps Wind	lows > Windows Windows	apps >		
Add App				
App information	n 🕑 Program 🕑 R	equirements 🛛 🛇 Detection	rules 🕜 Dependencies	6 Supersedence
When you supersede the uninstall previous updated or replaced a supersedence app gra Apps that this ap	an application, you can specify version option. To replace an pps, including references to o ph is limited to the maximum p will supersede	which apps will be directly updat app, enable the uninstall previous ther apps outside of this view, for of 10 plus the parent app (11 tota	ed or replaced. To update an ap version option. There is a maxin ming a graph of apps. The total : I). Learn more	p, disable 1um of 10 size of the
Name	Publisher	Version	Uninstall previous ver	sion
No results.				
+ Add ①				
Previous	Vext			

- 15. You can now specify which devices or users to apply install/available/uninstall policies. The policies apply to either user or device groups. There are two built-in groups: "All users" and "All devices." If not using either of these for Synappx, under Required section, select **+Add group** to add the group of in-room display PCs that should receive the Synappx Go Agent and Pen Software. Then select **Next**.
 - a. See Appendix for details on how to create Synappx Go user or device group if the target devices or users' groups do not already exist in Intune.

Home > Apps Window	ws > Windows W	indows apps >						
Add App Windows app (Win32)								×
App information	Program	Requirements	Oetection rules	Dependencies	Supersedence	Assignment	s	
Any Win32 app de removed prior to n	ployed using Intune w etiring the device, the	ill not be automatically remo end user will need to take e	oved from the device when the xplicit action on the device to	e device is retired. The a remove the app.	pp and the data it con	tains will remain on the	device. If the app is not	
Required 🕠								
Group mode	Group	Filter mode	Filter	End use	r notifications Av	ailability	Installation deadline	Rest
No assignments								
+ Add group ① + Add a	III users 🛈 + Add all	devices ①						
Available for enrol	led devices 🕕							
Group mode	Group	Filter mode	Filter	End use	er notifications Av	vailability	Restart grace period	D
No assignments								
+ Add group ① + Add a	ıll users 🛈 + Add all	devices ①						
Previous Ne	xt							

16. Intune then displays all the properties that have been configured for the Synappx package. If everything looks correct, select **Create** to build the package.

Home > Apps Windows > Windows	s Windows apps >
Add App Windows app (Win32)	
 Program Requirements Summary 	
App information	
App package file	Setup.intunewin
Name	Synanny Common Installer
Description	Setup.exe
Publisher	Sharp Electronics
App Version	1.0
Category	Productivity Business
Show this as a featured app in the Company Portal	No
Information URL	
Privacy URL	
Developer	

17. Intune then begins the file uploading and package creation process. Once the file upload has been completed and package has been created, the status will be reflected in the Intune dashboard.

Home > Apps Windows > Windows	Windows apps > Installer ···	•••• Uploading Synappx Common Installer × Uploading IntunePackage.intunewin (165.98 MiB). ×
	Delete	
() Overview	• Your app is not ready yet. If app content i	uploading, wait for it to finish. If app content is not uploading, try creating the app again.
Manage		
Properties	∧ Essentials	
Monitor	Publisher Sharp Electronics	Created 5/30/2023, 12:29:05 PM
Device install status	Operating system Windows	Assigned No
🃸 User install status	Version	App package file
🖧 Dependency viewer	1.0	Setup.intunewin
Supersedence viewer	Device status	~

18. Package deployment to in-room PCs is now ready to be done. Applications and policies configured on Intune are pushed to enrolled devices when the devices sync with Intune cloud service. According to Microsoft documentation: https://learn.microsoft.com/enus/mem/intune/configuration/device-profile-troubleshoot the sync intervals for different OSes are shown below. Note the following:

- Recently enrolled devices sync more frequently immediately after enrollment.
- Already-enrolled devices typically sync at 8-hour intervals.
- You can also force devices to sync by restarting Windows or logging the user out and re-logging in again.

Estimated frequencies:	
Platform	Refresh cycle
iOS/iPadOS	About every 8 hours
macOS	About every 8 hours
Android	About every 8 hours
Windows 10/11 PCs enrolled as devices	About every 8 hours
Windows 8.1	About every 8 hours

If devices recently enroll, then the compliance, non-compliance, and configuration check-in runs more frequently. The check-ins are **estimated** at:

Platform	Frequency
iOS/iPadOS	Every 15 minutes for 1 hour, and then around every 8 hours
macOS	Every 15 minutes for 1 hour, and then around every 8 hours
Android	Every 3 minutes for 15 minutes, then every 15 minutes for 2 hours, and then around every 8 hours
Windows 10/11 PCs enrolled as devices	Every 3 minutes for 15 minutes, then every 15 minutes for 2 hours, and then around every 8 hours
Windows 8.1	Every 5 minutes for 15 minutes, then every 15 minutes for 2 hours, and then around every 8 hours

Synappx Go Windows Client Intune Packaging

The Synappx Windows client must be packaged in a separate bundle from the Synappx Common Installer since the Synappx client app is Microsoft App Store software. The packaging process has fewer steps than Synappx Common Installer preparation. Note: You can use this process to push Synappx Go Windows client to both in-room display PCs and the user PCs (that will use the Synappx system in meeting rooms).

- 1. You can add all types of apps from the <u>Microsoft Intune (Endpoint Manager) admin</u> <u>center.</u> Select **Apps -> All apps**.
- 2. Select Add.

Microsoft Intune admin	n center				5 (🜻 🛞 💮 🔗 s138277@4x4bth.onmic 🞑
A	Cashboard > Apps					ASAETH (ASAETH COMMICNOSOFT.
Home Dashboard	Apps All apps					×
All services		+ Add D Refresh V Fill	er 🞍 Export 💷 Columns			
+ 🕞 Devices	Overview					
Apps	All apps	Search by name or publisher		(halos	Mandan	Andread .
🍕 Endpoint security	Monitor	Name T	↓ Type	Status	Version	Assigned
Reports	By platform	No applications found				
🚨 Users	Windows					
2 Groups	IOS/IPadOS					
Tenant administration	wac05					
X Troubleshooting + supp	Android					
	Policy					
	App protection policies					
	B App configuration policies					
	IOS app provisioning profiles					
	S mode supplemental policies					
	Policies for Office apps					
	(P) Policy sets					
	Other					
	App selective wipe					
	App categories					
	E-books					
	Filters					
	Help and support					
	Help and support					

3. Select **Microsoft Store app (new)** then **Select**.

Select app type I backed > yes I all apps I apps All apps A	Microsoft Intune admin cente			ta 💭 🎯 🕐 s138277@4x4bith.onmic 🧶
Snote spectra price and price a	Macrosoft Intune admin conto The series A services A services	Duardbaurd > Argan All apps All apps Apps All apps Search Convers All apps Manor Vindens Vindens Vindens Vindens Vindens Vindens Minor Vindens Origenation Anoroi Anoroi Ray Sapptetion policies So app protection policies So app provisioning profiles	+ Add () Petreth () Riter () toport III Colores () Search by name or publisher Name () topological No applications found	Conservery Conservery
		B App configuration points B Loss perproteioning points B Loss for Othera apps B Andreas for Othera apps B Ange candownike B Ange candownike		nutCS Microsoft Porfer for Endpoint musCS Web Application COSEMPTICS Works with Defer Works with Porfer Po
Zonet				Select Cancel

4. Select "Search the Microsoft Store app (new)".

Microsoft Intune admin center	
×	Dashboard > Apps All apps >
A Home	Add App ···· ×
Dashboard	Microsoft Store app (new)
E All services	
Cevices	App information C Assignments O Review + create
Apps	
Endpoint security	🚯 WinJ2 apps in the Microsoft Store app (new) are currently in preview.
Reports	
🚨 Users	Select app * ① Search the Microsoft Store app (new)
🚑 Groups	
Tenant administration	
X Troubleshooting + support	
	Previous Next

5. Type **Synappx** in the search box. It lists available Synappx apps retrieved from the Windows Store. Choose **Synappx Go**, then **Select**.

«	Home > Apps Windows > Windows Win	Search the Microsof	t Store app (new)		×
Home	Add App				
EL Dashboard	warroson some app (new)	synappx			×
All services		Name	1. Publisher	1. Type	Ť.
Devices	 App information ② Assignments 		- ψ - exercise		
Apps		Synappx Go	SHARP CORPORATION	UWP	
Endpoint security	Win32 apps in the Microsoft Store app (net)	Synappx Meeting Cast Assist	SHARP CORPORATION	UWP	
Reports					
Liters	Select app * 💿 Sei				
users					
Groups					
Tenant administration					
X Troubleshooting + support					
	Previous Nevt	Select			

6. The Synappx Go Windows app information is automatically filled based on the app information registered in the Windows Store. Select **Next.**

App information (2) Assign	iments (3) Review + create	
() Win32 apps in the Microsoft Store	app (new) are currently in preview.	
Select app * ①	Search the Microsoft Store app (new)	
Name * 🛈	Synappx Go	
Description * ①	With Synappx Go, you can focus on the meeting, not complex meeting technology, helping you maximize collaboration and productivity.	
Publisher * 🕕	SHARP CORPORATION	
Package Identifier 🕕	9PK2BTMGRT8S	D
nstaller Type ①	UWP	
nstall behavior 🕕	System User	
Category ①	0 selected	\sim
Show this as a featured app in the Company Portal ①	Yes No	
nformation URL ①	Enter a valid url	
Privacy URL ①	https://business.sharpusa.com/synappx-support/about/privacy	
Developer ①		
0		

- 7. On the **Assignments** tab, you can assign devices, users, and groups to which you want the application to be available. To automatically install the app, you need to register the device/group in the **Required** section.
- 8. Click **Add group** (if you created one) or **Add all devices** in the **Required** column. If you selected **Add group**, add the device group you created and click **Select** at the bottom of the page, then **Next**.

Microsoft Intune admin cent	er .			ୟି 🗘 🖗 🛞 🧭 🧭 s138277@4x4bth.om/cn0
0	Home > Apps All apps >			Select groups
Home	Add App			Azure AD groups
Dashboard	Microsoft Store app (new)			₽ Search
All services				LigitalinitiativeFublicHelations(04x4bth.onmicrosoft.com
Devices	App information Assignments 3 Re	view + create		IntuneManaged
Apps	Required ①			IntuneManaged@4x4bth.onmicrosoft.com
Endpoint security	Group mode Group	Filter mode	Filter	Mark 8 Project Team
9 Reports	No assignments			Mark3ProjectTeam@4x4bth.onmicrosoft.com
Users				Retail
Groups	+ Add group () + Add all users () + Add all devices ()			Retail@4x4cth.onmcrosoft.com
r lenant administration	Available for enrolled devices ①			SM Sales and Marketing Sales and Sal
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	Allo processor	The local		SampleTeamSite@4x4bth.onmicrosoft.com
	ivo assignments			Synappx Go Devices
	+ Add group () + Add all users () + Add all devices ()			Selected
				U.S. Sales
				U.S.Sales@464bth.onmicrosoft.com
	Group mode Group	Filter mode	Filter	Selected items
	No assignments			SG Synappx Go Devices Remo
	+ Add group ① + Add all users ① + Add all devices ①			

9. Verify that the application properties are correct, and select **Create** to build the app. The app is created in Microsoft Intune within a few seconds.

Add App … Microsoft Store app (new)	
🛇 App information 🛛 🔮 Assignm	ents Review + create
Summary	
App information	
Name	Synappx Go
Description	With Synappx Go, you can focus on the meeting, not complex meeting technology, helping you maximize collaboration and productivity. In Workspace Mode, Synappx Go offers the Synappx collaboration hub experience. This helps organizations create a dynamic collaboration space, bringing both on-site and remote team members together and making hybrid collaboration more efficient. Also, it offers in-roo
Publisher	SHARP CORPORATION
Package Identifier	9PK2BTMGRT8S
Installer Type	UWP
Install behavior	User
Category	
Show this as a featured app in the Company Portal	No
Information URL	
Privacy URL	https://business.sharpusa.com/synappx-support/about/privacy
Developer	
Owner	
Notes	
Logo	
Assignments	
Group mode Group	Filter mode Filter End user notifications
Previous	

10. Note: you can edit the settings anytime by clicking **Edit** next to the **Assignments** section on **All Apps-> Synappx Go -> Properties.**

✓ Search «Overview	App information Ed	it						
Manage	Name		Synappx Go					
Properties Monitor Device install status	Description		With Synappx Go, you can focus on 1 technology, helping you maximize co In Workspace Mode, Synappx Go off experience. This helps organizations bringing both on-site and remote te collaboration more efficient. Also, it	the meeting, not complex meeting plaboration and productivity. ers the Synappx collaboration hub create a dynamic collaboration space, am members together and making hyb offers in-roo	rid			
Liser install status	Publisher Package Identifier		SHARP CORPORATION					
			9PK2BTMGRT8S					
	Installer Type		UWP					
	Install behavior		User					
	Category							
	Show this as a feature Company Portal	d app in the	No					
	Information URL							
	Privacy URL		https://business.sharpusa.com/synap	px-support/about/privacy				
	Developer							
	Owner							
	Notes							
	Logo							
	Assignments Edit							
	and the second second							

Intune periodically tries to install the applications on the target devices. If the device is online when Intune tries, the Synappx Go Windows app is automatically installed.

After Installation to Client Via Intune

Once the Synappx software is installed on the meeting room PCs or user PCs, to finalize configuration:

- Log into Synappx Go Windows client with meeting room account credentials and configure optional settings (e.g. full screen mode, security settings)
- Users log into Synappx Go Windows client with their normal log in credentials.
 - See the <u>Synappx Go Support Site</u> for more details.

Appendix

Appendix A: Enrolling User Devices for Intune

To manage Windows PCs using Microsoft Intune, the managed devices must be enrolled (if not already done before). There are many different enrollment methods.

The most straightforward method is automatic enrollment when a Windows PC is Azure ADjoined to the domain. When configured, the PC is automatically enrolled in Intune. There are no additional steps required.

Windows Windows	E enrollment Learn about the seven different ways a Windows 10/11 PC can General	be enrolled into Intune by users or admins. Learn more.
Windows policies Compliance policies Configuration profiles	Automatic Enrollment Configure Windows devices to enroll when they join or register with Azure Active Directory.	Replace passwords with strong two-factor authentication.
PowerShell scripts Update rings for Windows 10 and later Feature updates for Windows 10 and later	CNAME Validation Test company domain CNAME registration for Windows enrollment.	Show app and profile installation statuses to users during device setup.
Quality updates for Windows 10 and later	Enrollment notifications Send email or push notifications to devices after they enroll.	Co-management Settings Configure co-management settings for Configuration Manager integration

If the device is not automatically enrolled in Intune, on the Windows PC, a user can manually configure the PC for accepting Intune deployments.

1. On the Windows PC, navigate to **Settings -> Accounts**.



2. Go to Access work or school tab and select Connect.

← Settings		-	×
🛱 Home	Access work or school		
Find a setting P Accounts	Get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.		
R≡ Your info	+ Connect		
Email & accounts	C		
Sign-in options			
Access work or school	Related settings		
A, Other users	Add or remove a provisioning package		
C Sync your settings	Export your management log files		
	Set up an account for taking tests		

3. Select Join this device to Azure Active Directory link.

Microsoft account	×
Set up a work or school account	
You'll get access to resources like email, apps, and the network. Connecting means your work or school might control some things on this device, such as which settings you can change. For specific info about this, ask them.	
Email address	
Alternate actions:	
These actions will set up the device as your organization's and give your organization full control over this device.	
Join this device to Azure Active Directory	
Join this device to a local Active Directory domain	
Next	

4. Login to the domain user account.

Microsoft account		×
	Microsoft	
	Sign in	
	Email or phone	
	Can't access your account?	
	Next	
	🔍 Sign-in options	
_		
	Terms of use	Privacy & cookies

5. Confirm that the domain information is correct and select **Join**.



6. When success status is shown, select **Done**.



Access work or school

A Family & other users

C Sync your settings

8. Windows automatically installs Microsoft Intune Management Extension component on the PC.

Using Remote Desktop

Configuring VPN

Get help Give feedback



9. The Windows PC will then show up in the list of enrolled devices in Microsoft Intune.

Home > Devices								
Devices All devices								×
₽ Search «	() Refresh ↓ Export I Co	olumns 🗸 🗔 Bulk devi	ce actions					3 devices
Overview								
All devices	₽ Search	① ▼ Add	filter					
Monitor								
By platform	Device name ↑	Managed by	Ownership	Compliance	OS	OS version	Primary us	Last check-in
Windows	VMWARE-FUSION-1	Intune	Corporate	🥝 Compliant	Windows	10.0.1904	ba@synp	05/30/2023 12

Appendix B: Setting Up Synappx Go Groups for Intune

Groups are an efficient way to push Synappx software to multiple users and/or meeting room display PCs.

You can create a new group from the **Azure Admin->Groups** page. You may want to set up two groups for Synappx:

- One for the Common Installer targeted to in-room display PCs only.
- One for Synappx Go Windows client targeted for both meeting room display PCs and users who will access the Synappx system for collaboration.

To add the devices or users to a group:

- 1. Navigate to **Azure Admin->Groups page**.
- 2. Select **New group** toward the top of the web page.
- 3. Select:

Group type: **Security** Group name: Anything you want (e.g. **Synappx Go Devices**) Group description: Optional Azure AD roles can be assigned to the group: **No** (Default) Membership type: **Assigned** (Default)

- 4. Click No members selected.
- 5. Type your device and/or username(s) in the search box.

Microsoft Azure P Search resources, services, and docs (G+/)	ы 🖓 🔅 🖓 🛞 🖓 🔊 גואניין געראנאניין איז געראנאניין איז געראנאניין געראנאניין געראנאניין געראנאניין געראנאנאניין געראנאנאנאנאנאנאנאנאנאנאנאנאנאנאנאנאנאנאנ
Home > 4x4bth Groups > Groups All groups >	Add members
New Group	
	Search ()
🖗 Got feedback?	
roup type * ()	DESKTOP-SR2NEI
Security V	41f61cde-2a18-4fc9-b9e3-7a1f00521237
roup name * 🛈	DESKTOP-SR2NELL
Synappx Go Devices 🗸	e4b3a77b-ba53-481e-9bb4-f54f426ba2b7
roup description ①	
Devices synappx app will be installed 🗸	
zure AD roles can be assigned to the group ③	
Yes No	
lembership type 🛈	
Assigned	
whers	
No owners selected	
fembers	
No members selected	Selected items
	No items selected
Create	Select

- 6. Select a listed device or user.
- 7. Repeat 5 and 6 until all your target devices or users are included.
- 8. Click **Select** at the bottom of the page, then **Create.**

The group is now created and can be used with Microsoft Intune. For more details about a group, refer to the official Microsoft document: <u>Manage Azure Active Directory groups and group membership</u>.